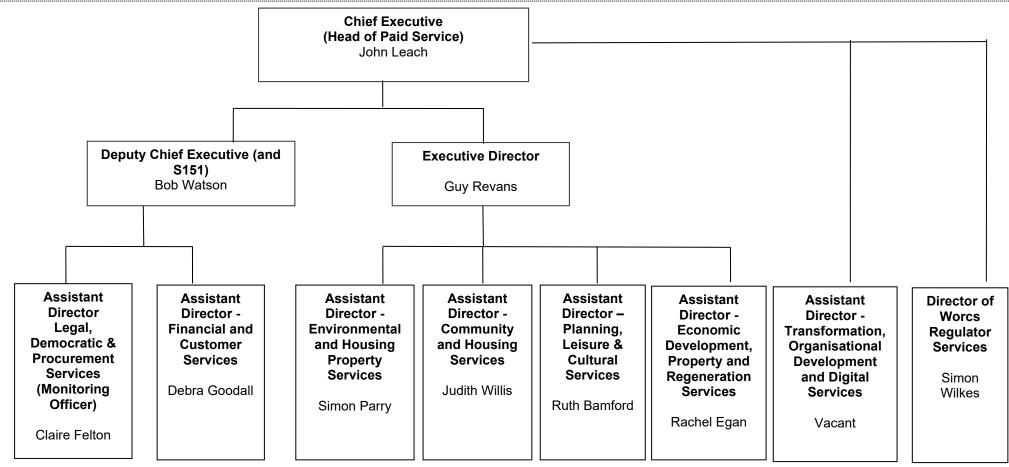
# Bromsgrove District Council and Redditch Borough Council Single Management Structure



# Chief Executive

- Communications, Marketing and Promotion (including oversight of web content)
- Printing & Reprographics
- Civic/Mayoral Support
- Corporate Administration/ Central Post Opening

#### Head of Service -Transformation, Organisational Development and Digital Services

- I.C.T.
- Business Development
- 5G / Digital Champion
- Web Development
- Land and Property Gazetteer / GIS / Street Naming and Numbering
- Transformation, Business Process Re-engineering and Lean Systems
- Information Management
- Freedom of Information, Data Protection, Records Management
- Organisational Development
   (including Workforce Planning and
- Succession Planning)
- Training & Development (strategy)Performance Management &
- ImprovementPolicy (excluding service specific
- strategy)Consultation & Community
- Engagement
- Customer Insight
- Human Resources
- Training & Organisational
   Development
- Health & Safety
- Equalities & Diversity
- Commercialism Operational efficiency

Head of Worcs Regulatory Services	
• Hea	lth & safety
• Food	d Safety
• Food	d Standards
• Lice	nses (all)
<ul> <li>Pest</li> </ul>	t & Dog Control
• Anin	nal Health and Welfare
• Con	taminated land
• Fair	Trading
• Con	sumer and Business Advice
• Air C	Quality
<ul> <li>Metr</li> </ul>	ology
• Proc	luct Safety
• Rog	ue Trading and Counterfeiting
• Und	erage Sales
State	utory Nuisances
• Infec	ctious Diseases

### Head of Service – Legal, Democratic and Procurement Services

- Professional Legal Advice & Services
- Election & Electoral Services, Periodic Electoral Review
- Democratic Services & Member Support
- Monitoring Officer Role, Probity & Standards
- Governance
- Advice to Parishes
- Member Development
- Land Charges
- Procurement

## Head of Service – Economic Development, Property and Regeneration

- Assets & Facilities Management
- Property
- Economic Development
- Town Centre Regeneration

#### Head of Service – Financial and Customer Services

- Accounts & Financial Management & Advice
- Audit
- Risk Management
- Payroll (RBC, BDC, WFDC)
- Revenues including corporate Income & Debt Management
- Benefits
- Customer Services including:
   Centres and One Stop Shops
  - Complaints and Customer Feedback
- Customer Service Strategy
- o Cashiers
- Reception Services
- Switchboard Services

#### Head of Service – Environmental & Housing Property Services

- Waste Management
- Place teams including:
  - Street Scene / Street Cleansing
  - o Grounds Maintenance/ Landscaping
- Bereavement Services
- Stores and Depots
- Cesspools/Sewers
- Engineering and Design
- Fleet Management/Workshops
- Minor Works Team
- Abandoned Vehicles
- Street Naming and Numbering (operational)
- Tree management inc TPOs
- Land Drainage
- Car Parks/Civil Parking Enforcement
- Housing Property Capital and Compliance
- Repairs & Maintenance (including voids and Equipment and Adaptations)
- Mechanical and Electrical
- Commercialism income Generation / cost reduction

# Head Service –Community and Housing Services

- Community Cohesion (Older and Young People) / Social Inclusion
- Community Safety
- Anti Social Behaviour Team
- CCTV & Lifeline Operation & Development
- Voluntary Sector & Community Networks, Grant Aid
- Transport
- Community Transport / Dial A Ride
- Bus Passes / Concessionary Fares
- Grant Aid
- Housing Strategy and Enabling
- Private Sector Housing
- Disabled Facilities Grants
- Travellers
- Shopmobility
- Children's Centres
- Climate Change / Energy Efficiency
- Homelessness
- Housing Options/Choice Based Lettings
- Housing Performance and Database
- Right to Buy
- St David's House Extra Care Housing
- Tenancy Management
- LSP & Other Strategic Partnerships

### Head of Service – Planning, Leisure and Cultural Services

- Strategic Planning (Planning & Local Development Framework)
- Development Management
   (including Planning Enforcement)
- Building Control
- Emergency Planning / Business Continuity
- Conservation
- Leisure and Cultural Services Strategy incorporating
- Development Services (Sports and Arts Development)
- · Parks and Events