

## Bromsgrove District Council - Community Survey 2020

This survey was opened on Monday 21 September 2020. The survey remained open for 4 full weeks. A total of 449 valid surveys were received.

Some results may appear significantly different when compared with previous years. Whilst this might be a true reflection, it needs to be borne in mind that since 23 March 2020 there have been significant changes to peoples' lives due to the Covid-19 pandemic. Some questions have been split between 'prior to lockdown', 'during lockdown' and 'now'; this is to better understand some of the possible changes.

			2020	2019	2018
Q no.	Question	Responses	%	%	%
Q1	Please tell us which area you live in.	Alvechurch South	1.8%	1.7%	1.1%
		Alvechurch Village	2.5%	4.1%	3.2%
		Aston Fields	5.2%	8.7%	10.8%
		Avoncroft	2.9%	2.5%	3.2%
		Barn Green & Hopwood	2.2%	1.9%	3.2%
		Belbroughton and Romsley	4.9%	3.7%	2.9%
		Bromsgrove Central	14.3%	13.4%	13.0%
		Catshill North	4.0%	3.1%	3.6%
		Catshill South	3.8%	1.9%	4.3%
		Charford	4.3%	3.3%	3.2%
		Cofton	1.1%	1.2%	1.1%
		Drakes Cross	0.9%	1.2%	1.1%
		Hagley East	0.4%	0.8%	0.7%
		Hagley West	1.8%	1.6%	3.6%
		Hill Top	2.7%	3.5%	2.5%
		Hollywood	2.9%	3.3%	0.7%
		Lickey Hills	2.2%	0.8%	1.8%
		Lowes Hill	3.1%	2.7%	3.6%
		Marlbrook	3.4%	2.7%	5.4%
		Norton	4.9%	5.0%	4.3%
		Perryfields	2.9%	2.7%	1.8%
		Rock Hill	3.6%	3.9%	3.6%
		Rubery North	0.9%	0.8%	1.8%
		Rubery South	2.7%	3.1%	2.9%
		Sanders Park	3.4%	3.9%	2.9%
		Sidemoor	6.1%	5.8%	6.1%
Slideslow	4.7%	4.7%	1.8%		
Tardebigge	3.8%	5.6%	2.9%		
Wythall East	1.8%	1.6%	1.1%		
Wythall West	0.7%	1.0%	1.4%		
<b>Involvement and Influence</b>					
Q2	To what extent do you agree or disagree with these statements about involvement and influence?				
Q2a	I like to be involved in decisions affecting District Council services	I agree strongly	22.9%	23.5%	27.0%
		I agree	51.0%	50.2%	51.1%
		I neither agree nor disagree	22.0%	23.3%	19.4%
		I disagree	3.6%	2.4%	2.5%
		I disagree strongly	0.4%	0.6%	0.0%
Q2b	I can influence decisions affecting District Council services	I agree strongly	2.9%	3.3%	5.1%
		I agree	16.7%	15.1%	16.7%
		I neither agree nor disagree	34.5%	32.5%	29.7%
		I disagree	30.0%	32.7%	34.1%
		I disagree strongly	15.8%	16.4%	14.5%
<b>Communication and Customer Care</b>					
Q3	We are aware that things have been somewhat different this year and as such, we are hoping to understand if there has been any change in people's preferred method of contact. Please answer below thinking about your main method of contact 'prior' to lockdown, 'during' lockdown and 'now'. How do you usually contact the District Council? Please select the method you most commonly use.				
Q3a	Prior to lockdown	Telephone	31.3%	27.1%	35.4%
		Face to face	4.9%	5.9%	5.4%
		E-mail	32.6%	29.5%	21.7%
		Letter	0.8%	0.5%	0.4%
		Website (on line form)	17.2%	19.3%	20.6%
		No contact made	13.3%	17.7%	2.9%
Q3b	During lockdown	Telephone	15.5%	-	-
		Face to face	0.0%	-	-
		E-mail	31.8%	-	-
		Letter	1.0%	-	-
		Website (on line form)	13.9%	-	-
		No contact made	37.8%	-	-
Q3c	Now	Telephone	17.3%	-	-
		Face to face	0.5%	-	-
		E-mail	34.6%	-	-
		Letter	1.0%	-	-
		Website (on line form)	16.0%	-	-
		No contact made	30.6%	-	-
Q4	Are you happy with the level of customer care you receive from the District Council?	Yes	39.0%	-	-
		Somewhat	31.2%	-	-
		No	16.4%	-	-
		Not applicable	13.5%	-	-

			2020	2019	2018
Q no.	Question	Responses	%	%	%
Q5	<b>The council is committed to making sure the services we provide promote equal opportunities to help us make sure everyone is treated fairly - regardless of their age, disability, race, religion, beliefs, gender reassignment, marriage or civil partnership, pregnancy and maternity, sex or sexual orientation. We are currently reviewing our Equality Objectives and would appreciate your comments.</b>				
Q5a	What are the most important issues for you when it comes to equalities?	Display shows percentage of people who provided a comment.	94.4%	-	-
Q5b	How can we best understand the needs of the community so they can access our services, facilities and information?		89.6%	-	-
Q5c	How should we engage and communicate with the community?		92.2%	-	-
Q6	<b>There are a variety of ways to pay for District Council services. How easy is it to make a payment using the following methods? For any methods you don't use, please select 'not applicable'.</b>				
Q6a	<b>Direct debit</b>	Not applicable - I do not use this method	11.2%	11.8%	-
		Very easy	56.8%	53.8%	-
		Easy	24.3%	26.6%	-
		Neither easy nor difficult	6.8%	6.2%	-
		Difficult	0.9%	1.1%	-
		Very difficult	0.0%	0.5%	-
Q6b	<b>Online</b>	Not applicable - I do not use this method	39.2%	37.9%	-
		Very easy	25.8%	25.6%	-
		Easy	23.4%	24.5%	-
		Neither easy nor difficult	9.4%	8.8%	-
		Difficult	1.5%	2.3%	-
		Very difficult	0.6%	0.9%	-
Q6c	<b>In person - Town Hall</b>	Not applicable - I do not use this method	81.2%	-	-
		Very easy	2.5%	-	-
		Easy	3.1%	-	-
		Neither easy nor difficult	5.9%	-	-
		Difficult	4.9%	-	-
		Very difficult	2.5%	-	-
Q6d	<b>In person - Pay Point</b>	Not applicable - I do not use this method	85.4%	-	-
		Very easy	2.5%	-	-
		Easy	1.9%	-	-
		Neither easy nor difficult	5.3%	-	-
		Difficult	3.7%	-	-
		Very difficult	1.2%	-	-
Q6e	<b>By post</b>	Not applicable - I do not use this method	74.6%	77.0%	-
		Very easy	6.8%	4.4%	-
		Easy	9.6%	7.6%	-
		Neither easy nor difficult	7.1%	8.4%	-
		Difficult	1.5%	1.2%	-
		Very difficult	0.3%	1.5%	-
Q6f	<b>Automated telephone payments</b>	Not applicable - I do not use this method	79.8%	77.2%	-
		Very easy	5.0%	4.4%	-
		Easy	4.7%	5.8%	-
		Neither easy nor difficult	5.6%	5.8%	-
		Difficult	4.0%	4.1%	-
		Very difficult	0.9%	2.6%	-
Q6g	<b>Manual telephone payments</b>	Not applicable - I do not use this method	81.5%	79.0%	-
		Very easy	3.8%	3.8%	-
		Easy	6.9%	7.3%	-
		Neither easy nor difficult	5.0%	5.0%	-
		Difficult	2.5%	3.2%	-
		Very difficult	0.3%	1.7%	-
Q7	<b>What device(s) do you use to access the District Council website? (Select all that apply)</b>	Smartphone e.g. iPhone, Android phone	56.8%	64.9%	-
		Tablet e.g. iPad, Android tablet	41.2%	58.0%	-
		Laptop computer	50.4%	47.5%	-
		PC/Desktop computer	35.4%	40.1%	-
		I don't access the Council website	3.7%	18.7%	-
		Other (please specify): e.g. Kindle	0.9%	5.0%	-
<b>Social Media</b>					
Q8	<b>Please tell us which of the following online platforms you have seen Council information? (Tick all that apply)</b>	Facebook	36.0%	-	-
		Instagram	3.2%	-	-
		Twitter	10.3%	-	-
		Website	74.0%	-	-
		YouTube	2.1%	-	-
		None	14.7%	-	-
<b>Housing</b>					
Q9	<b>What is your current housing status?</b>	Owner	63.6%	48.8%	-
		Mortgaged	24.3%	34.1%	-
		Part rent/ part buy	0.3%	0.8%	-
		Private renting	4.1%	5.4%	-
		Council tenant	0.6%	1.9%	-
		Social housing	2.1%	2.5%	-
		Living with relatives	1.5%	3.3%	-
		Prefer not to say	2.1%	1.6%	-
		Other - please comment e.g. tied housing	1.5%	1.6%	-

			2020	2019	2018
Q no.	Question	Responses	%	%	%
Q10	<b>Please let us know your views about housing provision and services in the district.</b>				
Q10a	<b>Are you concerned about the affordability of housing within Bromsgrove District?</b>	Yes	58.1%	71.2%	60.6%
		No	41.9%	28.8%	39.4%
Q10b	<b>Are you aware that BDHT, on behalf of the Council, delivers a service to help residents find accommodation?</b>	Yes	43.1%	62.3%	35.2%
		No	56.9%	37.7%	64.8%
Q10c	<b>Are you aware the Council can help tenants who are experiencing problems with their private landlord concerning disrepair in their home?</b>	Yes	41.9%	42.0%	24.4%
		No	58.1%	58.0%	75.6%
<b>Household Waste and Recycling</b>					
Q11	<b>Thinking about your household waste, where would you most likely dispose of the following items:</b>				
Q11a	<b>Bricks and other building material</b>	Black bin (general waste)	2.2%	-	-
		Brown bin (garden waste - additional paid for service)	0.0%	-	-
		Compost bin	0.0%	-	-
		Council's bulky waste collection	5.3%	-	-
		Green bin (recycling)	0.0%	-	-
		Household Recycling Centre (tip)	80.2%	-	-
		In store take back	0.3%	-	-
		Reuse - charity shop, online, friend etc	3.1%	-	-
		Other - please specify below	9.0%	-	-
Q11b	<b>Black plastic</b>	Black bin (general waste)	73.1%	-	-
		Brown bin (garden waste - additional paid for service)	0.0%	-	-
		Compost bin	0.3%	-	-
		Council's bulky waste collection	0.6%	-	-
		Green bin (recycling)	11.4%	-	-
		Household Recycling Centre (tip)	13.3%	-	-
		In store take back	0.0%	-	-
		Reuse - charity shop, online, friend etc	0.3%	-	-
		Other - please specify below	0.9%	-	-
Q11c	<b>Broken electrical items</b>	Black bin (general waste)	11.8%	-	-
		Brown bin (garden waste - additional paid for service)	0.0%	-	-
		Compost bin	0.0%	-	-
		Council's bulky waste collection	1.5%	-	-
		Green bin (recycling)	3.7%	-	-
		Household Recycling Centre (tip)	78.6%	-	-
		In store take back	0.3%	-	-
		Reuse - charity shop, online, friend etc	2.5%	-	-
		Other - please specify below	1.5%	-	-
Q11d	<b>Clothing</b>	Black bin (general waste)	3.4%	-	-
		Brown bin (garden waste - additional paid for service)	0.0%	-	-
		Compost bin	0.3%	-	-
		Council's bulky waste collection	0.3%	-	-
		Green bin (recycling)	2.2%	-	-
		Household Recycling Centre (tip)	7.7%	-	-
		In store take back	0.0%	-	-
		Reuse - charity shop, online, friend etc	83.6%	-	-
		Other - please specify below	2.5%	-	-
Q11e	<b>Engine oil</b>	Black bin (general waste)	2.3%	-	-
		Brown bin (garden waste - additional paid for service)	0.0%	-	-
		Compost bin	0.0%	-	-
		Council's bulky waste collection	1.0%	-	-
		Green bin (recycling)	0.3%	-	-
		Household Recycling Centre (tip)	73.2%	-	-
		In store take back	1.0%	-	-
		Reuse - charity shop, online, friend etc	0.6%	-	-
		Other - please specify below	21.6%	-	-
Q11f	<b>Food waste</b>	Black bin (general waste)	67.7%	-	-
		Brown bin (garden waste - additional paid for service)	0.6%	-	-
		Compost bin	24.8%	-	-
		Council's bulky waste collection	0.6%	-	-
		Green bin (recycling)	1.2%	-	-
		Household Recycling Centre (tip)	0.3%	-	-
		In store take back	0.0%	-	-
		Reuse - charity shop, online, friend etc	0.0%	-	-
		Other - please specify below	4.7%	-	-
Q11g	<b>Grass cuttings</b>	Black bin (general waste)	1.6%	-	-
		Brown bin (garden waste - additional paid for service)	53.4%	-	-
		Compost bin	27.0%	-	-
		Council's bulky waste collection	0.0%	-	-
		Green bin (recycling)	3.7%	-	-
		Household Recycling Centre (tip)	6.2%	-	-
		In store take back	0.0%	-	-
		Reuse - charity shop, online, friend etc	0.3%	-	-
		Other - please specify below	7.8%	-	-

			2020	2019	2018
Q no.	Question	Responses	%	%	%
Q11h	Mobile phones	Black bin (general waste)	8.0%	-	-
		Brown bin (garden waste - additional paid for service)	0.0%	-	-
		Compost bin	0.0%	-	-
		Council's bulky waste collection	0.0%	-	-
		Green bin (recycling)	1.3%	-	-
		Household Recycling Centre (tip)	16.9%	-	-
		In store take back	16.0%	-	-
		Reuse - charity shop, online, friend etc	45.7%	-	-
		Other - please specify below	12.1%	-	-
Q11i	Polythene bag	Black bin (general waste)	65.1%	-	-
		Brown bin (garden waste - additional paid for service)	0.6%	-	-
		Compost bin	0.0%	-	-
		Council's bulky waste collection	0.6%	-	-
		Green bin (recycling)	11.8%	-	-
		Household Recycling Centre (tip)	4.7%	-	-
		In store take back	5.9%	-	-
		Reuse - charity shop, online, friend etc	6.2%	-	-
		Other - please specify below	5.0%	-	-
Q11j	Plastic wrappers	Black bin (general waste)	65.1%	-	-
		Brown bin (garden waste - additional paid for service)	0.9%	-	-
		Compost bin	0.0%	-	-
		Council's bulky waste collection	0.9%	-	-
		Green bin (recycling)	26.4%	-	-
		Household Recycling Centre (tip)	2.8%	-	-
		In store take back	0.6%	-	-
		Reuse - charity shop, online, friend etc	0.0%	-	-
		Other - please specify below	3.1%	-	-
Q11k	Plastic drinking straws	Black bin (general waste)	53.0%	-	-
		Brown bin (garden waste - additional paid for service)	0.0%	-	-
		Compost bin	0.0%	-	-
		Council's bulky waste collection	0.6%	-	-
		Green bin (recycling)	31.9%	-	-
		Household Recycling Centre (tip)	2.5%	-	-
		In store take back	0.0%	-	-
		Reuse - charity shop, online, friend etc	0.0%	-	-
		Other - please specify below	12.0%	-	-
Q11l	Take away paper cup	Black bin (general waste)	24.5%	-	-
		Brown bin (garden waste - additional paid for service)	1.0%	-	-
		Compost bin	1.3%	-	-
		Council's bulky waste collection	0.3%	-	-
		Green bin (recycling)	58.9%	-	-
		Household Recycling Centre (tip)	2.2%	-	-
		In store take back	0.3%	-	-
		Reuse - charity shop, online, friend etc	0.3%	-	-
		Other - please specify below	11.1%	-	-
Q12	<b>Although some of the following services were suspended during lockdown, we are interested to understand if you are aware of the following additional paid for services provided by the District Council. Are you aware of the following services?</b>				
Q12a	Bulky waste collection service	Yes	83.5%	84.2%	-
		No	16.5%	15.8%	-
Q12b	Garden waste collection service	Yes	92.9%	90.4%	-
		No	7.1%	9.6%	-
Q12c	Cesspool emptying service	Yes	38.8%	29.0%	-
		No	61.2%	71.0%	-
<b>Local Environment</b>					
Q13	Over the last 3 months, how satisfied are you with the level of support provided by the District Council to help clear up litter in your area?	Very satisfied	5.8%	-	-
		Satisfied	31.6%	-	-
		Neither satisfied nor dissatisfied	26.4%	-	-
		Dissatisfied	16.7%	-	-
		Very dissatisfied	8.8%	-	-
		I don't know what support is provided by the council	10.6%	-	-
Q14	We cut the grass verges for highway safety. In the last 3 months, how satisfied are you with the grass cutting where you live?	Very satisfied	11.0%	-	-
		Satisfied	32.7%	-	-
		Neither satisfied nor dissatisfied	26.3%	-	-
		Dissatisfied	18.3%	-	-
		Very dissatisfied	9.2%	-	-
		I don't know	2.4%	-	-

			2020	2019	2018
Q no.	Question	Responses	%	%	%
<b>Climate Change</b>					
Q15	In a recent climate change survey, 86% of respondents acknowledge climate change is already having an impact here and now in the UK and that 79% realised this would require personal action by residents. Do you know what actions you need to take to reduce your carbon footprint?	Yes	78.3%	-	-
		No	6.4%	-	-
		Unsure	15.3%	-	-
Q16	What areas do you need more advice on in order to reduce your carbon footprint? Please tick all that apply	How the food I buy & consume impacts carbon	41.8%	-	-
		How to source less carbon intensive products / lifecycle cost of consumables	56.5%	-	-
		Low carbon transport options	25.9%	-	-
		Low emission vehicles	30.2%	-	-
		Air travel	9.5%	-	-
		Home Energy options	42.7%	-	-
		Waste, recycling and reuse options	45.7%	-	-
		How to create habitats to encourage wildlife (plants and animals) in and around the area	35.8%	-	-
Q17	For you, what are the 3 most important areas of focus when it comes to the local environment?	Reducing the amount of waste that I create (e.g. food waste, plastic)	63.9%	66.8%	-
		Having homes that are energy efficient and affordable to run	69.6%	69.6%	-
		Encouraging biodiversity in public spaces	17.1%	31.8%	-
		Increasing use of renewable energy (e.g. solar)	51.6%	58.5%	-
		Reducing reliance on fossil fuel transport	36.7%	35.2%	-
		Buildings that are fit for the future (e.g. low carbon)	38.9%	36.4%	-
		The council working to reduce its carbon emissions	27.2%	33.2%	-
<b>Parks and Events</b>					
Q18	We are aware that things have been somewhat different this year and as such, this may have changed how you use parks and open spaces. Please answer thinking about how you used them 'prior' to lockdown, 'during' lockdown and 'now'. How often do you use the following parks and open spaces (Sanders Park, St Chads Park, Callowbrook Park, Lickey End Recreation Ground, King George Recreation Ground, Charford Recreation Ground, Braces Lane Recreation Ground, Aston Fields Recreation Ground)?				
Q18	All parks and open spaces - prior to lockdown	Daily	0.8%	-	-
		At least once a week	3.1%	-	-
		Every other week	1.6%	-	-
		Monthly	4.2%	-	-
		Less often	9.9%	-	-
		Never	80.3%	-	-
	All parks and open spaces - during lockdown	Daily	1.2%	-	-
		At least once a week	2.6%	-	-
		Every other week	1.1%	-	-
		Monthly	2.3%	-	-
		Less often	5.9%	-	-
		Never	86.9%	-	-
	All parks and open spaces - now (21/09/2020-19/10/2020)	Daily	0.9%	-	-
		At least once a week	2.4%	-	-
		Every other week	1.8%	-	-
		Monthly	2.6%	-	-
		Less often	7.2%	-	-
		Never	85.2%	-	-
Q18a	Sanders Park - prior to lockdown	Daily	4.1%	-	-
		At least once a week	13.6%	-	-
		Every other week	6.4%	-	-
		Monthly	16.3%	-	-
		Less often	31.5%	-	-
		Never	28.1%	-	-
	Sanders Park - during lockdown	Daily	6.5%	-	-
		At least once a week	12.0%	-	-
		Every other week	3.1%	-	-
		Monthly	8.6%	-	-
		Less often	18.2%	-	-
		Never	51.7%	-	-
	Sanders Park - now (21/09/2020-19/10/2020)	Daily	4.4%	-	-
		At least once a week	11.6%	-	-
		Every other week	6.1%	-	-
		Monthly	8.5%	-	-
		Less often	24.5%	-	-
		Never	44.9%	-	-

			2020	2019	2018
Q no.	Question	Responses	%	%	%
Q18b	St Chads Park - prior to lockdown	Daily	0.0%	-	-
		At least once a week	1.5%	-	-
		Every other week	0.0%	-	-
		Monthly	1.1%	-	-
		Less often	6.6%	-	-
		Never	90.8%	-	-
	St Chads Park - during lockdown	Daily	0.4%	-	-
		At least once a week	0.8%	-	-
		Every other week	0.0%	-	-
		Monthly	0.8%	-	-
		Less often	3.4%	-	-
		Never	94.7%	-	-
	St Chads Park - now (21/09/2020-19/10/2020)	Daily	0.0%	-	-
		At least once a week	0.8%	-	-
		Every other week	0.4%	-	-
Monthly		0.4%	-	-	
Less often		4.5%	-	-	
Never		93.9%	-	-	
Q18c	Callowbrook Park - prior to lockdown	Daily	0.8%	-	-
		At least once a week	0.4%	-	-
		Every other week	0.4%	-	-
		Monthly	1.1%	-	-
		Less often	3.0%	-	-
		Never	94.4%	-	-
	Callowbrook Park - during lockdown	Daily	0.4%	-	-
		At least once a week	0.8%	-	-
		Every other week	0.4%	-	-
		Monthly	0.4%	-	-
		Less often	1.9%	-	-
		Never	96.1%	-	-
	Callowbrook Park - now (21/09/2020-19/10/2020)	Daily	0.4%	-	-
		At least once a week	1.2%	-	-
		Every other week	0.4%	-	-
Monthly		1.2%	-	-	
Less often		0.8%	-	-	
Never		96.1%	-	-	
Q18d	Lickey End Recreation Ground - prior to lockdown	Daily	0.4%	-	-
		At least once a week	2.6%	-	-
		Every other week	1.1%	-	-
		Monthly	5.6%	-	-
		Less often	16.5%	-	-
		Never	73.8%	-	-
	Lickey End Recreation Ground - during lockdown	Daily	0.8%	-	-
		At least once a week	1.2%	-	-
		Every other week	1.6%	-	-
		Monthly	2.7%	-	-
		Less often	6.6%	-	-
		Never	87.1%	-	-
	Lickey End Recreation Ground - now (21/09/2020-19/10/2020)	Daily	0.8%	-	-
		At least once a week	1.2%	-	-
		Every other week	1.9%	-	-
Monthly		3.1%	-	-	
Less often		9.7%	-	-	
Never		83.4%	-	-	
Q18e	King George Recreation Ground - prior to lockdown	Daily	0.8%	-	-
		At least once a week	1.1%	-	-
		Every other week	1.5%	-	-
		Monthly	1.5%	-	-
		Less often	2.7%	-	-
		Never	92.4%	-	-
	King George Recreation Ground - during lockdown	Daily	0.4%	-	-
		At least once a week	1.6%	-	-
		Every other week	0.4%	-	-
		Monthly	0.8%	-	-
		Less often	2.4%	-	-
		Never	94.4%	-	-
	King George Recreation Ground - now (21/09/2020-19/10/2020)	Daily	0.4%	-	-
		At least once a week	0.4%	-	-
		Every other week	1.2%	-	-
Monthly		1.2%	-	-	
Less often		2.0%	-	-	
Never		94.9%	-	-	

			2020	2019	2018
Q no.	Question	Responses	%	%	%
Q18f	Charford Recreation Ground - prior to lockdown	Daily	0.4%	-	-
		At least once a week	1.5%	-	-
		Every other week	0.4%	-	-
		Monthly	1.5%	-	-
		Less often	3.5%	-	-
		Never	92.7%	-	-
	Charford Recreation Ground - during lockdown	Daily	0.4%	-	-
		At least once a week	0.8%	-	-
		Every other week	0.4%	-	-
		Monthly	1.6%	-	-
		Less often	3.2%	-	-
		Never	93.6%	-	-
	Charford Recreation Ground - now (21/09/2020-19/10/2020)	Daily	0.4%	-	-
		At least once a week	0.8%	-	-
		Every other week	0.8%	-	-
Monthly		1.2%	-	-	
Less often		3.1%	-	-	
	Never	93.7%	-	-	
Q18g	Braces Lane Recreation Ground - prior to lockdown	Daily	0.0%	-	-
		At least once a week	0.4%	-	-
		Every other week	1.5%	-	-
		Monthly	1.9%	-	-
		Less often	6.2%	-	-
		Never	90.0%	-	-
	Braces Lane Recreation Ground - during lockdown	Daily	0.0%	-	-
		At least once a week	0.0%	-	-
		Every other week	1.6%	-	-
		Monthly	0.8%	-	-
		Less often	4.4%	-	-
		Never	93.2%	-	-
	Braces Lane Recreation Ground - now (21/09/2020-19/10/2020)	Daily	0.0%	-	-
		At least once a week	0.0%	-	-
		Every other week	0.8%	-	-
Monthly		2.0%	-	-	
Less often		5.5%	-	-	
	Never	91.7%	-	-	
Q18h	Aston Fields Recreation Ground - prior to lockdown	Daily	0.0%	-	-
		At least once a week	2.3%	-	-
		Every other week	0.8%	-	-
		Monthly	3.4%	-	-
		Less often	6.9%	-	-
		Never	86.6%	-	-
	Aston Fields Recreation Ground - during lockdown	Daily	0.0%	-	-
		At least once a week	2.4%	-	-
		Every other week	0.8%	-	-
		Monthly	2.0%	-	-
		Less often	5.2%	-	-
		Never	89.7%	-	-
	Aston Fields Recreation Ground - now (21/09/2020-19/10/2020)	Daily	0.0%	-	-
		At least once a week	2.3%	-	-
		Every other week	2.0%	-	-
Monthly		2.7%	-	-	
Less often		4.7%	-	-	
	Never	88.3%	-	-	
Q19	How did the parks and open spaces improve your experience of lockdown? Please tick all that apply	Improving my mental wellbeing	47.9%	-	-
		Improving my physical wellbeing	46.5%	-	-
		Family time	28.7%	-	-
		Being closer to nature	34.3%	-	-
		Seeing other people	22.0%	-	-
		Feeling of freedom	34.6%	-	-
		Providing a space for exercise e.g. cycling, walking	47.2%	-	-
		I didn't access them e.g. I was shielding	21.3%	-	-
Other (please specify):	11.2%	-	-		
Q20	Going forward, what are the main reasons why you would visit parks and open spaces in Bromsgrove District? Please tick all that apply	Using the play area	20.5%	-	-
		Using the skate park	5.9%	-	-
		Exercise e.g. cycling, walking	65.3%	-	-
		Organised activity e.g. Couch to 5K	8.6%	-	-
		Dog walking	25.7%	-	-
		Having a picnic	13.9%	-	-
		Time with family/friends	45.5%	-	-
		Visiting café	21.8%	-	-
		Wildlife and biodivesity	30.0%	-	-
		Enjoying outdoor space	64.0%	-	-
		I won't access them	14.2%	-	-
		Other (please specify):	3.3%	-	-

			2020	2019	2018
Q no.	Question	Responses	%	%	%
Q21	<b>What would improve your experience in our parks and open spaces? Please tick all that apply</b>				
Q21a	<b>Sanders Park</b>	More pathways	15.8%	-	-
		Wider pathways	16.4%	-	-
		Better signage	10.3%	-	-
		More planting/ flower displays	46.1%	-	-
		Better website information	18.2%	-	-
		Walking routes (leaflets and guides)	33.3%	-	-
		Improved parking	34.5%	-	-
		Improved access	7.3%	-	-
		Improved play equipment	15.2%	-	-
		More furniture e.g. benches, bins	45.5%	-	-
Q21b	<b>St Chads Park</b>	More pathways	14.8%	-	-
		Wider pathways	7.4%	-	-
		Better signage	18.5%	-	-
		More planting/ flower displays	40.7%	-	-
		Better website information	25.9%	-	-
		Walking routes (leaflets and guides)	37.0%	-	-
		Improved parking	7.4%	-	-
		Improved access	14.8%	-	-
		Improved play equipment	29.6%	-	-
		More furniture e.g. benches, bins	37.0%	-	-
Q21c	<b>Callowbrook Park</b>	More pathways	16.0%	-	-
		Wider pathways	16.0%	-	-
		Better signage	8.0%	-	-
		More planting/ flower displays	28.0%	-	-
		Better website information	28.0%	-	-
		Walking routes (leaflets and guides)	32.0%	-	-
		Improved parking	8.0%	-	-
		Improved access	8.0%	-	-
		Improved play equipment	24.0%	-	-
		More furniture e.g. benches, bins	28.0%	-	-
Q21d	<b>Lickey End Recreation Ground</b>	More pathways	22.2%	-	-
		Wider pathways	8.3%	-	-
		Better signage	22.2%	-	-
		More planting/ flower displays	22.2%	-	-
		Better website information	16.7%	-	-
		Walking routes (leaflets and guides)	27.8%	-	-
		Improved parking	25.0%	-	-
		Improved access	22.2%	-	-
		Improved play equipment	27.8%	-	-
		More furniture e.g. benches, bins	30.6%	-	-
Q21e	<b>King George Recreation Ground</b>	More pathways	8.3%	-	-
		Wider pathways	16.7%	-	-
		Better signage	8.3%	-	-
		More planting/ flower displays	41.7%	-	-
		Better website information	16.7%	-	-
		Walking routes (leaflets and guides)	25.0%	-	-
		Improved parking	8.3%	-	-
		Improved access	8.3%	-	-
		Improved play equipment	29.2%	-	-
		More furniture e.g. benches, bins	33.3%	-	-
Q21f	<b>Charford Recreation Ground</b>	More pathways	15.0%	-	-
		Wider pathways	15.0%	-	-
		Better signage	10.0%	-	-
		More planting/ flower displays	30.0%	-	-
		Better website information	15.0%	-	-
		Walking routes (leaflets and guides)	20.0%	-	-
		Improved parking	10.0%	-	-
		Improved access	5.0%	-	-
		Improved play equipment	35.0%	-	-
		More furniture e.g. benches, bins	40.0%	-	-
Q21g	<b>Braces Lane Recreation Ground</b>	More pathways	21.1%	-	-
		Wider pathways	15.8%	-	-
		Better signage	15.8%	-	-
		More planting/ flower displays	42.1%	-	-
		Better website information	26.3%	-	-
		Walking routes (leaflets and guides)	26.3%	-	-
		Improved parking	15.8%	-	-
		Improved access	15.8%	-	-
		Improved play equipment	26.3%	-	-
		More furniture e.g. benches, bins	52.6%	-	-



			2020	2019	2018	
Q no.	Question	Responses	%	%	%	
Q21h	Aston Fields Recreation Ground	More pathways	8.6%	-	-	
		Wider pathways	14.3%	-	-	
		Better signage	14.3%	-	-	
		More planting/ flower displays	28.6%	-	-	
		Better website information	20.0%	-	-	
		Walking routes (leaflets and guides)	22.9%	-	-	
		Improved parking	11.4%	-	-	
		Improved access	5.7%	-	-	
		Improved play equipment	54.3%	-	-	
		More furniture e.g. benches, bins	40.0%	-	-	
Q22	<b>The Council runs a number of events and activities each year. What events and activities have you missed during lockdown?</b>					
Q22a	Street Theatres	Yes	11.0%	-	-	
		Somewhat	18.8%	-	-	
		No	22.4%	-	-	
		Never attended	47.8%	-	-	
Q22b	Bandstand events	Yes	19.9%	-	-	
		Somewhat	19.5%	-	-	
		No	17.5%	-	-	
		Never attended	43.0%	-	-	
Q22c	Children's activity events	Yes	18.1%	-	-	
		Somewhat	14.5%	-	-	
		No	18.5%	-	-	
		Never attended	49.0%	-	-	
Q22d	Sports activities	Yes	20.0%	-	-	
		Somewhat	15.2%	-	-	
		No	19.2%	-	-	
		Never attended	45.6%	-	-	
Q22e	Summer events	Yes	35.8%	-	-	
		Somewhat	25.7%	-	-	
		No	10.5%	-	-	
		Never attended	28.0%	-	-	
Q23	Looking into the future, which of the following events/activities would you like to attend? Please tick all that apply	Street Theatres	30.5%	-	-	
		Music events	59.8%	-	-	
		Bandstand events	39.4%	-	-	
		Fairgrounds	9.3%	-	-	
		Children's activity events	25.9%	-	-	
		Sports activities	31.7%	-	-	
		Drive in cinema	31.7%	-	-	
		Food events e.g. Digbeth Dining	61.0%	-	-	
		Fireworks	40.2%	-	-	
		Light shows	36.3%	-	-	
		Other (please specify):	6.2%	-	-	
<b>Sponsoring and Volunteering</b>						
Q24	Bromsgrove District Council deliver a range of community events throughout the year attracting thousands of people from across the district and surrounding areas. Sponsoring an event could be an excellent opportunity to raise the profile and awareness of your organisation whilst supporting these great community events. If you would be interested in finding out more about sponsorship, please provide your details below. Your information will only be used for this purpose.					
	There were 6 responses to this question.					
Q25	If you would be interested in being a volunteer for the Parks and Events Team, please provide your details below. Your information will only be used for this purpose..					
	There were 21 valid responses to this question.					
<b>Living Independently and Social Contact</b>						
Q26	We are aware that things have been somewhat different this year and as such, this may potentially have had an impact on your health. Please answer thinking about your health 'prior' to lockdown, 'during' lockdown and 'post' lockdown. In general, how is your physical and mental/emotional wellbeing?					
Q26a	In general, how is your physical health? - prior to lockdown	Very good	32.3%	27.3%	21.2%	
		Good	44.4%	44.8%	52.7%	
		Fair	19.1%	20.1%	14.9%	
		Poor	3.1%	6.4%	5.4%	
		Very poor	1.0%	1.2%	3.3%	
			Prefer not to say	0.0%	0.3%	2.5%
	In general, how is your physical health? - during lockdown	Very good	25.3%	-	-	
		Good	41.0%	-	-	
		Fair	24.0%	-	-	
		Poor	7.3%	-	-	
		Very poor	2.4%	-	-	
			Prefer not to say	0.0%	-	-
	In general, how is your physical health? - now (21/09/2020-19/10/2020)	Very good	25.8%	-	-	
		Good	40.4%	-	-	
		Fair	25.4%	-	-	
Poor		6.6%	-	-		
Very poor		1.4%	-	-		
		Prefer not to say	0.3%	-	-	

			2020	2019	2018
Q no.	Question	Responses	%	%	%
Q26b	In general, how is your mental/emotional health? - prior to lockdown	Very good	37.8%	30.8%	28.9%
		Good	41.7%	42.2%	47.9%
		Fair	17.0%	20.8%	14.5%
		Poor	2.4%	4.1%	4.5%
		Very poor	1.0%	1.5%	1.2%
		Prefer not to say	0.0%	0.6%	2.9%
	In general, how is your mental/emotional health? - during lockdown	Very good	23.3%	-	-
		Good	33.3%	-	-
		Fair	27.4%	-	-
		Poor	12.2%	-	-
		Very poor	3.8%	-	-
		Prefer not to say	0.0%	-	-
	In general, how is your mental/emotional health? - now (21/09/2020-19/10/2020)	Very good	23.0%	-	-
		Good	34.5%	-	-
		Fair	31.4%	-	-
Poor		7.3%	-	-	
Very poor		3.8%	-	-	
	Prefer not to say	0.0%	-	-	
Q27	We are aware that things have been somewhat different this year and as such, we are hoping to understand if there has been any change in the type of activities people take part in. Please answer below thinking about your activities 'prior' to lockdown, 'during' lockdown and 'now'; including any on-line activities you've taken part in.				
Q27	What activities do you take part in to improve or maintain your wellbeing and mental health? Please tick all that apply. - prior to lockdown	Informal activity e.g. walking, gardening, hobbies, socialising	94.1%	-	-
		Formal activity e.g. organised classes & clubs, sports, crafts	50.7%	-	-
		Vocational learning e.g. courses, music lessons, education, new skills, work	12.8%	-	-
		Professional learning e.g. HNC, degree	4.5%	-	-
		Community contribution e.g. volunteering, charity work, part of a community	34.4%	-	-
		I don't currently take part in any activity	5.2%	-	-
Q27	What activities do you take part in to improve or maintain your wellbeing and mental health? Please tick all that apply. - during lockdown	Informal activity e.g. walking, gardening, hobbies, socialising	25.3%	-	-
		Formal activity e.g. organised classes & clubs, sports, crafts	41.0%	-	-
		Vocational learning e.g. courses, music lessons, education, new skills, work	24.0%	-	-
		Professional learning e.g. HNC, degree	7.3%	-	-
		Community contribution e.g. volunteering, charity work, part of a community	2.4%	-	-
		I don't currently take part in any activity	0.0%	-	-
Q27	What activities do you take part in to improve or maintain your wellbeing and mental health? Please tick all that apply. - now (21/09/2020 to 19/10/2020)	Informal activity e.g. walking, gardening, hobbies, socialising	25.8%	-	-
		Formal activity e.g. organised classes & clubs, sports, crafts	40.4%	-	-
		Vocational learning e.g. courses, music lessons, education, new skills, work	25.4%	-	-
		Professional learning e.g. HNC, degree	6.6%	-	-
		Community contribution e.g. volunteering, charity work, part of a community	1.4%	-	-
		I don't currently take part in any activity	0.3%	-	-
Q28	For previous question, if you said you don't currently take part in any activity please tell us why. Please tick all that apply	Not enough time	31.6%	-	-
		Too expensive	22.1%	-	-
		Not enough variety of activity on offer	14.7%	-	-
		Not enough class availability	12.6%	-	-
		Transport	8.4%	-	-
		Not family friendly	6.3%	-	-
		I'm unaware of what's available	15.8%	-	-
		Lockdown prevented me	29.5%	-	-
		I have no interest	16.8%	-	-
	Other (please specify):	22.1%	-	-	
Q29	We are aware the Covid-19 situation may have impacted on how you might respond to this question. Please consider how you would respond considering possible changes 'prior' to lockdown, 'during' lockdown and 'now'. To what extent do you agree or disagree with these statements?				
Q29a	I am able to manage my household finances - prior to lockdown	I agree strongly	59.7%	55.4%	62.3%
		I agree	34.8%	34.7%	29.2%
		I neither agree nor disagree	4.1%	6.7%	4.3%
		I disagree	0.3%	0.9%	2.7%
		I strongly disagree	0.3%	1.2%	0.4%
		Not relevant to me	0.7%	1.2%	1.2%
	I am able to manage my household finances - during lockdown	I agree strongly	54.8%	-	-
		I agree	37.2%	-	-
		I neither agree nor disagree	4.8%	-	-
		I disagree	2.1%	-	-
		I strongly disagree	0.3%	-	-
		Not relevant to me	0.7%	-	-
	I am able to manage my household finances - now (21/09/2020-19/10/2020)	I agree strongly	55.6%	-	-
		I agree	35.1%	-	-
		I neither agree nor disagree	6.6%	-	-
		I disagree	1.4%	-	-
		I strongly disagree	0.7%	-	-
		Not relevant to me	0.7%	-	-

			2020	2019	2018
Q no.	Question	Responses	%	%	%
Q29b	I know how to access care/support for myself or those I care for  - prior to lockdown	I agree strongly	22.8%	22.9%	16.4%
		I agree	34.4%	33.1%	23.8%
		I neither agree nor disagree	14.5%	18.2%	18.0%
		I disagree	7.2%	10.9%	10.2%
		I strongly disagree	2.9%	3.8%	4.7%
		Not relevant to me	18.1%	11.1%	27.0%
	I know how to access care/support for myself or those I care for  - during lockdown	I agree strongly	19.0%	-	-
		I agree	29.3%	-	-
		I neither agree nor disagree	16.5%	-	-
		I disagree	11.0%	-	-
		I strongly disagree	6.6%	-	-
		Not relevant to me	17.6%	-	-
	I know how to access care/support for myself or those I care for  - now (21/09/2020-19/10/2020)	I agree strongly	19.9%	-	-
		I agree	30.6%	-	-
		I neither agree nor disagree	17.0%	-	-
		I disagree	10.0%	-	-
		I strongly disagree	4.4%	-	-
		Not relevant to me	18.1%	-	-
<b>Independent Living Services</b>					
Q30	I am aware of the:				
Q30a	Lifeline service provided by the council	Yes	42.1%	37.2%	30.8%
		No	57.9%	62.8%	69.2%
Q30b	BURT (Bromsgrove Urban Rural Transport)	Yes	33.9%	29.9%	25.3%
		No	66.1%	70.1%	74.7%
Q30c	Shopmobility service (Bromsgrove Town Centre)	Yes	50.7%	47.4%	39.5%
		No	49.3%	52.6%	60.5%
<b>Bromsgrove Town Centre and District Centres</b>					
Q31	Due to Covid-19, access to Bromsgrove Town Centre has have been affected. Please tell us how often you visited, 'prior' to lockdown, 'during' lockdown and 'now'. How often do you visit Bromsgrove Town Centre? Please select the response which most closely reflects your visiting habits.				
Q31	How often do you visit Bromsgrove Town Centre?  - prior to lockdown	Daily	5.8%	-	-
		At least once a week	41.2%	48.0%	43.4%
		Every other week	12.0%	14.2%	16.3%
		Monthly	15.8%	13.0%	14.7%
		Less often	16.8%	18.2%	16.7%
		Never	8.2%	6.6%	8.8%
	How often do you visit Bromsgrove Town Centre?  - during lockdown	Daily	1.4%	-	-
		At least once a week	13.4%	-	-
		Every other week	8.3%	-	-
		Monthly	9.0%	-	-
		Less often	25.5%	-	-
		Never	42.4%	-	-
	How often do you visit Bromsgrove Town Centre?  - now (21/09/2020 to 19/10/2020)	Daily	2.1%	-	-
		At least once a week	23.4%	-	-
		Every other week	9.3%	-	-
		Monthly	14.8%	-	-
		Less often	29.9%	-	-
		Never	20.6%	-	-
Q32	Please rate the following aspect of Bromsgrove Town Centre				
Q32a	Parking	Very good	2.5%	-	-
		Good	28.7%	-	-
		Neither good nor poor	29.1%	-	-
		Poor	18.8%	-	-
		Very poor	12.4%	-	-
		Don't know / no opinion	8.5%	-	-
		Q32b	Access to public transport	Very good	2.5%
Good	21.1%			-	-
Adequate	18.6%			-	-
Poor	13.6%			-	-
Very poor	7.9%			-	-
Don't know/no opinion	36.4%			-	-
Q32c	Public transport e.g. reliability	Very good	1.1%	-	-
		Good	11.9%	-	-
		Adequate	18.3%	-	-
		Poor	11.5%	-	-
		Very poor	7.6%	-	-
		Don't know/no opinion	49.6%	-	-
Q32d	Crime	Very good	2.5%	-	-
		Good	16.7%	-	-
		Adequate	37.0%	-	-
		Poor	12.7%	-	-
		Very poor	2.9%	-	-
		Don't know/no opinion	28.3%	-	-

			2020	2019	2018
Q no.	Question	Responses	%	%	%
Q32e	Perception of crime	Very good	2.5%	-	-
		Good	19.6%	-	-
		Adequate	33.8%	-	-
		Poor	16.7%	-	-
		Very poor	5.1%	-	-
		Don't know/no opinion	22.2%	-	-
Q32f	Variety of shops	Very good	0.4%	-	-
		Good	10.3%	-	-
		Adequate	23.5%	-	-
		Poor	39.1%	-	-
		Very poor	21.4%	-	-
		Don't know/no opinion	5.3%	-	-
Q32g	Social distancing measures	Very good	1.8%	-	-
		Good	21.8%	-	-
		Adequate	24.3%	-	-
		Poor	16.8%	-	-
		Very poor	10.4%	-	-
		Don't know/no opinion	25.0%	-	-
Q33	Due to Covid-19, access to the District Centres may have been affected. Please tell us how often you visited, 'prior' to lockdown, 'during' lockdown and 'now'. How often do you visit the following district centres? Please select the response which most closely reflects your visiting habits				
Q33	All district centres - prior to lockdown	Daily	0.3%	-	-
		At least once a week	7.4%	-	-
		Every other week	3.1%	-	-
		Monthly	4.5%	-	-
		Less often	15.4%	-	-
		Never	69.3%	-	-
Q33	All district centres - during lockdown	Daily	0.2%	-	-
		At least once a week	4.8%	-	-
		Every other week	1.6%	-	-
		Monthly	1.9%	-	-
		Less often	7.4%	-	-
		Never	84.1%	-	-
Q33	All district centres - now (21/09/2020-19/10/2020)	Daily	0.2%	-	-
		At least once a week	6.3%	-	-
		Every other week	2.5%	-	-
		Monthly	2.5%	-	-
		Less often	11.2%	-	-
		Never	77.3%	-	-
Q33a	Alvechurch Village - prior to lockdown	Daily	0.4%	-	-
		At least once a week	6.6%	8.0%	-
		Every other week	1.8%	1.5%	-
		Monthly	3.5%	3.9%	-
		Less often	18.4%	21.7%	-
		Never	69.3%	65.0%	-
	Alvechurch Village - during lockdown	Daily	0.0%	-	-
		At least once a week	4.1%	-	-
		Every other week	2.3%	-	-
		Monthly	1.4%	-	-
		Less often	6.5%	-	-
		Never	85.7%	-	-
	Alvechurch Village - now (21/09/2020-19/10/2020)	Daily	0.0%	-	-
		At least once a week	5.9%	-	-
		Every other week	2.3%	-	-
		Monthly	1.4%	-	-
		Less often	13.1%	-	-
		Never	77.5%	-	-
Q33b	Barnt Green Village - prior to lockdown	Daily	0.0%	-	-
		At least once a week	8.8%	7.1%	-
		Every other week	3.5%	4.1%	-
		Monthly	8.0%	8.3%	-
		Less often	24.3%	30.4%	-
		Never	55.3%	50.1%	-
	Barnt Green Village - during lockdown	Daily	0.0%	-	-
		At least once a week	4.2%	-	-
		Every other week	1.9%	-	-
		Monthly	2.8%	-	-
		Less often	11.6%	-	-
		Never	79.5%	-	-
	Barnt Green Village - now (21/09/2020-19/10/2020)	Daily	0.0%	-	-
		At least once a week	5.9%	-	-
		Every other week	4.5%	-	-
		Monthly	4.5%	-	-
		Less often	15.9%	-	-
		Never	69.1%	-	-

			2020	2019	2018
Q no.	Question	Responses	%	%	%
Q33c	Catshill - prior to lockdown	Daily	0.9%	-	-
		At least once a week	10.7%	9.4%	-
		Every other week	5.8%	6.9%	-
		Monthly	9.8%	9.1%	-
		Less often	14.7%	25.7%	-
		Never	58.0%	48.9%	-
	Catshill - during lockdown	Daily	0.9%	-	-
		At least once a week	7.9%	-	-
		Every other week	0.9%	-	-
		Monthly	5.1%	-	-
		Less often	10.2%	-	-
		Never	74.9%	-	-
	Catshill - now (21/09/2020-19/10/2020)	Daily	0.9%	-	-
		At least once a week	9.1%	-	-
		Every other week	3.2%	-	-
Monthly		4.5%	-	-	
Less often		15.5%	-	-	
Never		66.8%	-	-	
Q33d	Hagley Village - prior to lockdown	Daily	0.0%	-	-
		At least once a week	3.6%	3.3%	-
		Every other week	1.8%	1.5%	-
		Monthly	0.9%	2.4%	-
		Less often	9.0%	12.3%	-
		Never	84.7%	80.4%	-
	Hagley Village - during lockdown	Daily	0.0%	-	-
		At least once a week	2.8%	-	-
		Every other week	1.9%	-	-
		Monthly	0.0%	-	-
		Less often	1.9%	-	-
		Never	93.4%	-	-
	Hagley Village - now (21/09/2020-19/10/2020)	Daily	0.0%	-	-
		At least once a week	3.7%	-	-
		Every other week	2.3%	-	-
Monthly		0.9%	-	-	
Less often		4.6%	-	-	
Never		88.4%	-	-	
Q33e	Rubery Village - prior to lockdown	Daily	0.4%	-	-
		At least once a week	8.0%	3.9%	-
		Every other week	4.9%	2.7%	-
		Monthly	4.9%	7.5%	-
		Less often	17.7%	22.1%	-
		Never	64.2%	63.9%	-
	Rubery Village - during lockdown	Daily	0.0%	-	-
		At least once a week	4.6%	-	-
		Every other week	2.8%	-	-
		Monthly	1.4%	-	-
		Less often	7.9%	-	-
		Never	83.3%	-	-
	Rubery Village - now (21/09/2020-19/10/2020)	Daily	0.0%	-	-
		At least once a week	6.8%	-	-
		Every other week	2.7%	-	-
Monthly		3.7%	-	-	
Less often		13.2%	-	-	
Never		73.5%	-	-	
Q33f	Wythall - prior to lockdown	Daily	0.0%	-	-
		At least once a week	6.4%	7.2%	-
		Every other week	0.9%	0.9%	-
		Monthly	0.0%	1.8%	-
		Less often	7.7%	11.1%	-
		Never	85.0%	79.0%	-
	Wythall - during lockdown	Daily	0.0%	-	-
		At least once a week	5.3%	-	-
		Every other week	0.0%	-	-
		Monthly	0.5%	-	-
		Less often	6.2%	-	-
		Never	88.0%	-	-
	Wythall - now (21/09/2020-19/10/2020)	Daily	0.0%	-	-
		At least once a week	6.5%	-	-
		Every other week	0.0%	-	-
Monthly		0.0%	-	-	
Less often		4.7%	-	-	
Never		88.8%	-	-	

			2020	2019	2018
Q no.	Question	Responses	%	%	%
<b>Community Safety</b>					
Q34	Covid-19 may have affected how you feel about your neighbourhood. Please tell us your thoughts 'prior' to lockdown, 'during' lockdown and 'now'.				
	<b>To what extent do you agree or disagree with these statements about feeling safe and respected?</b>				
Q34a	I feel safe outside in my local area during daylight - prior to lockdown	I agree strongly	40.9%	38.8%	32.0%
		I agree	52.3%	47.0%	56.3%
		I neither agree nor disagree	5.7%	7.4%	6.5%
		I disagree	1.1%	4.7%	3.9%
		I disagree strongly	0.0%	2.1%	1.3%
		Not relevant to me	0.0%	0.0%	-
	I feel safe outside in my local area during daylight - during lockdown	I agree strongly	39.1%	-	-
		I agree	47.8%	-	-
		I neither agree nor disagree	5.8%	-	-
		I disagree	3.6%	-	-
		I disagree strongly	0.4%	-	-
		Not relevant to me	3.3%	-	-
	I feel safe outside in my local area during daylight - now (21/09/2020-19/10/2020)	I agree strongly	35.8%	-	-
		I agree	50.5%	-	-
		I neither agree nor disagree	8.6%	-	-
I disagree		3.2%	-	-	
I disagree strongly		1.1%	-	-	
Not relevant to me		0.7%	-	-	
Q34b	I feel safe outside in my local area after dark - prior to lockdown	I agree strongly	16.2%	14.1%	9.7%
		I agree	39.4%	31.5%	45.6%
		I neither agree nor disagree	22.7%	21.5%	25.2%
		I disagree	15.2%	22.4%	13.7%
		I disagree strongly	4.3%	9.7%	5.8%
		Not relevant to me	2.2%	0.9%	-
	I feel safe outside in my local area after dark - during lockdown	I agree strongly	17.2%	-	-
		I agree	36.3%	-	-
		I neither agree nor disagree	21.2%	-	-
		I disagree	15.4%	-	-
		I disagree strongly	4.4%	-	-
		Not relevant to me	5.5%	-	-
	I feel safe outside in my local area after dark - now (21/09/2020-19/10/2020)	I agree strongly	14.9%	-	-
		I agree	34.8%	-	-
		I neither agree nor disagree	22.8%	-	-
I disagree		17.0%	-	-	
I disagree strongly		6.9%	-	-	
Not relevant to me		3.6%	-	-	
Q34c	Having CCTV helps me feel safe when I'm out in public - prior to lockdown	I agree strongly	15.2%	19.5%	18.3%
		I agree	35.5%	34.8%	39.6%
		I neither agree nor disagree	29.0%	26.3%	28.7%
		I disagree	12.0%	9.7%	8.7%
		I disagree strongly	3.3%	5.9%	4.8%
		Not relevant to me	5.1%	3.8%	-
	Having CCTV helps me feel safe when I'm out in public - during lockdown	I agree strongly	15.3%	-	-
		I agree	31.8%	-	-
		I neither agree nor disagree	29.2%	-	-
		I disagree	10.9%	-	-
		I disagree strongly	4.0%	-	-
		Not relevant to me	8.8%	-	-
	Having CCTV helps me feel safe when I'm out in public - now (21/09/2020-19/10/2020)	I agree strongly	14.5%	-	-
		I agree	34.4%	-	-
		I neither agree nor disagree	29.3%	-	-
I disagree		10.9%	-	-	
I disagree strongly		4.3%	-	-	
Not relevant to me		6.5%	-	-	
Q34d	My local area (within a 15min walk) is safer than other areas in Bromsgrove - prior to lockdown	I agree strongly	18.5%	14.2%	11.4%
		I agree	38.0%	39.1%	41.2%
		I neither agree nor disagree	29.7%	30.5%	34.6%
		I disagree	8.3%	8.9%	10.1%
		I disagree strongly	3.3%	4.1%	2.6%
		Not relevant to me	2.2%	3.3%	-
	My local area (within a 15min walk) is safer than other areas in Bromsgrove - during lockdown	I agree strongly	17.6%	-	-
		I agree	36.8%	-	-
		I neither agree nor disagree	28.7%	-	-
		I disagree	9.6%	-	-
		I disagree strongly	2.6%	-	-
		Not relevant to me	4.8%	-	-
	My local area (within a 15min walk) is safer than other areas in Bromsgrove - now (21/09/2020-19/10/2020)	I agree strongly	17.2%	-	-
		I agree	36.5%	-	-
		I neither agree nor disagree	29.9%	-	-
I disagree		9.1%	-	-	
I disagree strongly		4.4%	-	-	
Not relevant to me		2.9%	-	-	

			2020	2019	2018		
Q no.	Question	Responses	%	%	%		
Q34e	I feel people from different backgrounds get on well in my area - prior to lockdown	I agree strongly	12.7%	11.2%	10.1%		
		I agree	44.7%	50.4%	42.7%		
		I neither agree nor disagree	30.9%	29.2%	38.3%		
		I disagree	5.1%	5.3%	6.6%		
		I disagree strongly	1.5%	1.8%	2.2%		
	I feel people from different backgrounds get on well in my area - during lockdown	Not relevant to me	5.1%	-	-		
		I agree strongly	11.7%	-	-		
		I agree	44.3%	-	-		
		I neither agree nor disagree	29.7%	-	-		
		I disagree	5.9%	-	-		
	I feel people from different backgrounds get on well in my area - now (21/09/2020-19/10/2020)	I disagree strongly	2.2%	-	-		
		Not relevant to me	6.2%	-	-		
		I agree strongly	11.9%	-	-		
		I agree	43.5%	-	-		
		I neither agree nor disagree	30.2%	-	-		
Q34f	I am treated with dignity and respect in the community - prior to lockdown	I disagree	6.1%	-	-		
		I disagree strongly	2.9%	-	-		
		Not relevant to me	5.4%	-	-		
		I agree strongly	19.0%	15.5%	12.2%		
		I agree	46.2%	48.8%	55.0%		
	I am treated with dignity and respect in the community - during lockdown	I neither agree nor disagree	28.9%	29.5%	26.2%		
		I disagree	2.9%	2.7%	3.9%		
		I disagree strongly	0.7%	1.5%	2.6%		
		Not relevant to me	2.2%	2.1%	-		
		I agree strongly	19.2%	-	-		
	I am treated with dignity and respect in the community - now (21/09/2020-19/10/2020)	I agree	43.9%	-	-		
		I neither agree nor disagree	28.8%	-	-		
		I disagree	4.1%	-	-		
		I disagree strongly	0.7%	-	-		
		Not relevant to me	3.3%	-	-		
Q35	Have you or a member of your household been the victim of a crime, anti-social behaviour and/or harassment?	I agree strongly	17.6%	-	-		
		I agree	44.7%	-	-		
		I neither agree nor disagree	28.2%	-	-		
		I disagree	4.8%	-	-		
		I disagree strongly	1.8%	-	-		
		Not relevant to me	2.9%	-	-		
		Q35a	A crime	No	71.4%	66.3%	52.8%
				Yes, in the last 12 months	5.4%	10.1%	12.2%
				Yes, between 1 and 5 years ago	11.6%	11.0%	13.5%
				Yes, 6 or more years ago	11.6%	12.5%	21.4%
		Q35b	Anti-social behaviour	No	67.5%	67.3%	60.2%
				Yes, in the last 12 months	18.1%	17.0%	20.3%
				Yes, between 1 and 5 years ago	8.7%	10.2%	11.7%
				Yes, 6 or more years ago	5.8%	5.6%	7.8%
		Q35c	Harrassed because of your race, religion, sexual orientation, gender identity or disability	No	92.3%	92.8%	-
Yes, in the last 12 months	2.9%			5.0%	-		
Yes, between 1 and 5 years ago	2.6%			1.2%	-		
Yes, 6 or more years ago	2.2%			0.9%	-		
Q36	Using your knowledge of Bromsgrove District as a whole, please tell us the issues that concern you most from the following list?  Please tick up to 5 boxes only	Burglary	45.7%	51.2%	58.3%		
		Robbery (mugging)	18.1%	32.3%	18.2%		
		Vehicle crimes	39.7%	46.4%	59.5%		
		Hate crime	6.7%	5.7%	6.5%		
		Knife crime	13.8%	22.2%	-		
		Domestic abuse	6.4%	8.4%	4.0%		
		Sexual assault and rape	4.3%	8.4%	8.9%		
		Drug taking or dealing	55.0%	56.0%	44.9%		
		Damage to property	19.1%	19.2%	23.1%		
		Pedal cycle theft	5.3%	4.5%	7.3%		
		Rowdy/inconsiderate behaviour	43.6%	37.4%	31.6%		
		Nuisance vehicle	22.7%	18.0%	20.6%		
		Street drinking	12.4%	11.4%	9.7%		
		Harassment	3.5%	5.7%	2.4%		
		Littering	44.0%	35.6%	43.3%		
		Fly tipping	49.6%	33.5%	40.1%		
		Graffiti	6.4%	6.6%	9.7%		
		Dog fouling	32.6%	26.9%	35.6%		
		Dangerous dogs	6.4%	4.8%	5.3%		
		Unsafe parking	30.1%	33.5%	55.5%		
		Neighbour disputes	4.6%	3.6%	5.3%		
		Town Centre safety	9.2%	15.0%	10.1%		
Other (please specify) e.g. speeding vehicles	7.8%	5.4%	6.1%				

			2020	2019	2018
Q no.	Question	Responses	%	%	%
Q37	<b>What do you think are the 3 main issues that impact on community safety in Bromsgrove District?</b>  <b>Please tick up to 3 boxes only</b>	Drugs	32.3%	39.9%	36.6%
		Alcohol misuse	17.9%	23.5%	23.6%
		Unemployment or low income	18.3%	16.8%	15.4%
		Young people with nothing to do	28.3%	38.4%	37.8%
		Lack of police presence	34.4%	65.5%	66.3%
		Not enough deterrent/enforcement	20.1%	32.3%	30.5%
		Lack of community co-operation	3.6%	8.8%	5.3%
		Lack of parental control	22.9%	32.0%	31.3%
		Poor behaviour & attitudes	22.2%	36.6%	31.3%
		Lack of crime prevention measures	6.1%	10.4%	13.4%
		Poor infrastructure & environmental design	5.7%	8.2%	13.0%
	Other (please specify)	1.1%	4.0%	0.8%	
<b>COVID-19 Recovery</b>					
To help develop services to support the recovery from Covid-19 we would like to understand how you have been affected and how Bromsgrove District Council and Worcestershire County Council can help you.					
<b>Q38 Are you concerned about the following at the moment, as a result of COVID-19? Please tick all that apply</b>					
Q38a	<b>Financial situation</b>	For yourself	23.0%	-	-
		For your family	36.8%	-	-
		For your local community	75.9%	-	-
Q38b	<b>Housing circumstances</b>	For yourself	8.7%	-	-
		For your family	28.7%	-	-
		For your local community	80.0%	-	-
Q38c	<b>Employment</b>	For yourself	17.7%	-	-
		For your family	42.5%	-	-
		For your local community	80.7%	-	-
Q38d	<b>Physical health</b>	For yourself	52.8%	-	-
		For your family	57.1%	-	-
		For your local community	57.1%	-	-
Q38e	<b>Mental health</b>	For yourself	42.9%	-	-
		For your family	52.7%	-	-
		For your local community	67.0%	-	-
Q38f	<b>Relationships</b>	For yourself	33.0%	-	-
		For your family	45.0%	-	-
		For your local community	69.0%	-	-
Q38g	<b>Loneliness</b>	For yourself	27.6%	-	-
		For your family	26.4%	-	-
		For your local community	73.0%	-	-
Q38h	<b>Education</b>	For yourself	6.0%	-	-
		For your family	48.9%	-	-
		For your local community	75.9%	-	-
Q38i	<b>Risk of Infection (COVID-19)</b>	For yourself	65.7%	-	-
		For your family	71.6%	-	-
		For your local community	74.2%	-	-
Q38j	<b>Other (Please specify)</b> <b>Examples: lack of support, access to healthcare, lack of public transport</b>	For yourself	38.5%	-	-
		For your family	46.2%	-	-
		For your local community	76.9%	-	-
Q39	<b>Have you experienced any of the following changes that resulted from COVID-19 or from restrictions imposed to control COVID-19 that you would like to continue? Please tick all that apply</b>	More time with your family/children	40.4%	-	-
		More time outdoors	51.1%	-	-
		Exercising more/keeping fit	34.6%	-	-
		Working from home/no commute	34.6%	-	-
		Spending less money	56.6%	-	-
		Trying different or new things	20.6%	-	-
		None of the above	14.3%	-	-
	Other (please specify):less driving, reduce petrol costs	6.6%	-	-	
<b>Q40 After the COVID-19 pandemic is contained and restrictions are no longer in place do you think you will be more or less likely to undertake each of the following activities than you did before the COVID-19 pandemic?</b>					
Q40a	<b>Working remotely</b>	More likely	26.0%	-	-
		Same likelihood as before	13.7%	-	-
		Less likely	5.3%	-	-
		Not applicable	53.1%	-	-
		Don't know	1.9%	-	-
Q40b	<b>Online shopping</b>	More likely	41.9%	-	-
		Same likelihood as before	43.4%	-	-
		Less likely	6.3%	-	-
		Not applicable	6.3%	-	-
		Don't know	2.2%	-	-
Q40c	<b>Daily exercise</b>	More likely	29.9%	-	-
		Same likelihood as before	59.1%	-	-
		Less likely	4.7%	-	-
		Not applicable	4.0%	-	-
		Don't know	2.2%	-	-
Q40d	<b>Regularly undertaking hobbies and interests</b>	More likely	21.3%	-	-
		Same likelihood as before	62.9%	-	-
		Less likely	7.4%	-	-
		Not applicable	5.5%	-	-
		Don't know	2.9%	-	-



			2020	2019	2018
Q no.	Question	Responses	%	%	%
Q40e	Measures to control infection, such as wearing a face mask, thorough hand washing, and social distancing	More likely	55.4%	-	-
		Same likelihood as before	22.8%	-	-
		Less likely	17.4%	-	-
		Not applicable	1.1%	-	-
		Don't know	3.3%	-	-
Q40f	Commuting during peak rush hours	More likely	1.5%	-	-
		Same likelihood as before	22.8%	-	-
		Less likely	27.0%	-	-
		Not applicable	45.7%	-	-
		Don't know	3.0%	-	-
Q40g	Using public transport	More likely	4.1%	-	-
		Same likelihood as before	28.8%	-	-
		Less likely	31.7%	-	-
		Not applicable	31.4%	-	-
		Don't know	4.1%	-	-
Q40h	Eating out	More likely	11.0%	-	-
		Same likelihood as before	50.7%	-	-
		Less likely	33.5%	-	-
		Not applicable	2.2%	-	-
		Don't know	2.6%	-	-
Q40i	Supporting local businesses	More likely	32.8%	-	-
		Same likelihood as before	54.1%	-	-
		Less likely	5.2%	-	-
		Not applicable	6.7%	-	-
		Don't know	1.1%	-	-
Q40j	Attending large sporting or entertainment events	More likely	7.5%	-	-
		Same likelihood as before	34.3%	-	-
		Less likely	40.3%	-	-
		Not applicable	16.8%	-	-
		Don't know	1.1%	-	-
Q40k	Communicating or checking-up on neighbours/those living in your community	More likely	27.9%	-	-
		Same likelihood as before	62.8%	-	-
		Less likely	3.7%	-	-
		Not applicable	4.8%	-	-
		Don't know	0.7%	-	-
Q41	Is there anything that you have seen in the way local organisations (public sector, voluntary sector and local businesses) have responded to the crisis that you would like to see continue once the COVID-19 pandemic is contained?	This was an open question.			
Q42	What is the one main thing that will help Worcestershire recover from the COVID-19 pandemic?	This was an open question.			
<b>Bromsgrove District Council Priorities</b>					
Q43	Please tell us which five of the following you feel should be given priority by Bromsgrove District Council next year?  <i>Respondents were asked to rank their top 5 with '1' being their top priority and '5' the lowest of their top 5 priorities.</i>	Support the development and delivery of appropriate housing in the District	11th	6th	9th
		Ensure housing in the District is of good quality and affordable	10th	8th	5th
		Reducing homelessness	12th	7th	10th
		Support people to live independently	13th	12th	11th
		Providing welfare and financial support to help residents in maximising income/reducing debt	17th	14th	15th
		Healthy lifestyles and well-being, including mental health	2nd	3rd	2nd
		Support and empower families and communities	14th	15th	12th
		Build sustainable communities and neighbourhoods	9th	13th	6th
		Empower residents to get involved	15th	17th	13th
		Supporting the community and voluntary sector	16th	16th	14th
		Community safety	3rd	2nd	1st
		Provide well maintained community parks and open spaces	7th	9th	7th
		Maintenance of the landscape and environment	6th	10th	8th
		Support culturally diverse events and arts activities	19th	Jt 18th	16th
		Bromsgrove's cultural heritage	18th	Jt 18th	17th
		Local economic development and employment	4th	4th	4th
		Transport, travel and congestion	1st	1st	-
		Environmental sustainability	8th	11th	-
	Waste and recycling	5th	5th	3rd	
Q44	Please tell us anything else you wish us to understand about living in Bromsgrove District.	This was an open question.			

			2020	2019	2018
Q no.	Question	Responses	%	%	%
<b>About You</b>					
Q45	Which best describes your gender?	Male	45.1%	38.0%	40.1%
		Female	52.3%	58.5%	56.2%
		Prefer to self describe	0.8%	0.9%	-
		Prefer not to say	1.9%	2.5%	3.7%
Q46	What was your age, in years, on your last birthday?	16-19yrs	0.0%	1.3%	0.0%
		20-29yrs	1.7%	4.5%	2.1%
		30-39yrs	9.6%	12.2%	9.9%
		40-49yrs	17.0%	18.3%	21.1%
		50-59yrs	16.1%	19.9%	23.6%
		60-69yrs	28.7%	24.4%	23.6%
		70-79yrs	25.2%	17.0%	16.1%
		80+ years	1.7%	2.3%	1.2%
	Prefer not to say	-	-	2.5%	
Q47	To which of these groups do you consider you belong to?	White English / Welsh / Scottish / Northern Irish / British	92.3%	92.7%	92.6%
		Any other White background	2.3%	1.0%	0.0%
		Mixed or Multiple ethnic groups	1.2%	1.0%	2.5%
		Asian or Asian British	0.4%	0.0%	0.8%
		Black / African / Caribbean / Black British	0.0%	0.0%	0.4%
		Arab	0.4%	0.0%	0.0%
		Any other ethnic group	0.4%	0.3%	0.0%
		Prefer not to say	3.1%	5.1%	3.8%
Q48	Which best describes your religion or belief?	Atheist	9.3%	10.7%	10.7%
		Buddhist	0.0%	0.4%	0.4%
		Christian	56.8%	53.7%	53.7%
		Humanist	0.8%	1.7%	1.7%
		Hindu	0.4%	0.0%	0.0%
		Jewish	0.4%	0.0%	0.0%
		Muslim	1.2%	0.4%	0.4%
		Pagan	1.6%	1.7%	1.7%
		Sikh	0.0%	0.0%	0.0%
		No religion/belief	25.7%	21.1%	21.1%
		Prefer not to say	3.9%	2.5%	2.5%
Q49	How would you describe your sexual orientation?	Bisexual	3.1%	2.2%	2.1%
		Heterosexual	84.7%	82.7%	83.0%
		Lesbian or Gay	3.1%	1.9%	2.6%
		Prefer to self describe	1.5%	1.0%	-
		Prefer not to say	7.6%	12.2%	11.5%
		Other (please specify)	-	-	0.9%
Q50	Do you have any long-standing health condition or disability? (Long-standing means anything that has troubled you over a period of at least 12 months or that is likely to affect you for at least 12 months)	Yes	36.6%	33.9%	36.8%
		No	56.9%	61.3%	57.1%
		Prefer not to say	6.5%	4.8%	6.1%