

Prepared by Priority Research Ltd

On behalf of West Mercia Constabulary



PROVIDERS OF PUBLIC CONSULTATION & RESEARCH

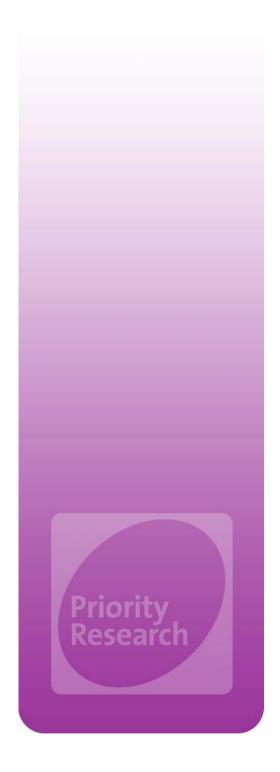
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1. Introduction





Background

West Mercia Constabulary, West Mercia Police Authority and their partners engaged Priority Research to conduct the 2006 Annual Crime and Community Safety Partnership survey.

The purpose of the survey was to collect data that will be used by the Constabulary, the Authority and their partners to help inform the planning and delivery of services and the future deployment of resources.

The questionnaire was based upon the previous survey in 2005, therefore where possible any changes in perception were tracked between the two. Throughout the survey report, 2006 results are presented in colour, whilst results from 2005 are in grey.

In addition to this report, two separate reports are available that allow for comparison at the North Worcestershire Basic Command Unit (BCU) and West Mercia Force levels.

Aims and objectives

The main objective was to assess current opinion regarding:

- The Police
- · Fear of crime
- Perceived problems in people's neighbourhoods
- Experience of crime (inc reporting)
- Anti-social behaviour
- Drugs misuse
- Neighbourhood and community issues
- Road safety
- Keeping informed about the Police and Crime & Disorder issues
- Other District specific topics

The survey

The survey was posted to a random selection of 3800 district residents during July 2006. A freepost envelope was included so that the returns would be delivered directly to Priority Research Limited (PRL), thereby ensuring anonymity. In addition, the survey was available online.

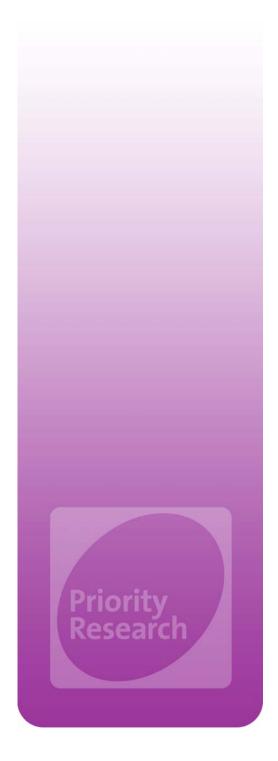
A free prize draw and postcard reminder were also used to encourage the response rate. A sample of 902 residents successfully completed and returned questionnaires by the closing date, a response rate of 24%.

To ensure the results were as representative as possible, the data was weighted by ward, age, gender and ethnicity. Therefore all results are reported for this weighted sample (weighted base: 889).

Readers should take care when considering percentage results from some of the sub groups within the main sample, as the base figures may sometimes be small. In addition, due to weighting and rounding effects, some graphs may not add up to 100%.

Unless otherwise stated, all statistically significant differences are reported at the 95% confidence level. Therefore, a difference between two groups is usually considered statistically significant if chance could explain it only 5% of the time or less.

Further details of the methodology can be found in section 4.1.



2. Summary of main findings



Experience of the police

Overall, 33% of Bromsgrove residents said that the police were doing a good or excellent job in their local district, compared to 40% across the Force as a whole. A further 36% believed that the police were doing a fair job, whilst 23% believed that the police were performing poorly.

There was some variation in these results by ward, with over 50% of those living in Woodvale and Stoke Heath who stated that the police do a good or an excellent job, whilst fewer than 25% of respondents in Alvechurch, Linthurst, Uffdown and Drakes Cross & Walkers Heath felt the same.

The proportion who answered good or excellent was significantly lower statistically than it had been in 2005 (33% v 42%), with the main reason for this being given as a lack of perceived police presence or visibility.

Since 2005, the proportion who had seen a uniformed Police Officer or Community Support Officer on average at least once a month, fell from 50% to 43%. Figures across the district ranged widely from over 70% in the more densely populated wards such as St Johns and Charford, to less than 25% in the more rural areas of Linthurst, Stoke Prior, Hollywood & Majors Green, Wythall South, Furlongs and Uffdown.

Similarly, 45% considered the frequency with which they saw Police Officers or CSOs to be acceptable, which was very similar to the result in 2005 (44%). Again, this figure varied by a similar pattern, with Carford (62%), Norton (61%) and St Johns (58%) being amongst the most positive, compared to Uffdown (27%), Drakes Cross & Walkers Heath (24%) and Alvechurch (23%) who were the least positive.

Fear of crime

Around half of respondents remembered at least one specific episode in the previous 12 months when they had worried about becoming a victim of crime, which was consistent with the force as a whole. This was more prevalent in Beacon, Charford, Drakes Cross & Walkers Heath (all over 60%) than in Linthurst, Sidemoor or Woodvale (all under 45%)

The most common concerns were:

- Burglary dwelling (36%)
- Vandalism/criminal damage (26%)
- Theft from vehicle (24%)
- Theft of vehicle (23%)

Fear of crime had reduced significantly since the equivalent survey in 2005, in particular in relation to property and vehicle crime. Nevertheless, amongst those who were fearful, 80% claimed

that it had some impact on their life.

The vast majority of respondents felt safe in their neighbourhood or district during the day (97% & 94% respectively), although the latter representing a significant reduction since 2005 (was 97%). Most respondents also still felt safe after dark (70% and 61% respectively). Residents of Charford (42% safe), Uffdown (49%) and Whitford (44%) felt more fearful in the neighbourhood after dark when compared to wards such as Linthurst, Marlbrook, Norton, Stoke Prior or Wythall South where more than 80% felt

Experience of crime

Amongst survey respondents, experience of crime was broadly similar to the figure recorded in 2005 (13% v 12%). The most commonly experienced crime was vandalism/criminal damage (6%). Reported levels of victimisation were highest in St Johns (27%), Waseley (23%) and Uffdown (21%).

Community Priorities

Amongst survey respondents, the issues in their neighbourhood that were most commonly cited in the top three that needed to be addressed first were:

- Speeding traffic (29%)
- Groups of people loitering or hanging around (23%)
- Burglary (22%)

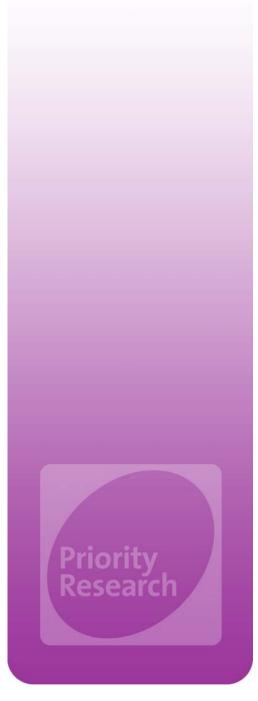
Speeding traffic was a particularly high priority in a number of wards, with 40% or more respondents from Furlongs, Stoke Prior, Linthurst, Alvechurch and Hollywood & Majors Green selecting it. Groups of people loitering or hanging around was a higher priority in Beacon (59%), Drakes Cross & Walkers Heath (43%), Wythall South (39%) and Whitford (37%). Finally, tackling burglary was a higher priority in Stoke Heath, Uffdown and Marlbrook (all 40% or more).

Anti-social behaviour (ASB)

Around half of the sample believed that ASB was very or fairly serious in the district (48%), although only a third (31%) said that the same was true about their neighbourhood. ASB was a more serious problem in the neighbourhoods of Waseley (66%), Beacon (57%), Catshill and Whitford (both 51%).

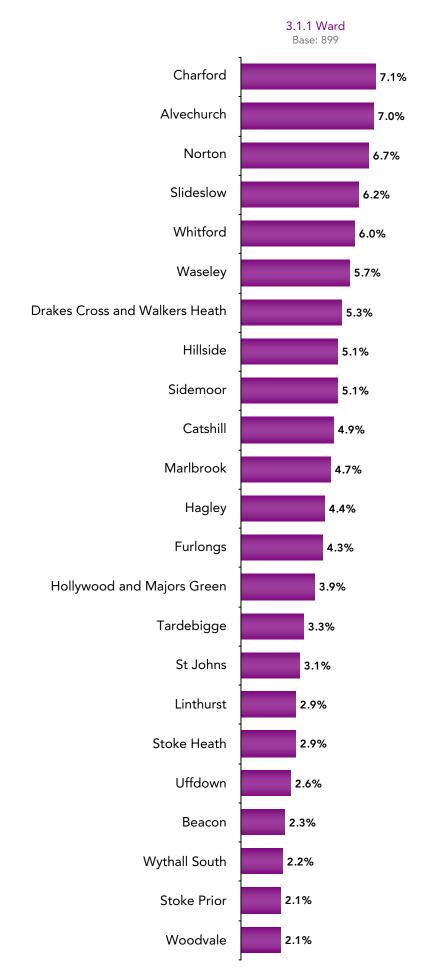
Illegal drugs misuse

Slightly fewer believed that illegal drugs misuse was a problem both in their District (40%) and their neighbourhood (27%). By ward, illegal drugs misuse was rated as most serious in Beacon (54%), Charford (53%), Hagley (52%), St Johns (40%) and Waseley (39%).



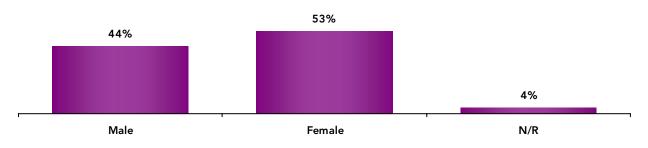
Survey Results 3.1 Demographic information

3.1 Demographic information

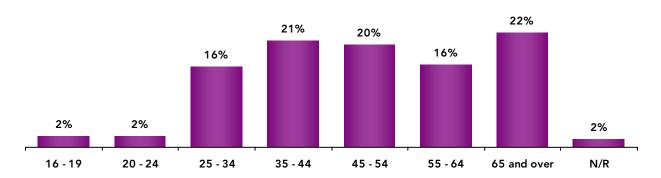




3.1.2 Gender Base: 899



3.1.3 Age Base: 899

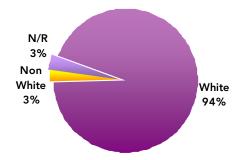


3.1.4 Ethnicity

Percentage											R	aw					
	White			Mi	ked		Δ	sian or A	sian Britis	sh	Black or Black British			Other			
British	lrish	Other White	White & Black Caribbean	White & Black African	White & Asian	Other mixed	Indian	Pakistani	Bangladeshi	Other Asian	Caribbean	African	Other black	Chinese	Other ethnic group	N/R	Base
93.5	0.8	0.2	0.2	0	0.7	0	0.6	0.1	0	0.2	0.4	0.2	0	0	0.2	3.3	899

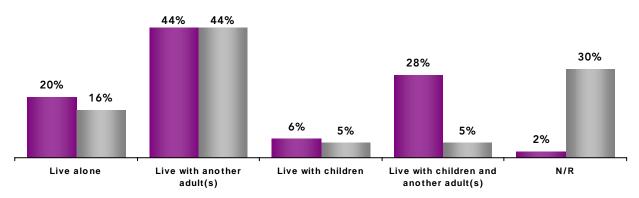
3.1.5 Ethnicity - summary

Base: 899



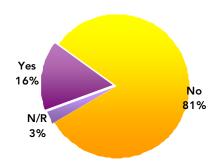


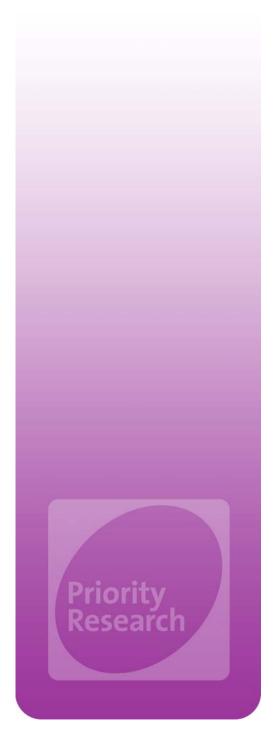
3.1.6 Do you . . ? 2006 Base: 899 2005 Base: 962



3.1.7 Do you have any long-term illness, health problem or disability which limits your daily activity or the work you can do (this includes problems due to old age)?

Base: 899



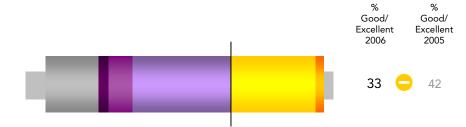


Survey Results
3.2 Experience of the Police



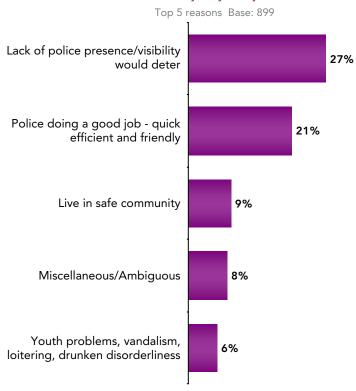
Research 3.2 Experience of the Police

3.2.1 In your opinion, how good a job do you think the police are doing in your local district (or equivalent) area?





3.2.2 Why do you say this?

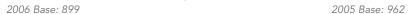


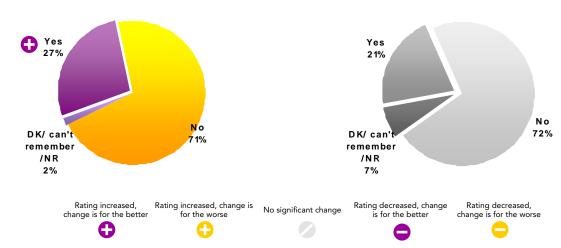
Notes on the presentation of data

The chart above summarises the rating(s) respondents were asked to give. Respondents were asked to rate each aspect on a six-point scale. The bar chart shows the proportions of respondents who ticked each of the categories, omitting those who did not respond. The first column of figures at the right of the chart shows the percentage of respondents who responded positively for the 2006 survey, whilst the second shows the 2005 figures (where applicable). In between the columns are symbols which indicate where any of the ratings between the two years differ significantly, the direction of change, and whether this represents an improvement or deterioration. Following the chart is a table that shows the responses in more detail, including those who did not respond.



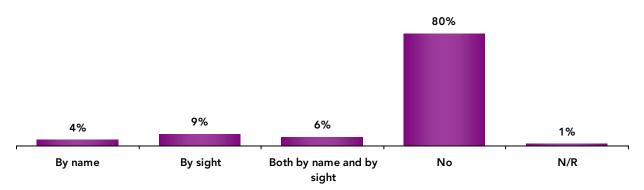
3.2.3 In the past 12 months, have you actually met or spoken with a police officer from your local area (district or equivalent)?



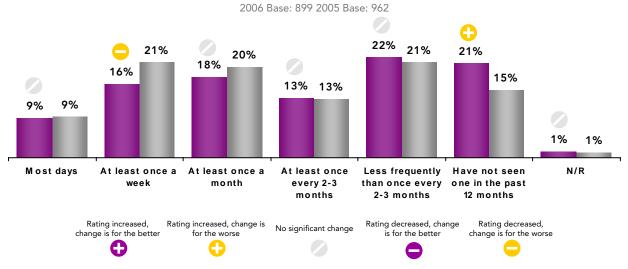


3.2.4 Do you know any of the police officers or Community Support Officers who work in your local area by:

Base: 899



3.2.5 On average, over the past 12 months, how often have you seen a uniformed Police Officer or Community Support Officer (either on foot or in a police vehicle) in your local district/equivalent area?



3.2 Experience of the Police

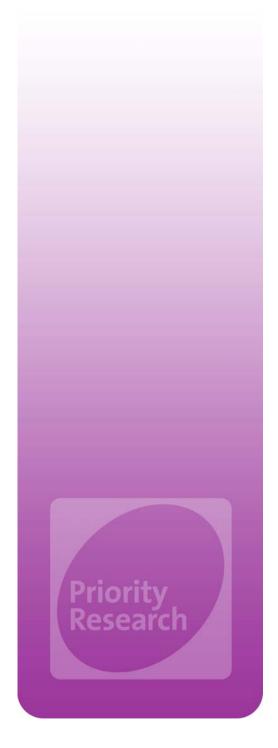
3.2.6 How acceptable or unacceptable do you feel the frequency with which you have seen a Police Officer or Community Support Officer (either on foot or in a police vehicle) in your local district/equivalent area is over the last 12 months?



	_	Percer	Further details						
	Very unacceptable	Unacceptable	Acceptable Very acceptable		Base	N/R	Response	Total base	
2006	14	42	39	5	878	3.2	97.7	899	
2005	9	47	41	4	941	2.2	97.8	962	

Notes on the presentation of data

The chart above summarises the rating(s) respondents were asked to give. Respondents were asked to rate each aspect on a four-point scale. The bar chart shows the proportions of respondents who ticked each of the categories, omitting those who did not respond. The first column of figures at the right of the chart shows the percentage of respondents who responded positively for the 2006 survey, whilst the second shows the 2005 figures (where applicable). In between the columns are symbols which indicate where any of the ratings between the two years differ significantly, the direction of change, and whether this represents an improvement or deterioration. Following the chart is a table that shows the responses in more detail, including those who did not respond.

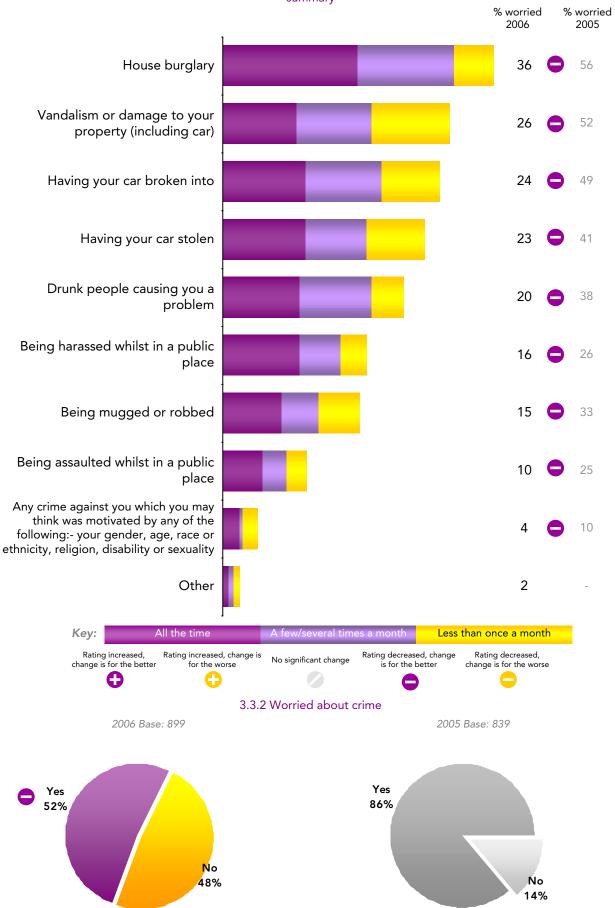


Survey Results 3.3 Fear of crime



Priority 3.3 Fear of crime

3.3.1 How often in the last 12 months have you actually felt worried about these things happening to you summary





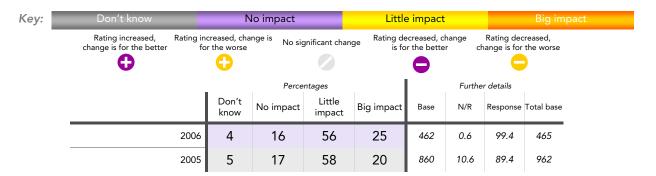
3.3.3 How often in the last 12 months have you actually felt worried about these things happening to you - detailed response

	•	% frequency of worr	y	
	All the time	A few/several times a month	Less than once a month	Base
House burglary	27	31	42	311
Having your car stolen	29	30	41	197
Having your car broken into	27	35	39	213
Vandalism or damage to your property (including car)	34	33	33	224
Being mugged or robbed	30	27	43	133
Being assaulted whilst in a public place	24	29	48	80
Being harassed whilst in a public place	18	28	54	143
Drunk people causing you a problem	18	40	43	176
Any crime against you which you may think was motivated by any of the following:- your gender, age, race or ethnicity, religion, disability or sexuality	42	10	48	31
Other	36	27	36	11

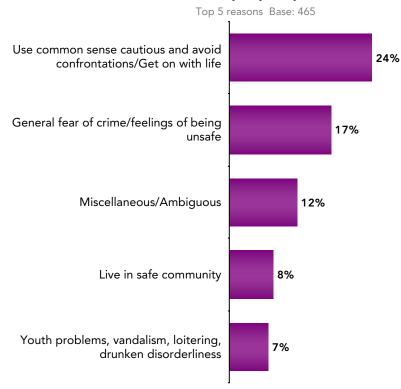
Priority Research 3.3 Fear of crime

3.3.4 How much impact (if any) do you feel that worrying about crime has on the way you live your day to day life?





3.3.5 Why do you say this?

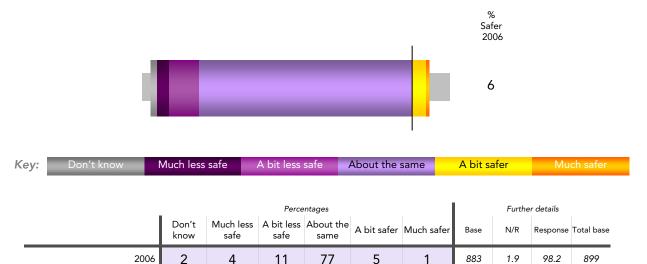


Notes on the presentation of data

The chart above summarises the rating(s) respondents were asked to give. Respondents were asked to rate each aspect on a four-point scale. The bar chart shows the proportions of respondents who ticked each of the categories, omitting those who did not respond. The first column of figures at the right of the chart shows the percentage of respondents who responded 'as having an impact' for the 2006 survey, whilst the second shows the 2005 figures (where applicable). In between the columns are symbols which indicate where any of the ratings between the two years differ significantly, the direction of change, and whether this represents an improvement or deterioration. Following the chart is a table that shows the responses in more detail, including those who did not respond.



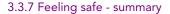
3.3.6 Would you say you feel more or less safe in the neighbourhood compared to 12 months ago?

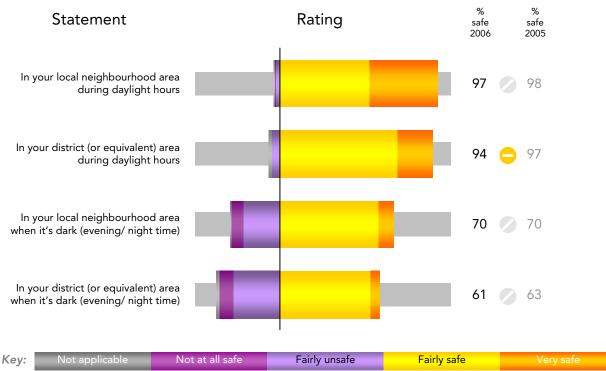


Notes on the presentation of data

The chart above summarises the rating(s) respondents were asked to give. Respondents were asked to rate each aspect on a six-point scale. The bar chart shows the proportions of respondents who ticked each of the categories, omitting those who did not respond. The first column of figures at the right of the chart shows the percentage of respondents who responded positively for the 2006 survey, whilst the second shows the 2005 figures (where applicable). In between the columns are symbols which indicate where any of the ratings between the two years differ significantly, the direction of change, and whether this represents an improvement or deterioration. Following the chart is a table that shows the responses in more detail, including those who did not respond.

Priority 3.3 Fear of crime





	3.3.8	Feeling	safe -	detailed	response
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No significant change

Rating decreased, change

is for the better

Rating decreased,

change is for the worse

Rating increased, change is

for the worse

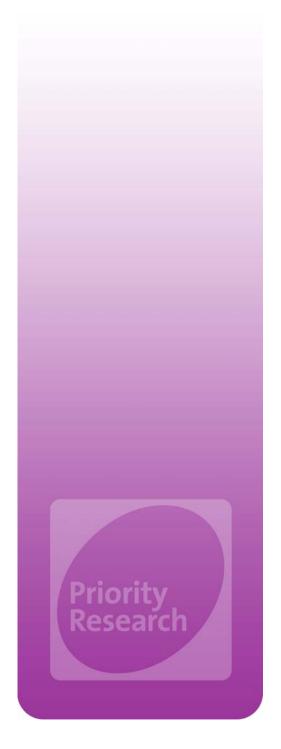
	_		Percentage	Further details					
	Not applicable	Not at all safe	Fairly unsafe	Fairly safe	Very safe	Base	N/R	Response	Total base
In your local neighbourhood area during	0	1	3	55	42	880	2.9	97.9	899
daylight hours	0	1	2	50	48	938	2.5	97.5	962
In your local neighbourhood area when it's	1	8	22	60	9	863	4.6	96.0	899
dark (evening/ night time)	1	8	21	57	12	925	3.8	96.2	962
In your district (or equivalent) area during	1	1	5	72	22	872	3.8	97.0	899
daylight hours	1	0	2	59	38	910	5.4	94.6	962
In your district (or equivalent) area when it's	2	9	28	56	5	858	5.5	95.4	899
dark (evening/ night time)		7	28	57	7	886	7.9	92.1	962

Notes on the presentation of data

Rating increased,

change is for the better

The chart above summarises the rating(s) respondents were asked to give. Respondents were asked to rate each aspect on a five-point scale. The bar chart shows the proportions of respondents who ticked each of the categories, omitting those who did not respond. The first column of figures at the right of the chart shows the percentage of respondents who responded positively for the 2006 survey, whilst the second shows the 2005 figures (where applicable). In between the columns are symbols which indicate where any of the ratings between the two years differ significantly, the direction of change, and whether this represents an improvement or deterioration. Following the chart is a table that shows the responses in more detail, including those who did not respond.

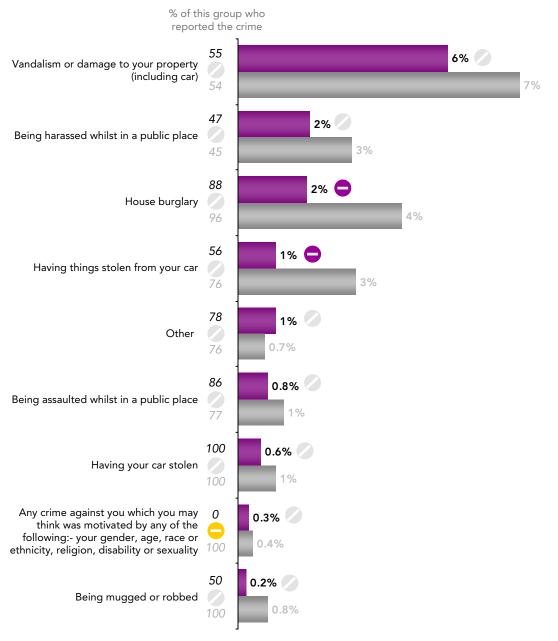


Survey Results 3.4 Experience of crime



3.4 Experience of crime

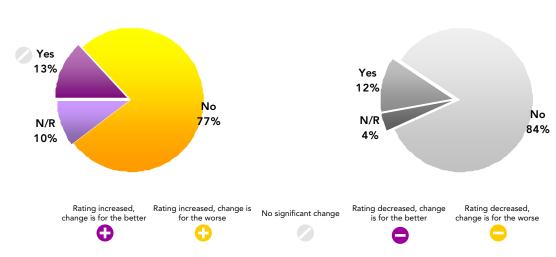
3.4.1 Experience of crime 2006 Base: 899 2005 Base: 962



3.4.2 Have you personally been a victim of crime whilst in your local district (or equivalent) in the last 12 months?

2006 Base: 899

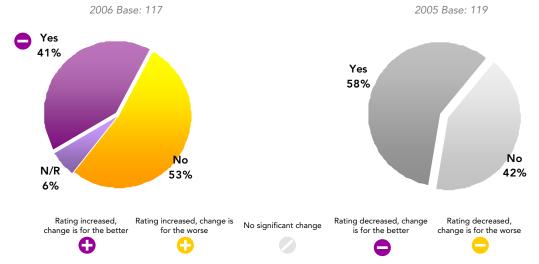
2005 Base: 962





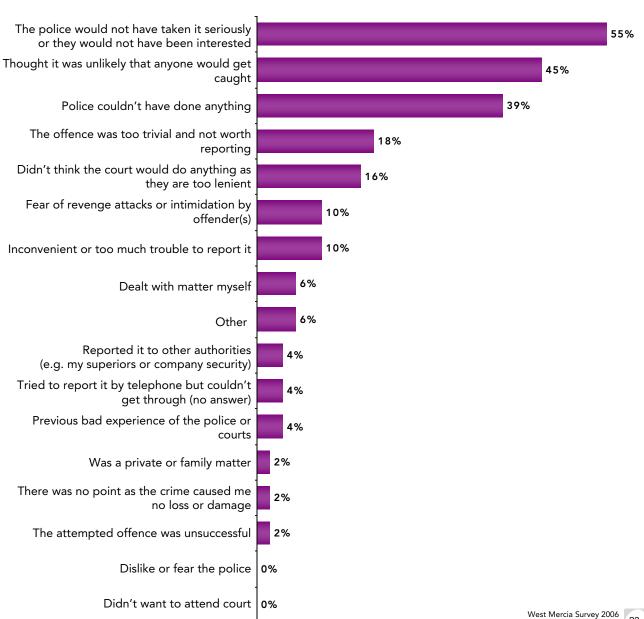
3.4.3 Have you been a victim of crime in the district/local authority where you live over the past 12 months which you DID NOT report to the police?

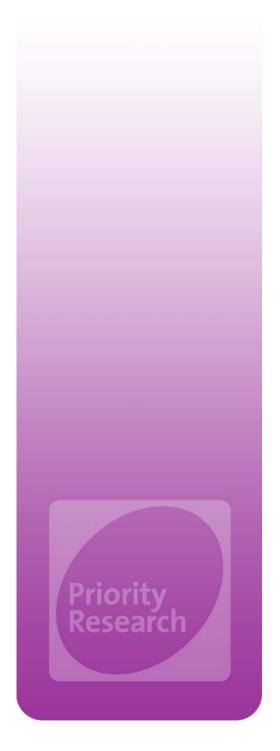
Note: Respondents who have been a victim of crime in the last 12 months



3.4.4 Why did you not report the crime(s) to the Police

Note: Respondents who have been a victim of crime in the last 12 months but DID NOT report it to the Police Base: 49

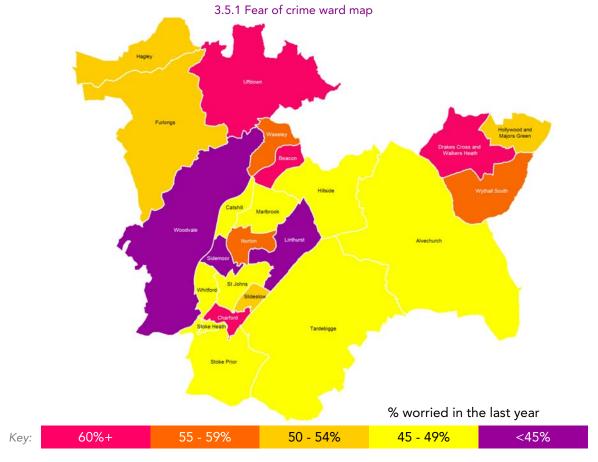




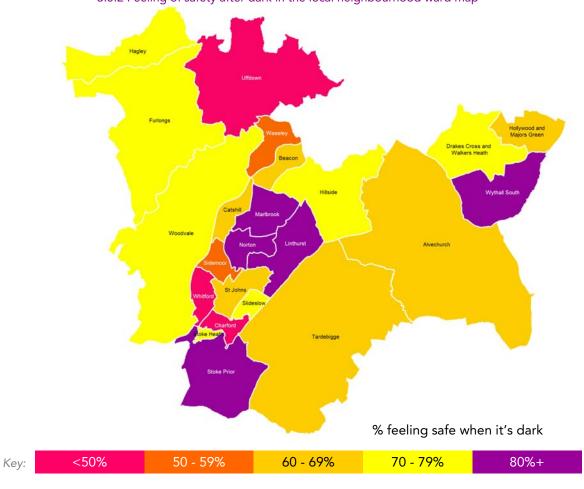
Survey Results
3.5 Perception v. Experience

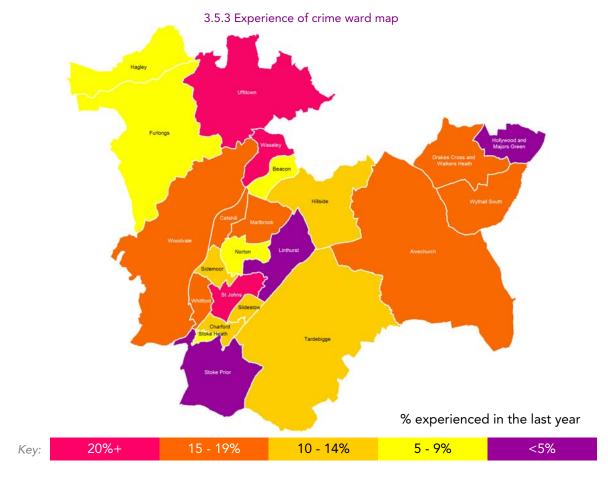


3.5 Perception v. Experience



3.5.2 Feeling of safety after dark in the local neighbourhood ward map



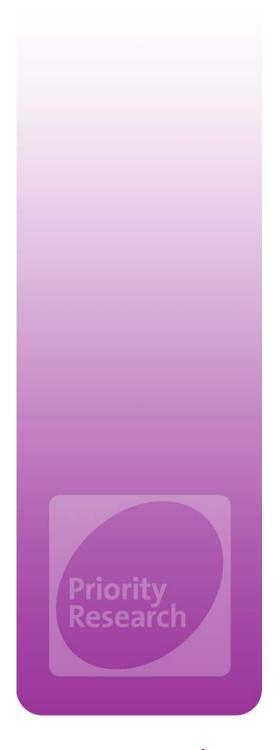


3.5.4 Scatter matrix of incidence versus worry



Notes on the presentation of data

The chart above plots each of the crimes or problems according to the level of worry respondents report about them and the frequency with which they are actually experienced.



Survey Results
3.6 Neighbourhood issues

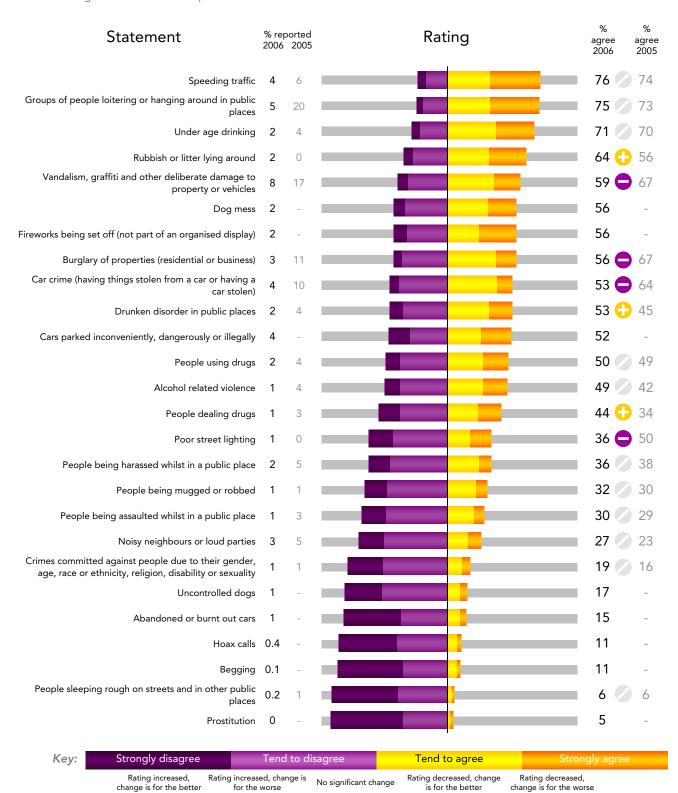




3.6.1 Problems in the local neighbourhood - summary

Notes on the presentation of data

The chart below summarises the rating(s) respondents were asked to give. Respondents were asked to rate each aspect on a four-point scale. The bar chart shows the proportions of respondents who ticked each of the categories, omitting those who did not respond. The first column of figures at the right of the chart shows the percentage of respondents who responded negatively for the 2006 survey, whilst the second shows the 2005 figures (where applicable). In between the columns are symbols which indicate where any of the ratings between the two years differ significantly, the direction of change, and whether this represents an improvement or deterioration. Following the chart is a table that shows the responses in more detail, including those who did not respond.



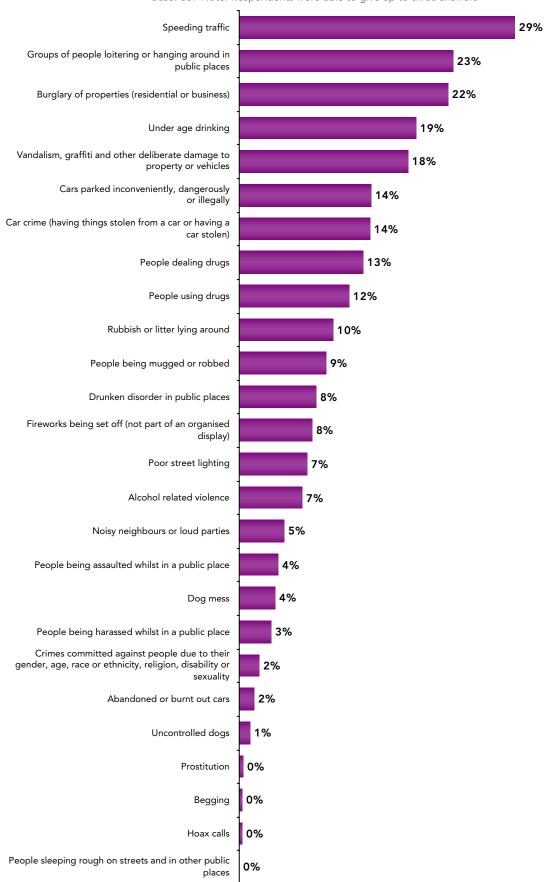


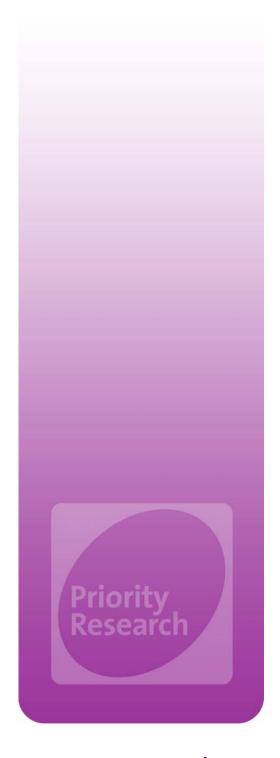
3.6.2 Problems in the local neighbourhood - detailed response

	Percentages				Further details			
	Strongly disagree	Tend to disagree	Tend to agree	Strongly agree	Base	N/R	Response	Total base
Vandalism, graffiti and other deliberate damage to property or vehicles		33	38	21	754	21.5	83.9	899
Car crime (having things stolen from a car or having a car stolen)		40	41	12	732	25.7	81.4	899
Burglary of properties (residential or business)	7	38	40	16	748	23.0	83.2	899
People being mugged or robbed	18	50	24	8	727	26.4	80.9	899
People using drugs	11	39	29	20	717	27.4	79.8	899
People dealing drugs	17	39	25	19	701	29.8	78.0	899
Crimes committed against people due to their gender, age, race or ethnicity, religion, disability or sexuality		53	12	7	691	30.8	76.9	899
People being assaulted whilst in a public place	20	50	22	8	697	29.9	77.5	899
People being harassed whilst in a public place	17	48	26	10	694	29.7	77.2	899
Drunken disorder in public places	11	37	34	18	710	28.3	79.0	899
Under age drinking	6	23	40	31	732	24.6	81.4	899
Alcohol related violence	12	39	29	20	691	30.9	76.9	899
Groups of people loitering or hanging around in public places		20	35	40	770	19.7	85.7	899
Fireworks being set off (not part of an organised display)		33	26	30	748	22.1	83.2	899
Noisy neighbours or loud parties	20	52	17	11	707	28.7	78.6	899
People sleeping rough on streets and in other public places	1 74	40	4	2	680	32.3	75.6	899
Begging	53	37	8	3	691	30.5	76.9	899
Prostitution	58	37	3	3	683	31.9	76.0	899
Hoax calls	48	41	8	4	683	32.0	76.0	899
Abandoned or burnt out cars	47	38	10	5	700	29.7	77.9	899
Cars parked inconveniently, dangerously or illegally	17	31	28	25	736	24.0	81.9	899
Speeding traffic	6	18	35	41	791	16.4	88.0	899
Rubbish or litter lying around	8	28	35	30	754	21.2	83.9	899
Dog mess	9	35	34	23	748	22.7	83.2	899
Uncontrolled dogs	30	54	11	6	698	29.8	77.6	899
Poor street lighting	19	45	19	17	716	27.3	79.6	899

3.6 Neighbourhood issues

3.6.3 Of the issues listed, which do you think need to be addressed first? Base: 889 Note: Respondents were able to give up to three answers



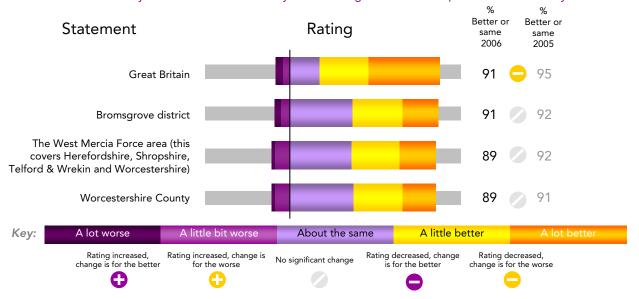


Survey Results 3.7 Crime rates



Priority Research 3.7 Crime rates

3.7.1 How do you think the crime rate in your local neighbourhood compares with: - summary



3.7.2 When thinking about the last 12 months have crime rates got better, got worse or stayed the same in your neighbourhood? - summary



3.7.3 How do you think the crime rate in your local neighbourhood compares with: - detailed response

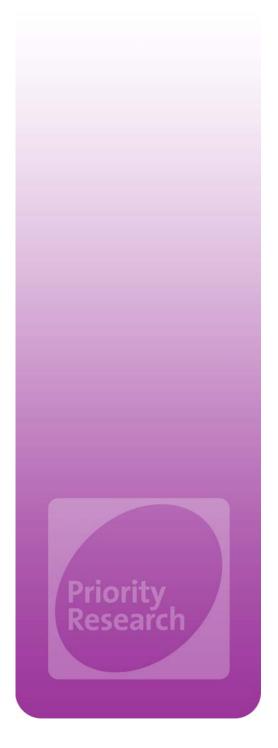
	_		Percentages	Further details					
	A lot worse	A little bit worse	About the same	A little better	A lot better	Base	N/R	Response	Total base
Dramagua district	4	6	38	31	22	770	15.6	85.7	899
Bromsgrove district	2	6	43	28	20	849	11.7	88.3	962
Worcestershire County	2	9	39	30	20	701	26.9	78.0	899
worcestershire County	1	8	47	27	17	809	15.9	84.1	962
The West Mercia Force area (this covers	2	9	38	30	22	688	28.9	76.5	899
Herefordshire, Shropshire, Telford & Wrekin and Worcestershire)	2	7	44	28	20	774	19.5	80.5	962
	5	4	19	30	43	710	25.4	79	899
Great Britain	4	2	16	41	38	811	15.7	84.3	962

3.7.4 When thinking about the last 12 months have crime rates got better, got worse or stayed the same in your neighbourhood? - detailed response

	_	Percentages		Further details				
	They have got worse	,	d the They have got better		N/R	Response	Total base	
2006	18	72	10	801	10.9	89.1	899	

Notes on the presentation of data

The charts on this page summarise the rating(s) respondents were asked to give. Respondents were asked to rate each aspect on a three or five point scale. The bar chart shows the proportions of respondents who ticked each of the categories, omitting those who did not respond. The first column of figures at the right of the chart shows the percentage of respondents who responded positively for the 2006 survey, whilst the second shows the 2005 figures (where applicable). In between the columns are symbols which indicate where any of the ratings between the two years differ significantly, the direction of change, and whether this represents an improvement or deterioration. Following the chart is a table that shows the responses in more detail, including those who did not respond.

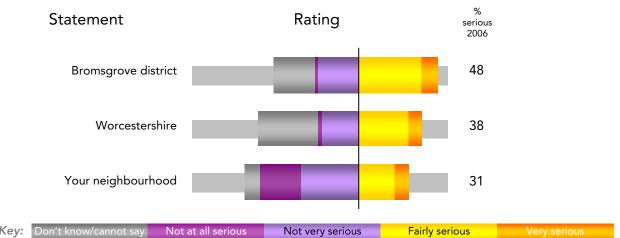


Survey Results 3.8 Anti-social behaviour

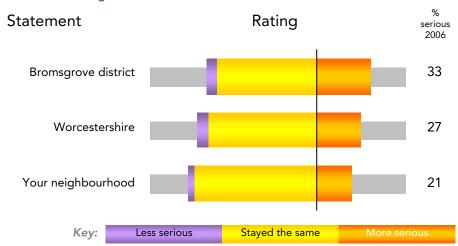


Priority 3.8 Anti-social behaviour

3.8.1 Seriousness of anti-social behaviour - summary



3.8.2 Change in the scale of anti-social behaviour in the last 12 months - summary



3.8.3 Impact on quality of life of anti-social behaviour - summary



Notes on the presentation of data

The charts above summarise the rating(s) respondents were asked to give. Respondents were asked to rate each aspect on a three or five-point scale. The bar chart shows the proportions of respondents who ticked each of the categories, omitting those who did not respond. The column of figures at the right of the chart shows the percentage of respondents who responded negatively. Following the chart is a table that shows the responses in more detail, including those who did not respond.



3.8.4 Seriousness of anti-social behaviour - detailed response

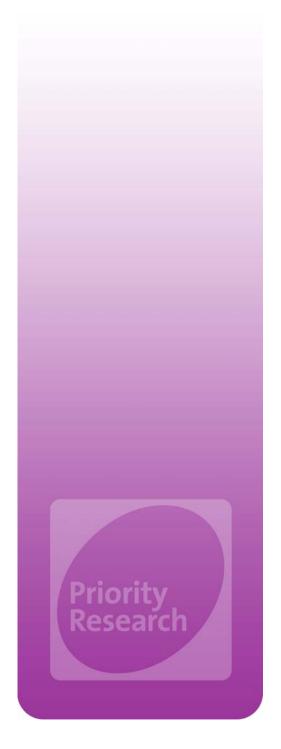
5.5 55545					u roop o	ı		1 . 4	
			Percentage	s			Furtne	r details	
	Don't know/ cannot say	Not at all serious	Not very serious	Fairly serious	Very serious	Base	N/R	Response	Total base
Your neighbourhood	9	25	36	22	9	833	7.8	92.7	899
Bromsgrove district	25	2	25	38	10	796	14.2	88.5	899
Worcestershire	37	2	23	31	8	776	16.9	86.3	899

3.8.5 Change in the scale of anti-social behaviour in the last 12 months - detailed response

0.0.0		Percentages				r details	,
	Less serious	Stayed the same	More serious	Base	N/R	Response	Total base
Your neighbourhood	4	75	21	807	10.3	89.8	899
Bromsgrove district	6	61	33	700	22.1	77.9	899
Worcestershire	7	67	27	636	29.1	70.7	899

3.8.6 Impact on quality of life of anti-social behaviour - detailed response

	_	Percentages			Furthe	r details	
	No impact	Slight impact	Major impact	Base	N/R	Response	Total base
Your neighbourhood	51	38	11	825	8.2	91.8	899
Bromsgrove district	54	37	9	742	17.5	82.5	899
Worcestershire	65	29	6	702	22.0	78.1	899



Survey Results 3.9 Illegal drugs misuse



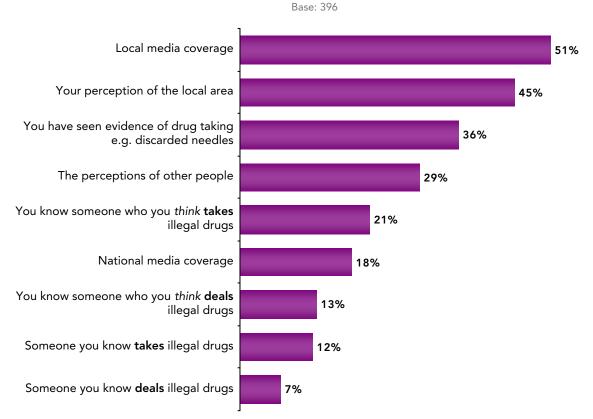
3.9 Illegal drugs misuse





3.9.2 Why do you say this?

Note: Respondents who felt the misuse of illegal drugs is either fairly or very serious



3.9.3 Change in the scale of illegal drugs misuse in the last 3 years - summary



3.9.4 Impact on quality of life of illegal drugs misuse - summary





3.9 Illegal drugs misuse

3.9.5 Seriousness of illegal drugs misuse - detailed response

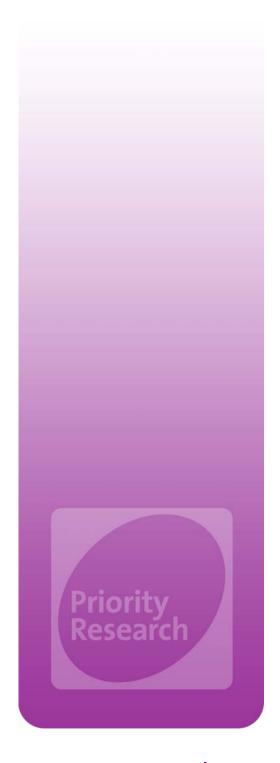
	_		Percentage	s			Furthe	r details	
	Don't know/ cannot say	Not at all serious	Not very serious	Fairly serious	Very serious	Base	N/R	Response	Total base
Varia a simba a cuba a d	37	16	20	17	10	835	7.7	92.9	899
Your neighbourhood	38	14	21	20	7	922	4.2	95.8	962
Bromsgrove district	47	2	12	28	12	790	14.7	87.9	899
bromsgrove district	-	-	-	-	-	-	-	-	-
Wagaaatagahiga	53	2	11	23	11	772	17.6	85.9	899
Worcestershire	46	2	12	31	10	884	8.1	91.9	962

3.9.6 Change in the scale of illegal drugs misuse in the last 3 years - detailed summary

		Percentages			Furthe	r details	
	Less serious	Stayed the same	More serious	Base	N/R	Response	Total base
Vaur naighbaurhaad	5	65	31	684	24.0	76.1	899
Your neighbourhood	9	55	36	792	17.7	82.3	962
Bromsgrove district	4	51	45	617	31.4	68.6	899
	-	-	-	-	-	-	-
Worcestershire	3	54	43	587	34.7	65.3	899
Worcestersine	3	53	44	724	24.7	75.3	962

3.9.7 Impact on quality of life of illegal drugs misuse - detailed summary

	72 21 7 766 14.9 85.2 76 22 3 871 9.5 90.5 67 26 8 695 22.6 77.3			r details	,		
	No impact			Base	N/R	Response	Total base
Vaur palabbaurbaad	72	21	7	766	14.9	85.2	899
Your neighbourhood	76	22	3	871	9.5	90.5	962
Promograva district	67	26	8	695	22.6	77.3	899
Bromsgrove district	-	-	-	-	-	-	-
Worcestershire	71	22	7	668	25.8	74.3	899
Worcestershire	75	21	4	803	16.5	83.5	962

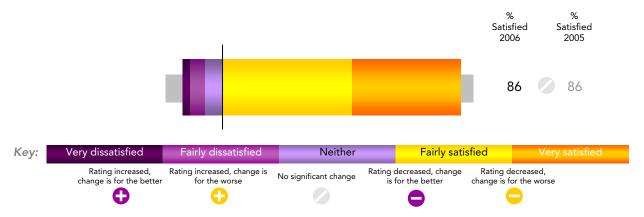


Survey Results 3.10 Neighbourhood



Priority Research 3.10 Neighbourhood

3.10.1 How satisfied or dissatisfied are you with your neighbourhood as a place to live? - summary



3.10.2 On the whole, do you think that over the past 12 months your neighbourhood has got better or worse as a place to live? - summary



3.10.3 How satisfied or dissatisfied are you with your neighbourhood as a place to live? - detailed response

_			Percentages				Furthe	r details	
	Very dissatisfied	Fairly dissatisfied	Neither	Fairly satisfied	Very satisfied	Base	N/R	Response	Total base
2006	3	5	6	47	39	881	2.7	98.0	899
2005	2	5	7	49	37	938	2.5	97.5	962

3.10.4 On the whole, do you think that over the past 12 months your neighbourhood has got better or worse as a place to live? - detailed response

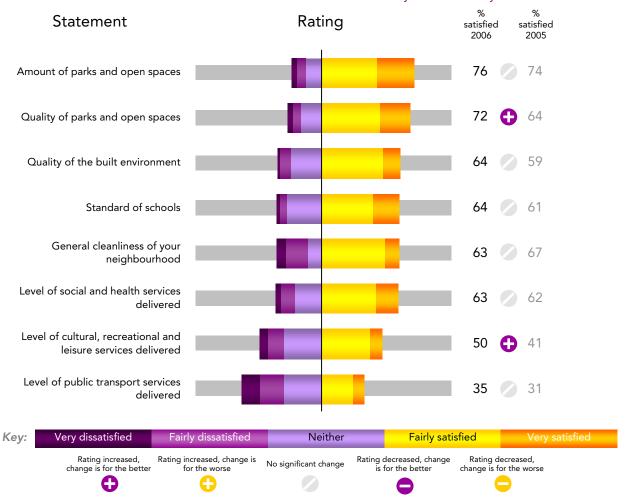
_		Percentages			Furthe	r details	
	It has got better	Stayed the same	It has got worse	Base	N/R	Response	Total base
2006	4	82	15	868	2.8	97.2	899
2005	9	79	12	930	3.3	96.7	962

Notes on the presentation of data

The charts on these pages opposite summarise the rating(s) respondents were asked to give. Respondents were asked to rate each aspect on a three or five point scale. The bar chart shows the proportions of respondents who ticked each of the categories, omitting those who did not respond. The first column of figures at the right of the chart shows the percentage of respondents who responded positively for the 2006 survey, whilst the second shows the 2005 figures (where applicable). In between the columns are symbols which indicate where any of the ratings between the two years differ significantly, the direction of change, and whether this represents an improvement or deterioration. Following the chart is a table that shows the responses in more detail, including those who did not respond.

3.10 Neighbourhood

3.10.5 Satisfaction with the local district/local authority area - summary



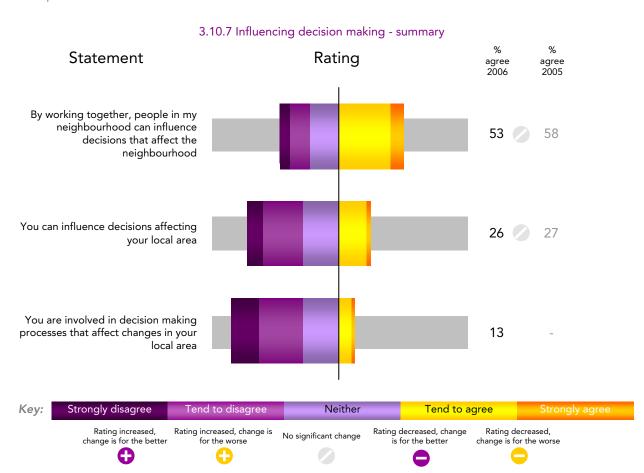
3.10.6 Satisfaction with the local district/local authority area - detailed response

	_		Neither Fairly satisfied Very satisfied Base N/R 11 52 11 874 3.8 13 46 30 852 7.5 17 48 25 849 8.0 25 51 13 837 9.9 22 45 18 846 8.0					r details	
	Very dissatisfied	Fairly dissatisfied	Neither			Base	N/R	Response	Total base
General cleanliness of your neighbourhood	7	18	11	52	11	874	3.8	97.2	899
Amount of parks and open spaces	4	7	13	46	30	852	7.5	94.8	899
Quality of parks and open spaces	4	7	17	48	25	849	8.0	94.4	899
Quality of the built environment	2	9	25	51	13	837	9.9	93.1	899
Level of social and health services delivered	4	11	22	45	18	846	8.0	94.1	899
Level of cultural, recreational and leisure services delivered	6	13	31	40	9	830	10.8	92.3	899
Standard of schools	2	6	29	42	22	817	12.9	90.9	899
Level of public transport services delivered	14	20	31	26	9	850	7.6	94.5	899



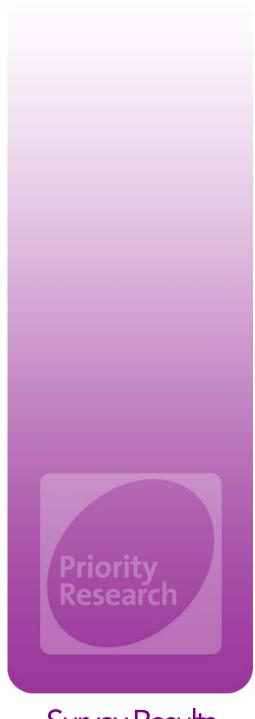
Notes on the presentation of data

The chart below summarises the rating(s) respondents were asked to give. Respondents were asked to rate each aspect on a five-point scale. The bar chart shows the proportions of respondents who ticked each of the categories, omitting those who did not respond. The first column of figures at the right of the chart shows the percentage of respondents who responded positively for the 2006 survey, whilst the second shows the 2005 figures (where applicable). In between the columns are symbols which indicate where any of the ratings between the two years differ significantly, the direction of change, and whether this represents an improvement or deterioration. Following the chart is a table that shows the responses in more detail, including those who did not respond.



2 4	0 0 1 (1		1	1.5		response
- 3 11	I X Intli	iancina (nacisian.	making.	. ADTAILDA	rachanca

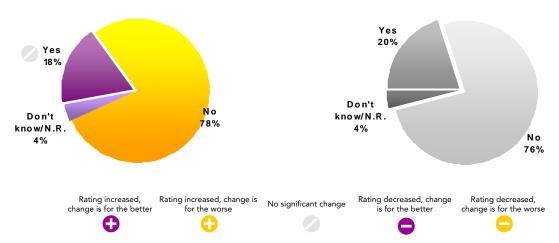
3.10.81	ntiuencin	g aecisioi	9	- aetallea	response				
			Percentages		1		Furthe	r details	
	Strongly disagree Neither Tend to disagree Strongly agree Strongly agree					Base	N/R	Response	Total base
You can influence decisions affecting your local area	12	33	28	23	3	849	7.9	94.4	899
You are involved in decision making processes that affect changes in your local area	22	36	29	11	2	838	9.6	93.2	899
By working together, people in my neighbourhood can influence decisions that affect the neighbourhood	8	16	23	43	10	853	6.9	94.9	899



Survey Results 3.11 Community volunteering

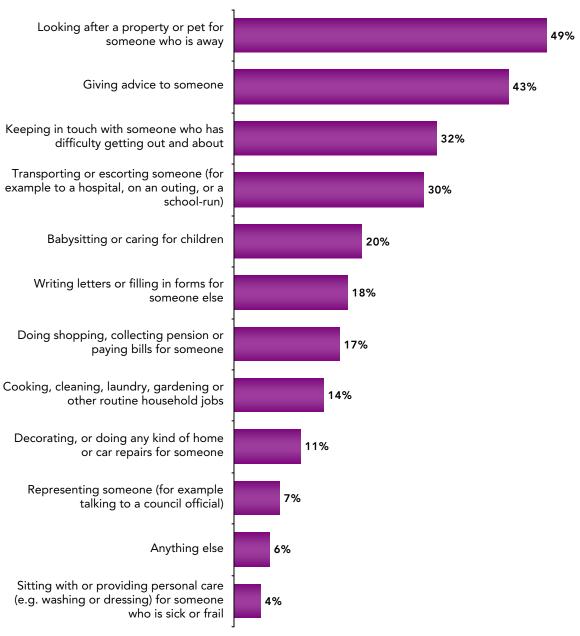
3.11 Community volunteering

3.11.1 Have you worked in a voluntary capacity in the last 12 months? 2006 Base: 899 2005 Base: 962



3.11.2 In the last 12 months have you done any of the following things, unpaid, for someone who is not a relative?

Base: 899





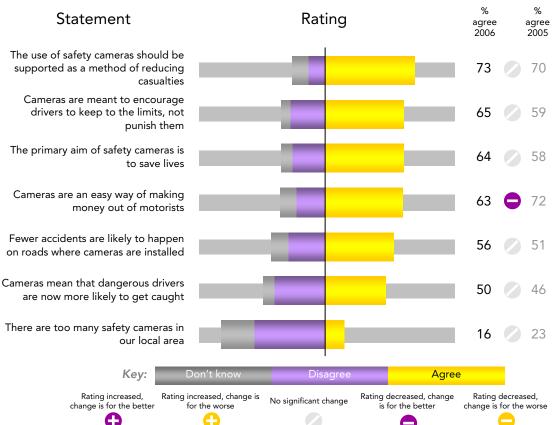
Survey Results 3.12 Safety Camera Partnership

3.12 Safety Camera Partnership

Notes on the presentation of data

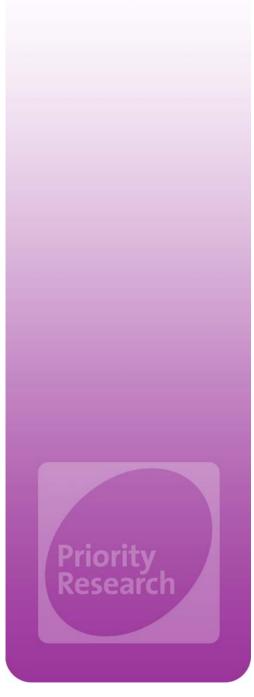
The chart below summarises the rating(s) respondents were asked to give. Respondents were asked to rate each aspect on a three-point scale. The bar chart shows the proportions of respondents who ticked each of the categories, omitting those who did not respond. The first column of figures at the right of the chart shows the percentage of respondents who responded positively for the 2006 survey, whilst the second shows the 2005 figures (where applicable). In between the columns are symbols which indicate where any of the ratings between the two years differ significantly, the direction of change, and whether this represents an improvement or deterioration. Following the chart is a table that shows the responses in more detail, including those who did not respond.





3.12.2 Cameras on roads - detailed response

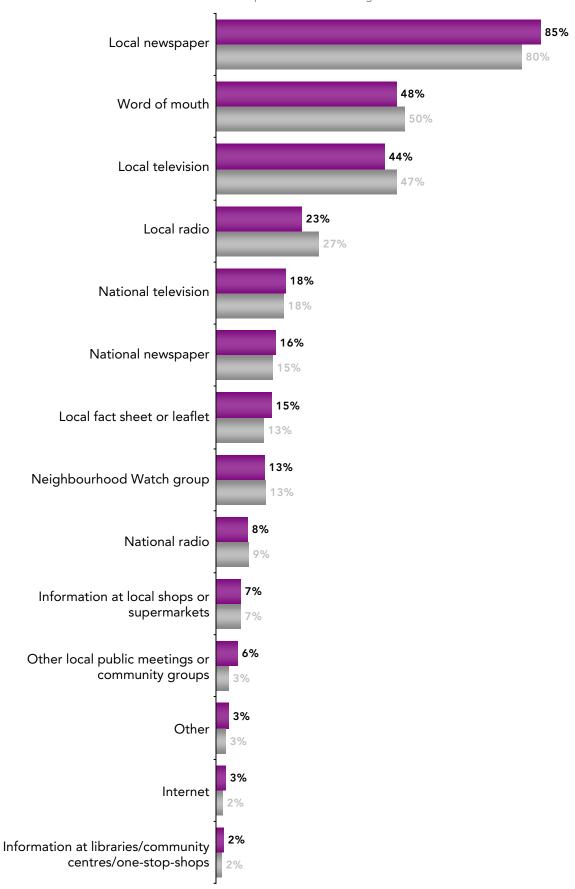
3.12.2 Calli		Percentages	į		Furthe	er details	
	Don't know	Disagree	Agree	Base	N/R	Response	Total base
Fewer accidents are likely to happen on roads where cameras are installed	13	30	56	873	3.7	97.1	899
Cameras mean that dangerous drivers are now more likely to get caught	9	41	50	867	4.7	96.4	899
Cameras are meant to encourage drivers to keep to the limits, not punish them	7	29	65	856	6.0	95.2	899
Cameras are an easy way of making money out of motorists	13	24	63	852	6.2	94.8	899
The primary aim of safety cameras is to save lives	10	27	64	861	5.0	95.8	899
There are too many safety cameras in our local area	27	57	16	850	7.0	94.5	899
The use of safety cameras should be supported as a method of reducing casualties	13	14	73	859	6.0	95.6	899



Survey Results 3.12 Safety Camera Partnership

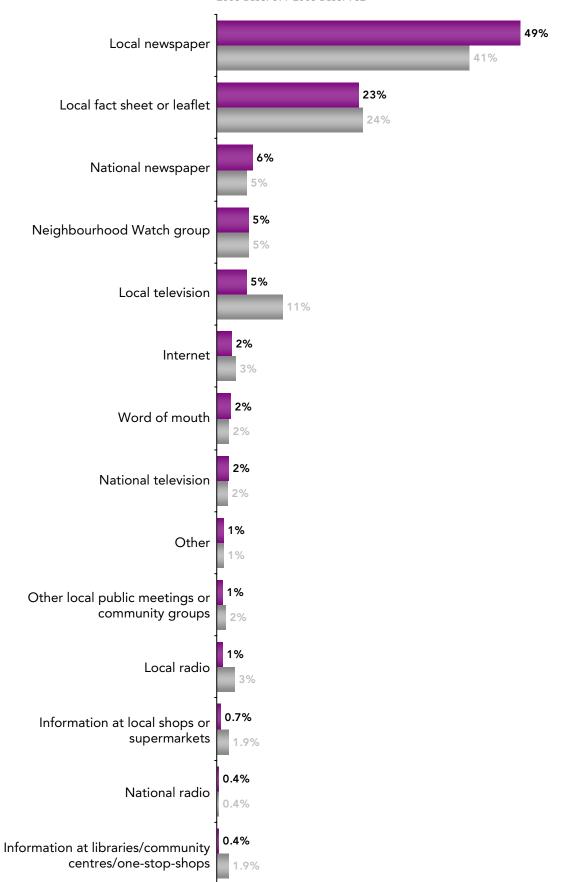
3.13 Keeping informed

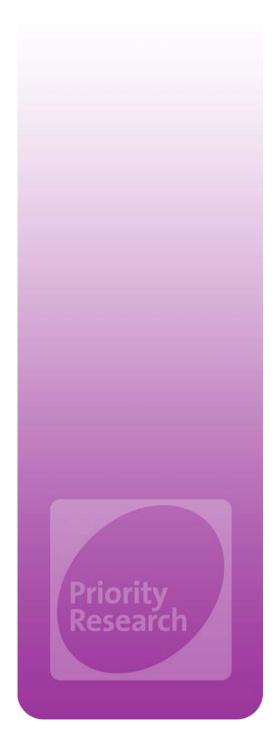
3.13.1 How do you currently find out about crime/police related issues in your area? 2006 Base: 899 2005 Base: 962 Respondents were able to give more than one answer





3.13.2 What is your preferred method of being kept informed if all methods were available to you? 2006 Base: 899 2005 Base: 962





Appendix I 4.1 Methodology





The Questionnaire

The questionnaire was designed and developed by West Mercia Police, representatives of the 13 districts or unitary authorities and Priority Research based on the 2005 Annual Crime and Community Safety Partnership survey.

The content of the questionnaire included question topics on the police, fear of crime, experience of crime, neighbourhood issues, ASB, drugs misuse, community involvement, road safety, Police and Crime & Disorder information and other district specific topics

Fieldwork

The survey was posted to a random selection of 3800 district residents during July 2006. A freepost envelope was included so that the returns would be delivered directly to PRL, thereby ensuring anonymity. In addition, the survey was available online.

A free prize draw and postcard reminder were also used to encourage the response rate. A sample of 902 residents successfully completed and returned questionnaires by the closing date, a response rate of 24%.

Analysis

Readers should take care when considering percentage results from some of the sub groups within the main sample, as the base figures may sometimes be small. In addition, due to weighting and rounding effects, some graphs may not add up to 100%.

Unless otherwise stated, all statistically significant differences are reported at the 95% confidence level. Therefore, a difference between two groups is usually considered statistically significant if chance could explain it only 5% of the time or less.

All benchmarking has been conducted against figures previously reported by West Mercia, therefore any comparisons are contingent upon the accuracy of that data.

Weighting

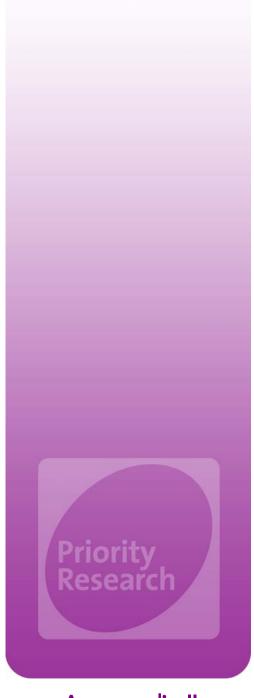
To ensure the results were as representative as possible, the data was weighted by ward, age, gender and ethnicity. Therefore all results are reported for this weighted sample (weighted base: 889).

Details of the weighting are given on the page opposite (excluding no response):



Ward	% target	% sample (weighted)	Age	% target	% sample (weighted)
Alvechurch	7.1%	7.0%	1/ 10	0.40/	
Beacon	2.4%	2.3%	16-19	2.1%	2.1%
Catshill	5.0%	4.9%	20-24	2.1%	2.2%
Charford	5.9%	7.1%			
Drakes Cross and Walkers Heath	5.5%	5.3%	25-34	15.3%	15.5%
Furlongs	4.7%	4.3%	35-44	20.1%	20.6%
Hagley	4.9%	4.4%	45-54	19.6%	19.9%
Hillside	5.3%	5.1%			
Hollywood and Majors Green	4.9%	3.9%	55-64	16.5%	16.0%
Linthurst	2.7%	2.9%	65+	22.5%	22.1%
Marlbrook	4.8%	4.7%			
Norton	5.2%	6.7%			
Sidemoor	5.1%	5.1%			
Slideslow	5.7%	6.2%			
St Johns	3.9%	3.1%			
Stoke Heath	2.9%	2.9%			
Stoke Prior	2.3%	2.1%			
Tardebigge	3.5%	3.3%			
Uffdown	2.6%	2.6%			
Waseley	5.1%	5.7%			
Whitford	5.7%	6.0%			
Woodvale	2.3%	2.1%			
Wythall South	2.6%	2.2%			

Gender	% target	% sample (weighted)	Ethnicity	% target	% sample (weighted)
Male	47.1%	43.9%	White	95.4%	94.5%
Female	48.8%	52.9%	Non-white	1.2%	2.7%



Appendix II 4.2 Sample questionnaire



Crime & Safety Partnership Survey 2006



Where questions ask you to consider your 'local neighbourhood', please think about the area which is within a 15 minute walk from your home.

A. Your Experience of the Police

Q1.	In your opinion, h (or equivalent) are			police are doing	in your local distri	ct		
	Excellent	Good	Fair	Poor	Very poor	Don't know		
Q2.	Why do you say t	his? (Please W l	RITE IN below)					
00	1 .1 .10	.1 1	. 11		l. CC. C			
Q3.	In the past 12 mg (district or equiva			<u>spoken</u> with a po	lice officer <u>from y</u>	our local area		
	(district or equiva	Yes	iL Offiy)	No	Don't know	/can't remember		
Q4.	Do you know any		officers or Commi		icers who work in			
Q -7.	(Tick ONE only)	or the police c	Theers of Commit	anity Support On	cers who work in y	your local area by.		
			By name		Both by na	ame and by sight		
			By sight			No 🗌		
05	25. On average, over the past 12 months, how often have you seen a uniformed Police Officer or							
Q 3.					n your local district			
	(Tick ONE only)	`		,	,	'		
			Most days		At least once ev	very 2 - 3 months		
			st once a week		quently than once ev	-		
		At least	once a month	Have	e not seen one in the	e past 12 months		
Q6.	How acceptable	or unacceptable	e do you feel the	frequency with w	hich you have see	n a Police Officer		
		• •		in a police vehicle	e) in your local dist	rict/equivalent		
	area is over the la Very acceptable		(Tick ONE only) ceptable	Unacceptab	do Von	unacceptable		
	very acceptable	AC	ceptable	Onacceptad	very	unacceptable		
	aina kantinta	arra a di a la a u	t Doline and	Crime and Di	la a rela rela conse			
					isorder Issues			
Q7.	How do you curr e	-		e related issues ir	your area? (Tick A			
			nal newspaper		NI at adala a coda a	Local radio		
			cal newspaper	Other lecal n	ineignbournd ublic meetings or co	ood Watch group		
			onal television	Other local p	ublic meetings of co	Internet		
			ocal television	Info. at libraries	c/community centres			
			Vord of mouth		nation at local shops			
			National radio		Other (pleas	se specify below)		
Q8.	What is your pref	ferred method	of being kept inf	ormed if all meth	ods were available	to you?		
	(Tick ONE only)							
			nal newspaper			Local radio		
			cal newspaper heet or leaflet	Other lead in		ood Watch group		
			onal television	Other local p	ublic meetings or co	Internet		
			oral television	Info at libraries	community centres			
			Vord of mouth		nation at local shops			
			National radio		•	se specify below)		

C. Issues in your Local Area





Below are a number of crimes	s or other problems. For ea	ach crime/	issue, please	e indicate:		
Q9. In the past 12 months, of times when you have felt we happening to you in your local (Tick ALL that apply)	Q9 you haj	Q10. If you answered YES to any part of Q9, how often in the last 12 months have you actually felt worried about these things happening to you? (Tick ONE only per row)				
		Le	ss than once a month	A few/se times a m		the time
	House burglary					
	Having your car stolen					
	Having your car broken into					
Vandalism or damage to	your property (including car)		· _			
		-				
Being assa	ulted whilst in a public place		-			
Being hara	assed whilst in a public place					
Drunk pe	eople causing you a problem		· _			
Any crime against you which y by any of the following:- your go						
	Other (please specify below)		· _			
	you ticked any of the above, o to Q11, if you did not, go					
Q11. How much impact (if an day life? (Tick ONE only	-	g about cr	ime has on t	the way yo	ou live you	r day to
Big impact	Little impact	No	impact		Don't kn	ow
Q12. Why do you say that? (F	Please WRITE IN below)					
Q13. How safe or unsafe wou	ıld you say you feel in: (Tic	k ONE on	y PER ROW			
Your local neighbourhood a	rea:	Very safe	Fairly safe	Fairly unsafe	Not at all safe	Not applicable
	During daylight hours					
When i Why do you say this?	t's dark (evening/night time)					
Q14. Would you say you feel		ighbourh	ood compare	ed to 12 n	nonths ago	o?
(Tick ONE only PER RO Much safer A bit sa		A bit less	safe Mu	ch less safe	e Don	't know
Q15. How safe or unsafe wou	ıld you say you feel in: <i>(Tic</i>	k ONE onl	y PER ROW	')		
Your district (or equivalent)			Fairly safe	Fairly unsafe	Not at all safe	Not applicable
	During daylight hours					
When						
Why do you say this?	it's dark (evening/night time)					





- Q16. How much do you agree or disagree that the following are problems in your local neighbourhood area? (Tick ONE only PER ROW)
- Q17. When thinking of your local neighbourhood area, tick any of the issues from the list below where you have had cause to report specific instances of that issue to the police over the past 12 months. (Tick **ALL** that apply)

Q18. Of the issues listed, which do you think need to be addressed first? (Tick up to THREE)

Tref of the located holder, which do you think	Q16				Q17	Q18
	Strongly agree	Tend to agree	Tend to disagree	Strongly disagree	Reported issue in last 12 months	Top <u>THREE</u> to be addressed
Vandalism, graffiti and other deliberate damage to property or vehicles						
Car crime (having things stolen from a car or having a car stolen)						
Burglary of properties (residential or business)						
People being mugged or robbed						
People using drugs						
People dealing drugs						
Crimes committed against people due to their gender, age, race or ethnicity, religion, disability or sexuality						
People being assaulted whilst in a public place						
People being harassed whilst in a public place						
Drunken disorder in public places						
Under age drinking						
Alcohol related violence						
Groups of people loitering or hanging around in public places						
Fireworks being set off (not part of an organised display)						
Noisy neighbours or loud parties						
People sleeping rough on streets and in other public places						
Begging						
Prostitution						
Hoax calls						
Abandoned or burnt out cars						
Cars parked inconveniently, dangerously or illegally						
Speeding traffic						
Rubbish or litter lying around						
Dog mess						
Uncontrolled dogs						
Poor street lighting						

D. Your Experience of Crime and Reporting Crime





Q19. Have you personally been a victim of crime whilst in your local district (or equivalent) in the last 12 months? (<i>Tick ONE only</i>)							
Yes (Go to Q20)	No	(Go to Section E)					
If you answered YES to Q19 Q20. Which of the following crime types were you personally a victim of (<i>Tick ALL that apply</i>)	crime(s (Tick C	Did you report the s) to the Police?					
Having your car stolen Having things stolen from your car Vandalism or damage to your property (including car) Being mugged or robbed Being assaulted whilst in a public place Being harassed whilst in a public place Any crime against you which you may think was motivated by any of the following:- your gender, age, race or ethnicity, religion, disability or sexuality Other (please specify below)		rer the past 12 months					
which you DID NOT report to the Police? (<i>Tick ONE only</i>) Yes (Go to Q23)	No	(Go to Section E)					
Dealt with matter myself Reported it to other authorities (e.g. my superiors or company security) Dislike or fear the police Fear of revenge attacks or intimidation by offender(s) Police couldn't have done anything	mpted of o trivial an it by telep operience y that any Didn it would of	fence was unsuccessful and not worth reporting behone but couldn't get through (no answer) of the police or courts yone would get caught to anything as they are too lenient (please specify below)					
E. Issues Local to Bromsgrove							
CRIME RATES Q24. How do you think the crime rate in your local neighbourhood compare (Tick ONE only PER ROW) A lot worse worse		ne A little A lot better better					
Bromsgrove District Worcestershire County The West Mercia Force area (this covers Herefordshire, Shropshire, Telford & Wrekin and Worcestershire) Great Britain Q25. When thinking about the last 12 months, have crime rates got better,	ant wors	se or stayed the same					
in your neighbourhood? (Tick ONE only) They have got better They have got worse	_	have stayed the same					



	¢	WEST MERCIA
,	4	CONSTABULARY
	V	TOGETHER - WORKING FOR SAFETY AND JUSTIC

ANTI-SOCIAL BEHAVIOUR					
Q26. How serious (if at all), in your view, is the scale of a				-	
	Very serious	Fairly serious	Not very serious		Don't know /cannot say
Your neighbourhood					
Bromsgrove District					
Worcestershire					
Q27. Over the last 12 months do you think the scale of a	anti social	bobaviou	r has basan	no more se	orious loss
serious or stayed the same in: (Tick ONE only PER		Denaviou	rias Decon	ie more se	erious, less
	More	Less	Stayed the		
V	serious	serious	same		
Your neighbourhood					
Bromsgrove District Worcestershire					
				1112	
Q28. How much of an impact, if any, has anti-social beh District and c) Worcestershire had on your quality			_		isgrove
District and c, transcotters in a mad an year quanty	oo. (//	on 0.11 0.	,	••,	
	Major	Slight	No impact		
Your neighbourhood	impact	impact			
Bromsgrove District					
Worcestershire					
ILLEGAL DRUGS MISUSE					
Q29. How serious, in your view, is the scale of illegal dru	ıg misuse	in: (Tick C	NE only PE	R ROW)	
	Very	Fairly	Not very	Not at all	Don't know
	serious	serious	serious	serious	/cannot say
Your neighbourhood					
Bromsgrove District					
Worcestershire					
Q30. If you said 'very serious' or 'fairly serious' in Q29, v	vhy do you	u say this?	(Tick ALL t	hat apply)	
National media coverage			vho you thin		
Local media coverage	You know		vho you <i>thin</i>		
The perceptions of other people			one you knov one you knov		
You have seen evidence of drug taking		3011100	one you know	v acais me	gui uiugs
e.g. discarded needles					
Q31. Over the last 3 years do you think the scale of illeg	jal drug m	isuse has l	become mo	re serious	, less
serious or stayed the same in: (Tick ONE only PER					
	More serious	Less serious	Stayed the same		
Your neighbourhood	Serious	Serious	Saille		
Bromsgrove District					
Worcestershire					
Q32. How much of an impact, if any, has illegal drug use and c) Worcestershire on your quality of life? (Tick	_	_		Bromsgro\	ve District
	Major	Slight	No impact		
V	impact	impact			
Your neighbourhood					
Bromsgrove District Worcestershire					
vvoicestersinie					





YOUR LOCAL NEIGHBOURHOOD								
Q33. How satisfi	ed or dissatisfied are y	ou with your neig Neither satisf		d as a pla	ce to live?	(Tick ONE	only)	
Very satisfied	Fairly satisfied	dissatisfi		Fairly dis	satisfied	Very diss	satisfied	
	Q34. On the whole, do you think that over the past 12 months your neighbourhood has got better or worse as a place to live? (<i>Tick ONE</i> only)							
	It has got better	It is abo	out the san	ne		It has go	t worse	
	Q35. When thinking about your local district/local authority area, how satisfied are you with the following: (Tick ONE only PER ROW) Fairly satisfied nor Fairly Very						ollowing: Very	
			ery satisfied	satisfied	dissatisfied	dissatisfied	dissatisfied	
(General cleanliness of you							
	•	and open spaces						
	• •	and open spaces						
	•	built environment						
	evel of social and health							
Level of cultural,	recreational and leisure							
·		andard of schools						
l	Level of public transport	services delivered						
	cate whether you agre	e or disagree with	the follow	wing state	ments:			
(Tick ONE	only PER ROW)				Neither			
		:	Strongly agree	Tend to agree	agree nor disagree	Tend to disagree	Strongly disagree	
You can ir	nfluence decisions affecti	ng your local area						
You are involve	ed in decision making pro changes	cesses that affect in your local area						
	ogether, people in my ne ce decisions that affect th							
COMMUNITY V	OLUNTEERING							
Q37. Have you v	vorked in a voluntary ca	apacity in the last			NE only)	Г.	,, ,	
000	Yes	C.I. C.II.		No			't know	
	12 months have you do is might be for a friend	, neighbour or sor	meone els	se)? (Tick A	ALL that ap	ply)		
		Keeping in touch w			difficulty ge sion or payi			
		Cooking, cleaning		• .	• •	•		
		Decorating,	•	-				
					Babysitting o			
	Sitting with or providing personal care (e.g. washing or dressing) for someone who is sick or frail Looking after a property or pet for someone who is away							
		LOO	king arter a	a property	•	meone who advice to s		
			Writing	letters or	filling in forr			
		•						
	Representing someone (for example talking to a council official) Transporting or escorting someone (for example to a hospital, on an outing, or a school-run)							
	Anything else (please specify below							
	. ,	orting someone (for		· · · · · · · · · · · · · · · · · · ·				

F. Safety Camera Partnership





Road safety cameras (speed enforcement cameras) are used on roads where it has been identified that many drivers exceed the speed limit, and where people have been killed or seriously injured in collisions as a result of excess speed.

a result of excess speed.	5110 doily 11	,,a. ea ee.	
Q39. Please indicate whether you agree or disagree with the following staten cameras on roads: (Tick ONE only PER ROW)	nents abo	out the use c	of
	Agree	Disagree	Don't know
Fewer accidents are likely to happen on roads where cameras are installed			
Cameras mean that dangerous drivers are now more likely to get caught			
Cameras are meant to encourage drivers to keep to the limits, not punish them			
Cameras are an easy way of making money out of motorists			
The primary aim of safety cameras is to save lives			
There are too many safety cameras in our local area			
The use of safety cameras should be supported as a method of reducing casualties			
G. About You			
Q40. Do you ? (Tick ONE only)			
Live alone		Live with o	children
	children a	nd another a	
(* In this instance 'adult' refers to a	any individ	lual aged 18 d	or over)
Q41. Do you have any long-term illness, health problem or disability which line work you can do (this includes problems due to old age)? (<i>Tick ONE</i> on	•	daily activity	or the
Yes No No			
Q42. Which age category do you fall into? (Tick ONE only)			
16 - 19 25 - 34			45 - 54
20 - 24			55 - 64
		65 a	nd over
Q43. Are you ? (Tick ONE only)			
Male Female			
Q44. Please indicate how you would describe your ethnic origin. (Tick ONE o	nly)		
WHITE ASIAN White - British		Asian	- Indian
White - Irish		Asian P	

White - Any other background

MIXED

White and Black Caribbean

White and Black African

White and Asian

White and Asian

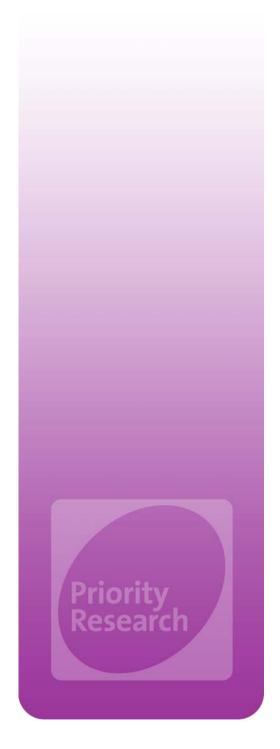
Any other mixed background

Any other Black background

Chinese

Any other

Q45. If you would like to make any general comments regarding crime and disorder issues or the police service in your area, please do so in the space provided below:



Appendix III 4.3 Data summary





		Frequency	% overall	% valid
	Ward	Base: 899		
39:	Alvechurch	63	7.0	
40:	Beacon	21	2.3	
41:	Catshill	44	4.9	
42:	Charford	64	7.1	
43:	Drakes Cross and Walkers Heath	48	5.3	
44:	Furlongs	39	4.3	
45:	Hagley	40	4.4	
46: 47:	Hillside	46 35	5.1 3.9	
47. 48:	Hollywood and Majors Green Linthurst	26	2.9	
49:	Marlbrook	42	4.7	
50:	Norton	60	6.7	
51:	Sidemoor	46	5.1	
52:	Slideslow	56	6.2	
53:	St Johns	28	3.1	
54:	Stoke Heath	26	2.9	
55:	Stoke Prior	19	2.1	
56:	Tardebigge	30	3.3	
57:	Uffdown	23	2.6	
58:	Waseley	51	5.7	
59:	Whitford	54	6.0	
60:	Woodvale	19	2.1	
61:	Wythall South	20	2.2	
	Q1 In your opinion, how good a job do you think the police			
	are doing in your local district (or equivalent) area?	Base: 899		
	Excellent	25	2.8	2.9
	Good	267	29.7	30.4
320:		313	34.8	35.7
	Poor	74	8.2	8.4
	Very poor Don't know	33	3.7 18.4	3.8
323:	Don't know	165	10.4	18.8
	N/R	23	2.6	
	Q3 In the past 12 months, have you actually met or spoken			
	with a police officer from your local area (district or			
	equivalent)?	Base: 899		
513:		245	27.3	
514:		641	71.3	
515:	Don't know/can't remember	8	0.9	
	N/R	5	0.6	
	Q4 Do you know any of the police officers or Community			
	Support Officers who work in your local area by:	Base: 899		
516.	By name	37	4.1	
	By sight	76	8.5	
	Both by name and by sight	56	6.2	
519:		723	80.4	
	N/R	8	0.9	
	O5 On average ever the part 12 months have efter have very			
	Q5 On average, over the past 12 months, how often have you seen a uniformed Police Officer or Community Support Officer			
	(either on foot or in a police vehicle) in your local			
	district/equivalent area?	Base: 899		
	district/ equivalent area:	Dase. 077		



		Frequency	% overall	% valid
F20.	Mast days	70	0.0	
	Most days	79	8.8	
	At least once a week	145	16.1	
	At least once a month	159	17.7	
	At least once every 2 - 3 months	119	13.2	
524:	Less frequently than once every 2 - 3 months	199	22.1	
525:	Have not seen one in the past 12 months	188	20.9	
	N/R	8	0.9	
	Q6 How acceptable or unacceptable do you feel the frequency with which you have seen a Police Officer or Community Support Officer (either on foot or in a police vehicle) in your local district/equivalent area is over the last 12 months?	Base: 899		
526.	Very acceptable	47	5.2	5.4
	Acceptable	345	38.4	39.3
	·		40.8	41.8
	Unacceptable	367		
529:	Very unacceptable	119	13.2	13.6
	N/R	21	2.3	
	Q7 How do you currently find out about crime/police related			
	issues in your area?	Base: 899		
530:	National newspaper	142	15.8	_
	Local newspaper	766	85.2	
	Local fact sheet or leaflet	132	14.7	
	National television	165	18.4	
	Local television	399	44.4	
	Word of mouth	427	47.5	
	National radio	75	8.3	
	Local radio	203	22.6	
		116	12.9	
	Neighbourhood Watch group			
	Other local public meetings or community groups	52	5.8	
	Internet	23	2.6	
	Info. at libraries/community centres/one-stop-shops	20	2.2	
	Information at local shops or supermarkets	58	6.5	
543:	Other (please specify below)	30	3.3	
	N/R	6	0.7	
	Q8 What is your preferred method of being kept informed if			
	all methods were available to you?	Base: 899		
544:	National newspaper	52	5.8	
	Local newspaper	440	48.9	
546:	Local fact sheet or leaflet	206	22.9	
547:	National television	17	1.9	
	Local television	44	4.9	
	Word of mouth	21	2.3	
	National radio	4	0.4	
	Local radio	8	0.9	
	Neighbourhood Watch group	46	5.1	
	Other local public meetings or community groups	9	1.0	
	Internet	22	2.4	
	Info. at libraries/community centres/one-stop-shops	4	0.4	
	Information at local shops or supermarkets	6	0.7	
55/:	Other (please specify below)	10	1.1	
	N/R	10	1.1	



	Frequency	% overall	% valid
Q9 In the past 12 months, can you remember any actual time			
when you have felt worried about the following happening to			
you in your local neighbourhood?	Base: 899	25.0	
558: House burglary	322	35.8	
559: Having your car stolen	205 219	22.8 24.4	
560: Having your car broken into 561: Vandalism or damage to your property (including car)	230	24.4 25.6	
562: Being mugged or robbed	138	15.4	
563: Being assaulted whilst in a public place	85	9.5	
564: Being harassed whilst in a public place	146	16.2	
565: Drunk people causing you a problem	183	20.4	
Any crime against you which you may think was motivated by			
any of the following:- your gender, age, race or ethnicity,			
566: religion, disability or sexuality	35	3.9	
567: Other (please specify below)	17	1.9	
N/R	434	48.3	
19/10	434	40.5	
Q10 House burglary	Base: 322		
568: Less than once a month	132	14.7	42.4
569: A few/several times a month	95	10.6	30.5
570: All the time	84	9.3	27.0
N/R	588	65.4	3.4
Q10 Having your car stolen	Base: 205		
571: Less than once a month	81	9.0	41.1
572: A few/several times a month	59	6.6	29.9
573: All the time	57	6.3	28.9
N/R	702	78.1	3.9
Q10 Having your car broken into	Base: 219		
574: Less than once a month	82	9.1	38.5
575: A few/several times a month	74	8.2	34.7
576: All the time	57	6.3	26.8
N/R	686	76.3	3.7
Q10 Vandalism or damage to your property (including car)	Base: 230		
577: Less than once a month	73	8.1	32.6
578: A few/several times a month	74	8.2	33.0
579: All the time	77	8.6	34.4
N/R	676	75.2	4.3
Q10 Being mugged or robbed	Base: 138		
580: Less than once a month	57	6.3	42.9
581: A few/several times a month	36	4.0	27.1
582: All the time	40	4.4	30.1
N/R	765	85.1	3.6
Q10 Being assaulted whilst in a public place	Base: 85		
583: Less than once a month	38	4.2	47.5
584: A few/several times a month	23	2.6	28.8



		Frequency	% overall	% valid
585:	All the time	19	2.1	23.8
	N/R	819	91.1	4.7
	Q10 Being harassed whilst in a public place	Base: 146		
586:	Less than once a month	77	8.6	53.8
587:	A few/several times a month	40	4.4	28.0
588:	All the time	26	2.9	18.2
	N/R	756	84.1	2.1
	Q10 Drunk people causing you a problem	Base: 183		
589:	Less than once a month	75	8.3	42.6
590:	A few/several times a month	70	7.8	39.8
591:	All the time	31	3.4	17.6
	N/R	723	80.4	4.9
	Q10 Any crime against you which you may think was			
	motivated by any of the following:- your gender, age, race or			
	ethnicity, religion, disability or sexuality	Base: 35		
592:	Less than once a month	15	1.7	48.4
593:	A few/several times a month	3	0.3	9.7
594:	All the time	13	1.4	41.9
	N/R	867	96.4	8.6
	Q10 Other	Base: 17		
505.	Less than once a month	4	0.4	36.4
	A few/several times a month	3	0.4	27.3
	All the time	4	0.4	36.4
577.	7 ii die dine	·	0.1	00.1
	N/R	889	98.9	17.6
	Q11 How much impact (if any) do you feel that worrying about			
	crime has on the way you live your day to day life?	Base: 465		
598:	Big impact	114	12.7	24.7
599:	Little impact	257	28.6	55.6
600:	No impact	73	8.1	15.8
601:	Don't know	18	2.0	3.9
	N/R	438	48.7	0.6
	Q13 Your local neighbourhood area during daylight hours	Base: 899		
791:	Very safe	366	40.7	41.6
	Fairly safe	484	53.8	55.0
	Fairly unsafe	24	2.7	2.7
794:	Not at all safe	4	0.4	0.5
795:	Not applicable	2	0.2	0.2
	N/R	20	2.2	
	Q13 Your local neighbourhood area when it's dark			
	(evening/night time)	Base: 899		
796:	Very safe	80	8.9	9.3
	Fairly safe	520	57.8	60.3
	Fairly unsafe	193	21.5	22.4
	Not at all safe	65	7.2	7.5



	Frequency	% overall	% valid
800: Not applicable	5	0.6	0.6
N/R	36	4.0	
Q14 Would you say you feel more or less safe in the neighbourhood compared to 12 months ago?	Base: 899		
990: Much safer	11	1.2	1.2
991: A bit safer	44	4.9	5.0
992: About the same	678	75.4	76.8
993: A bit less safe	96	10.7	10.9
994: Much less safe	35	3.9	4.0
995: Don't know	19	2.1	2.2
N/R	17	1.9	
Q15 Your district (or equivalent) area during daylight hours	Base: 899		
996: Very safe	191	21.2	21.9
997: Fairly safe	625	69.5	71.7
998: Fairly unsafe	41	4.6	4.7
999: Not at all safe	4	0.4	0.5
1000: Not applicable	11	1.2	1.3
N/R	27	3.0	
Q15 Your district (or equivalent) area when it's dark			
(evening/night time)	Base: 899		
1001: Very safe	43	4.8	5.0
1002: Fairly safe	478	53.2	55.7
1003: Fairly unsafe	244	27.1	28.4
1004: Not at all safe	76	8.5	8.9
1005: Not applicable	17	1.9	2.0
N/R	41	4.6	
Q16 Vandalism, graffiti and other deliberate damage to property or vehicles	Base: 899		
1195: Strongly agree	159	17.7	21.1
1196: Tend to agree	289	32.1	38.3
1197: Tend to disagree	248	27.6	32.9
1198: Strongly disagree	58	6.5	7.7
			7.7
N/R	145	16.1	
Q16 Car crime (having things stolen from a car or having a			
stolen)	Base: 899		
1199: Strongly agree	91	10.1	12.4
1200: Tend to agree	297	33.0	40.6
1201: Tend to disagree	293	32.6	40.0
1202: Strongly disagree	51	5.7	7.0
N/R	166	18.5	
Q16 Burglary of properties (residential or business)	Base: 899	40.4	45.0
1203: Strongly agree	118	13.1	15.8
1204: Tend to agree	300	33.4	40.1
1205: Tend to disagree	281	31.3	37.6
1206: Strongly disagree	49	5.5	6.6



	Frequency	% overall	% valid
N/R	152	16.9	
Q16 People being mugged or robbed	Base: 899		
1207: Strongly agree	61	6.8	8.4
1208: Tend to agree	174	19.4	23.9
1209: Tend to disagree	363	40.4	49.9
1210: Strongly disagree	129	14.3	17.7
N/R	172	19.1	
Q16 People using drugs	Base: 899		
1211: Strongly agree	145	16.1	20.2
1212: Tend to agree	210	23.4	29.3
1213: Tend to disagree	281	31.3	39.2
1214: Strongly disagree	81	9.0	11.3
N/R	183	20.4	
Q16 People dealing drugs	Base: 899		
1215: Strongly agree	134	14.9	19.1
1216: Tend to agree	174	19.4	24.8
1217: Tend to disagree	275	30.6	39.2
1218: Strongly disagree	118	13.1	16.8
N/R	197	21.9	
Q16 Crimes committed against people due to their gender, age, race or ethnicity, religion, disability or sexuality	Base: 899		
1219: Strongly agree	46	5.1	6.7
1220 Tend to agree	83	9.2	12.0
1221: Tend to disagree	367	40.8	53.1
1222: Strongly disagree	195	21.7	28.2
N/R	207	23.0	
Q16 People being assaulted whilst in a public place	Base: 899		
1223: Strongly agree	58	6.5	8.3
1224: Tend to agree	151	16.8	21.7
1225: Tend to disagree	351	39.0	50.4
1226: Strongly disagree	137	15.2	19.7
N/R	201	22.4	
Q16 People being harassed whilst in a public place	Base: 899		
1227: Strongly agree	68	7.6	9.8
1228: Tend to agree	179	19.9	25.8
1229: Tend to disagree	330	36.7	47.6
1230: Strongly disagree	117	13.0	16.9
N/R	204	22.7	
Q16 Drunken disorder in public places	Base: 899		
1231: Strongly agree	130	14.5	18.3
1232: Tend to agree	243	27.0	34.2
1233: Tend to disagree	260	28.9	36.6
1234: Strongly disagree	77	8.6	10.8
	, ,	5.5	



	Frequency	% overall	% valid
N/R	188	20.9	
Q16 Under age drinking	Base: 899		
1235: Strongly agree	225	25.0	30.7
1236: Tend to agree	293	32.6	40.0
1237: Tend to disagree	169	18.8	23.1
1238: Strongly disagree	45	5.0	6.1
N/R	166	18.5	
Q16 Alcohol related violence	Base: 899		
1239: Strongly agree	135	15.0	19.5
1240: Tend to agree	203	22.6	29.4
1241: Tend to disagree	267	29.7	38.6
1242: Strongly disagree	86	9.6	12.4
N/R	208	23.1	
Q16 Groups of people loitering or hanging around in public			
places	Base: 899		
1243: Strongly agree	309	34.4	40.1
1244: Tend to agree	267	29.7	34.7
1245: Tend to disagree	157	17.5	20.4
1246: Strongly disagree	37	4.1	4.8
N/R	129	14.3	
Q16 Fireworks being set off (not part of an organised display)	Base: 899		
1247: Strongly agree	222	24.7	29.7
1248: Tend to agree	197	21.9	26.3
1249: Tend to disagree	250	27.8	33.4
1250: Strongly disagree	79	8.8	10.6
N/R	151	16.8	
Q16 Noisy neighbours or loud parties	Base: 899		
1251: Strongly agree	75	8.3	10.6
1252: Tend to agree	118	13.1	16.7
1253: Tend to disagree	370	41.2	52.3
1254: Strongly disagree	144	16.0	20.4
N/R	192	21.4	
Q16 People sleeping rough on streets and in other public			
places	Base: 899		
1255: Strongly agree	11	1.2	1.6
1256: Tend to agree	29	3.2	4.3
1257: Tend to disagree	275	30.6	40.4
1258: Strongly disagree	365	40.6	53.7
N/R	219	24.4	
Q16 Begging	Base: 899		
Q16 Begging 1259: Strongly agree	Base: 899 19	2.1	2.7
Q16 Begging	Base: 899		2.7 8.0 36.8



	Frequency	% overall	% valid
1262: Strongly disagree	363	40.4	52.5
N/R	207	23.0	
Q16 Prostitution	Base: 899		
1263: Strongly agree	18	2.0	2.6
1264: Tend to agree	18	2.0	2.6
1265: Tend to disagree	249	27.7	36.5
1266: Strongly disagree	398	44.3	58.3
N/R	217	24.1	
Q16 Hoax calls	Base: 899		
1267: Strongly agree	24	2.7	3.5
1268: Tend to agree	53	5.9	7.8
1269: Tend to disagree	281	31.3	41.1
1270: Strongly disagree	325	36.2	47.6
N/R	217	24.1	
Q16 Abandoned or burnt out cars	Base: 899		
1271: Strongly agree	33	3.7	4.7
1272: Tend to agree	73	8.1	10.4
1273: Tend to disagree	267	29.7	38.1
1274: Strongly disagree	327	36.4	46.7
N/R	199	22.1	
Q16 Cars parked inconveniently, dangerously or illegally	Base: 899		
1275: Strongly agree	180	20.0	24.5
1276: Tend to agree	205	22.8	27.9
1277: Tend to disagree	227	25.3	30.8
1278: Strongly disagree	124	13.8	16.8
N/R	163	18.1	
Q16 Speeding traffic	Base: 899		
1279: Strongly agree	324	36.0	41.0
1280: Tend to agree			
	277	30.8	35.0
1281: Tend to disagree	144	16.0	18.2
1281: Tend to disagree 1282: Strongly disagree			
3	144	16.0	18.2
1282: Strongly disagree N/R	144 46 108	16.0 5.1	18.2
1282: Strongly disagree	144 46	16.0 5.1	18.2
1282: Strongly disagree N/R Q16 Rubbish or litter lying around	144 46 108 <i>Base: 899</i>	16.0 5.1 12.0	18.2 5.8
1282: Strongly disagree N/R Q16 Rubbish or litter lying around 1283: Strongly agree	144 46 108 Base: 899 223	16.0 5.1 12.0 24.8	18.2 5.8 29.6
1282: Strongly disagree N/R O16 Rubbish or litter lying around 1283: Strongly agree 1284: Tend to agree	144 46 108 Base: 899 223 260	16.0 5.1 12.0 24.8 28.9	18.2 5.8 29.6 34.5
1282: Strongly disagree N/R Q16 Rubbish or litter lying around 1283: Strongly agree 1284: Tend to agree 1285: Tend to disagree	144 46 108 Base: 899 223 260 214	16.0 5.1 12.0 24.8 28.9 23.8	18.2 5.8 29.6 34.5 28.4
1282: Strongly disagree N/R Q16 Rubbish or litter lying around 1283: Strongly agree 1284: Tend to agree 1285: Tend to disagree 1286: Strongly disagree	144 46 108 Base: 899 223 260 214 57	16.0 5.1 12.0 24.8 28.9 23.8 6.3 16.1	29.6 34.5 28.4 7.6
1282: Strongly disagree N/R Q16 Rubbish or litter lying around 1283: Strongly agree 1284: Tend to agree 1285: Tend to disagree 1286: Strongly disagree N/R Q16 Dog mess 1287: Strongly agree	144 46 108 Base: 899 223 260 214 57 145 Base: 899	16.0 5.1 12.0 24.8 28.9 23.8 6.3 16.1	29.6 34.5 28.4 7.6
1282: Strongly disagree N/R Q16 Rubbish or litter lying around 1283: Strongly agree 1284: Tend to agree 1285: Tend to disagree 1286: Strongly disagree N/R Q16 Dog mess 1287: Strongly agree 1288: Tend to agree	144 46 108 Base: 899 223 260 214 57 145 Base: 899 168 252	16.0 5.1 12.0 24.8 28.9 23.8 6.3 16.1	29.6 34.5 28.4 7.6
1282: Strongly disagree N/R Q16 Rubbish or litter lying around 1283: Strongly agree 1284: Tend to agree 1285: Tend to disagree 1286: Strongly disagree N/R Q16 Dog mess 1287: Strongly agree	144 46 108 Base: 899 223 260 214 57 145 Base: 899	16.0 5.1 12.0 24.8 28.9 23.8 6.3 16.1	29.6 34.5 28.4 7.6



	Frequency	% overall	% valic
N/R	151	16.8	
Q16 Uncontrolled dogs	Base: 899		
291: Strongly agree	42	4.7	6.0
1292: Tend to agree	73	8.1	10.5
1293: Tend to disagree	375	41.7	53.7
1294: Strongly disagree	208	23.1	29.8
N/R	201	22.4	
Q16 Poor street lighting	Base: 899		
1295: Strongly agree	123	13.7	17.2
1296: Tend to agree	136	15.1	19.0
1297: Tend to disagree	321	35.7	44.8
1298: Strongly disagree	136	15.1	19.0
N/R	183	20.4	
Q17 Reported specific instances of that issue to the police			
over the past 12 months	Base: 899		
1299: Vandalism, graffiti and other deliberate damage to property Car crime (having things stolen from a car or having a car	74	8.2	
1300: stolen)	33	3.7	
1301: Burglary of properties (residential or business)	29	3.2	
302: People being mugged or robbed	7	0.8	
1303: People using drugs	17	1.9	
1304: People dealing drugs	8	0.9	
Crimes committed against people due to their gender, age,	7	0.8	
1305 race or ethnicity, religion, disability or sexuality	13	1.4	
1306: People being assaulted whilst in a public place	16	1.4	
1307: People being harassed whilst in a public place	17		
1308: Drunken disorder in public places		1.9	
1309: Under age drinking 1310: Alcohol related violence	22 10	2.4 1.1	
1311: Groups of people loitering or hanging around in public places	48	5.3	
1312: Fireworks being set off (not part of an organised display)	18	2.0	
1313: Noisy neighbours or loud parties	24	2.7	
1314: People sleeping rough on streets and in other public places	2	0.2	
1315: Begging	1	0.1	
316: Prostitution	0	0.0	
I317: Hoax calls	4	0.4	
318: Abandoned or burnt out cars	10	1.1	
1319: Cars parked inconveniently, dangerously or illegally	36	4.0	
1320: Speeding traffic	37	4.1	
1321: Rubbish or litter lying around	22	2.4	
1322: Dog mess	14	1.6	
1323: Uncontrolled dogs	9	1.0	
1324: Poor street lighting	9	1.0	
N/R	670	74.5	
Q18 Of the issues listed, which do you think need to be addressed first?	Base: 899		



	Frequency	% overall	% valid
Car crime (having things stolen from a car or having a car			
1326: stolen)	124	13.8	
1327: Burglary of properties (residential or business)	197	21.9	
1328: People being mugged or robbed	82	9.1	
1329 People using drugs	103	11.5	
1330 People dealing drugs	117	13.0	
Crimes committed against people due to their gender, age,			
1331: race or ethnicity, religion, disability or sexuality	19	2.1	
1332 People being assaulted whilst in a public place	37	4.1	
1333: People being harassed whilst in a public place	31	3.4	
1334: Drunken disorder in public places	73	8.1	
1335: Under age drinking	167	18.6	
1336: Alcohol related violence	59	6.6	
1337: Groups of people loitering or hanging around in public places	202	22.5	
1338: Fireworks being set off (not part of an organised display)	69	7.7	
1339: Noisy neighbours or loud parties	42	4.7	
1340: People sleeping rough on streets and in other public places	0	0.0	
1341: Begging	3	0.3	
1342: Prostitution	4	0.4	
1343: Hoax calls	3	0.3	
1344: Abandoned or burnt out cars	14	1.6	
1345: Cars parked inconveniently, dangerously or illegally	125	13.9	
1346: Speeding traffic	261	29.0	
1347: Rubbish or litter lying around	89	9.9	
1348: Dog mess	34	3.8	
1349: Uncontrolled dogs	11	1.2	
1350: Poor street lighting	64	7.1	
N/R	176	19.6	
Q19 Have you personally been a victim of crime whilst in your			
local district (or equivalent) in the last 12 months?	Base: 899		
1351:Yes	117	13.0	_
1352: No	693	77.1	
N/R	89	9.9	
Q20 Which of the following crime types were you personally a			
victim of	Base: 117		
1353: House burglary	16	1.8	13.7
1354: Having your car stolen	5	0.6	4.3
1355: Having things stolen from your car	9	1.0	7.7
1356: Vandalism or damage to your property (including car)	49	5.5	41.9
1357: Being mugged or robbed	2	0.2	1.7
1358: Being assaulted whilst in a public place	7	0.8	6.0
1359 Being harassed whilst in a public place	17	1.9	14.5
Any crime against you which you may think was motivated by			
any of the following:- your gender, age, race or ethnicity,	2	0.3	2.6
1360: religion, disability or sexuality	3 9	1.0	2.6 7.7
1361: Other (please specify below)	7	1.0	7.7
N/R	818	91.0	29.1
Q21 House burglary	Base: 16		
1362: Yes	14	1.6	87.5
1363: No	3	0.3	18.8



	Frequency	% overall	% valid
N/R	883	98.2	0.0
Q21 Having your car stolen	Base: 5		
1364: Yes	5	0.6	100.0
1365: No	0	0.0	0.0
N/R	894	99.4	0.0
Q21 Having things stolen from your car	Base: 9		
1366: Yes 1367: No	5 3	0.6 0.3	55.6 33.3
N/R	891	99.1	11.1
Q21 Vandalism or damage to your property (including car)	Base: 49		
1368: Yes 1369: No	27 22	3.0 2.4	55.1 44.9
1307.110	22	2.4	44.7
N/R	850	94.5	0.0
Q21 Being mugged or robbed	Base: 2		
1370:Yes 1371:No	1 1	0.1 0.1	50.0 50.0
N/R	897	99.8	0.0
Q21 Being assaulted whilst in a public place	Base: 7		
1372: Yes	6	0.7	85.7
1373: No	0	0.0	0.0
N/R	893	99.3	14.3
Q21 Being harassed whilst in a public place	Base: 17		
1374: Yes 1375: No	8 6	0.9 0.7	47.1 35.3
137 3.140	O .	0.7	55.5
N/R	885	98.4	11.8
Q21 Any crime against you which you may think was motivated by any of the following:- your gender, age, race or			
ethnicity, religion, disability or sexuality	Base: 3		
1376: Yes 1377: No	0	0.0 0.0	0.0 0.0
N/R	899	0.0	66.7
Q21 Other	Base: 9		
1378: Yes	7	0.8	77.8
1379: No	2	0.2	22.2
N/R	890	99.0	0.0
Q22 Have you been a victim of crime in the district/local			
authority where you live over the past 12 months which you	D 447		
DID NOT report to the Police? 1380: Yes	Base: 117 49	5.5	41.9
1000, 163	47	٥.٥	41.7



F	requency	% overall	% valid
1381: No	63	7.0	53.8
N/R	788	87.7	6.0
Q23 Why did you not report the crime(s) to the Police?	Base: 49		
1382: Was a private or family matter	1	0.1	2.0
1383: Dealt with matter myself	3	0.3	6.1
1384 Reported it to other authorities (e.g. my superiors or compa	2	0.2	4.1
1385 Dislike or fear the police	0	0.0	0.0
1386: Fear of revenge attacks or intimidation by offender(s)	5 19	0.6 2.1	10.2 38.8
1387: Police couldn't have done anything	17	۷.۱	30.0
1388: The police would not have taken it seriously or they would n	27	3.0	55.1
1389: Inconvenient or too much trouble to report it	5	0.6	10.2
1390: There was no point as the crime caused me no loss or damage	1	0.1	2.0
1391: The attempted offence was unsuccessful	1	0.1	2.0
1392 The offence was too trivial and not worth reporting	9	1.0	18.4
1393: Tried to report it by telephone but couldn't get through (no	2	0.2	4.1
1394: Previous bad experience of the police or courts	2	0.2	4.1
1395: Thought it was unlikely that anyone would get caught	22	2.4	44.9
1396: Didn't want to attend court	0	0.0	0.0
1397: Didn't think the court would do anything as they are too len	8	0.9	16.3
1398: Other (please specify below)	3	0.3	6.1
N/R	850	94.5	0.0
	Base: 899		
1399: A lot worse	27	3.0	3.5
1400: A little bit worse	42	4.7	5.5
1401: About the same	296	32.9	38.4
1402: A little better 1403: A lot better	235 170	26.1 18.9	30.5 22.1
1405. A lot better	170	10.7	22.1
N/R	128	14.2	
Q24 County	Base: 899		
1404: A lot worse	14	1.6	2.0
1405: A little bit worse	63	7.0	9.0
1406: About the same	272	30.3	38.8
1407: A little better	211	23.5	30.1
1408: A lot better	141	15.7	20.1
N/R	197	21.9	
Q24 The West Mercia Force area (this covers Herefordshire,	D: 000		
Shropshire, Telford & Wrekin and Worcestershire) 1409: A lot worse	Base: 899 12	1.3	1.7
1410: A little bit worse	62	1.3 6.9	9.0
1411: About the same	259	28.8	37.6
1412: A little better	204	22.7	29.7
1413: A lot better	151	16.8	21.9
N/R	212	23.6	



	Frequency	% overall	% valid
Q24 Great Britain	Base: 899		
1414: A lot worse	33	3.7	4.6
1415: A little bit worse	30	3.3	4.2
1416: About the same	131	14.6	18.5
1417: A little better	211	23.5	29.7
1418: A lot better	305	33.9	43.0
N/R	189	21.0	
Q25 When thinking about the last 12 months, have crime rates got better, got worse or stayed the same in your			
neighbourhood?	Base: 899		
1419: They have got better	79	8.8	9.9
	142	0.0 15.8	7.7 17.7
1420: They have got worse			
1421: They have stayed the same	580	64.5	72.4
N/R	98	10.9	
Q26 Your neighbourhood	Base: 899		
1422: Very serious	72	8.0	8.6
1423: Fairly serious	183	20.4	22.0
1424: Not very serious	297	33.0	35.7
1425: Not at all serious	206	22.9	24.7
1426: Don't know/ cannot say	75	8.3	9.0
N/R	66	7.3	
Q26 District	Base: 899		
1427: Very serious	80	8.9	10.1
1428: Fairly serious	304	33.8	38.2
1429: Not very serious	198	22.0	24.9
1430: Not at all serious	16	1.8	2.0
1431: Don't know/ cannot say	198	22.0	24.9
N/R	104	11.6	
Q26 County	Base: 899		
1432: Very serious	59	6.6	7.6
1433: Fairly serious	238	26.5	30.7
1434: Not very serious	176	19.6	22.7
1435: Not at all serious	18	2.0	2.3
1436: Don't know/ cannot say	285	31.7	36.7
N/R	124	13.8	
Q27 Your neighbourhood	Base: 899		
1437: More serious	171	19.0	21.2
1438: Less serious	32	3.6	4.0
1439: Stayed the same	604	67.2	74.8
N/R	93	10.3	
Q27 District	Base: 899		
1440: More serious	232	25.8	33.1
1441: Less serious	41	4.6	5.9
1442: Stayed the same	427	47.5	61.0



	Frequency	% overall	% valid
N/R	199	22.1	
Q27 County	Base: 899		
1443: More serious	170	18.9	26.7
1444: Less serious	42	4.7	6.6
1445: Stayed the same	424	47.2	66.7
N/R	262	29.1	
Q28 Your neighbourhood	Base: 899		
1446: Major impact	87	9.7	10.5
1447: Slight impact	317	35.3	38.4
1448: No impact	421	33.3 46.8	51.0
1446. NO Impact	421	40.0	31.0
N/R	74	8.2	
Q28 District	Base: 899		
1449: Major impact	66	7.3	8.9
1450: Slight impact	277	30.8	37.3
1451: No impact	399	44.4	53.8
N/R	157	17.5	
Q28 County	Base: 899	F 0	
1452: Major impact	45	5.0	6.4
1453 Slight impact	201	22.4	28.6
1454: No impact	456	50.7	65.0
N/R	198	22.0	
Q29 Your neighbourhood	Base: 899		
1455: Very serious	85	9.5	10.2
1456: Fairly serious	141	15.7	16.9
1457: Not very serious	167	18.6	20.0
1458: Not at all serious	130	14.5	15.6
1459: Don't know/ cannot say	312	34.7	37.4
N/R	64	7.1	
Q29 District	Base: 899		
1460: Very serious	92	10.2	11.6
1461: Fairly serious	222	24.7	28.1
1462: Not very serious	91	10.1	11.5
1463: Not very serious	15	1.7	1.9
	370	41.2	46.8
1464: Don't know/ cannot say	3/0	41.2	40.0
N/R	108	12.0	
Q29 County	Base: 899		
1465: Very serious	87	9.7	11.3
1466: Fairly serious	176	19.6	22.8
1467: Not very serious	84	9.3	10.9
	13	1.4	1.7
1469: Don't know/ cannot say	412	45.8	53.4
N/R	127	14.1	
N/R O29 County 1465: Very serious 1466: Fairly serious 1467: Not very serious 1468: Not at all serious 1469: Don't know/ cannot say	108 **Base: 899 87 176 84 13 412	9.7 19.6 9.3 1.4 45.8	1 2



	Frequency	% overall	% valid
Q30 If you said 'very serious' or 'fairly serious', why do you say			
this?	Base: 396		
1470 National media coverage	72	8.0	18.2
1471: Local media coverage	200	22.2	50.5
1472: The perceptions of other people	116	12.9	29.3
1473: Your perception of the local area	177	19.7	44.7
1474: You have seen evidence of drug taking e.g. discarded needles	141	15.7	35.6
1475: You know someone who you think takes illegal drugs	84	9.3	21.2
1476: You know someone who you think deals illegal drugs	50	5.6	12.6
1477: Someone you know takes illegal drugs	47	5.2	11.9
1478: Someone you know deals illegal drugs	26	2.9	6.6
N/R	515	57.3	3.0
Q31 Your neighbourhood	Base: 899		
1479: More serious	209	23.2	30.6
1480 Less serious	32	3.6	4.7
1481: Stayed the same	443	49.3	64.8
N/R	216	24.0	
Q31 District	Base: 899		
1482: More serious	275	30.6	44.6
1483: Less serious	25	2.8	4.1
1484: Stayed the same	317	35.3	51.4
N/R	282	31.4	
Q31 County	Base: 899		
1485: More serious	250	27.8	42.6
1486: Less serious	18	2.0	3.1
1487: Stayed the same	319	35.5	54.3
N/R	312	34.7	
Q32 Your neighbourhood	Base: 899		
1488: Major impact	56	6.2	7.3
1489: Slight impact	161	17.9	21.0
1490: No impact	549	61.1	71.7
N/R	134	14.9	
O22 District	Page 900		
Q32 District	Base: 899 53	5.9	7.6
1491: Major impact			
1492: Slight impact	177	19.7	25.5
1493: No impact	465	51.7	66.9
N/R	203	22.6	
Q32 County	Base: 899		
1494 Major impact	46	5.1	6.9
1495: Slight impact	148	16.5	22.2
1496: No impact	474	52.7	71.0
N/R	232	25.8	



	Frequency	% overall	% valid
Q33 How satisfied or dissatisfied are you with your			
neighbourhood as a place to live?	Base: 899		
1497: Very satisfied	344	38.3	39.0
1498: Fairly satisfied	410	45.6	46.5
1499 Neither satisfied nor dissatisfied	56	6.2	6.4
1500: Fairly dissatisfied	47	5.2	5.3
1501: Very dissatisfied	24	2.7	2.7
N/R	19	2.1	
Q34 On the whole, do you think that over the past 12 months your neighbourhood has got better or worse as a place to			
live?	Base: 899		
1502: It has got better	34	3.8	3.9
1503: It is about the same	707	78.6	81.5
1504: It has got worse	127	14.1	14.6
N/R	31	3.4	
Q35 General cleanliness of your neighbourhood	Base: 899		
1505: Very satisfied	93	10.3	10.6
1506 Fairly satisfied	458	50.9	52.4
1507: Neither satisfied nor dissatisfied	98	10.9	11.2
1508 Fairly dissatisfied	161	17.9	18.4
1509: Very dissatisfied	64	7.1	7.3
N/R	25	2.8	
Q35 Amount of parks and open spaces	Base: 899		
1510: Very satisfied	259	28.8	30.4
1511: Fairly satisfied	388	43.2	45.5
1512: Neither satisfied nor dissatisfied	111	12.3	13.0
1513: Fairly dissatisfied	63	7.0	7.4
1514: Very dissatisfied	31	3.4	3.6
N/R	47	5.2	
Q35 Quality of parks and open spaces	Base: 899		
1515: Very satisfied	208	23.1	24.5
1516: Fairly satisfied	407	45.3	47.9
1517: Neither satisfied nor dissatisfied	145	16.1	17.1
1518: Fairly dissatisfied	57	6.3	6.7
1519: Very dissatisfied	32	3.6	3.8
N/R	49	5.5	
Q35 Quality of the built environment	Base: 899		
1520: Very satisfied	112	12.5	13.4
1521: Fairly satisfied	424	47.2	50.7
1522: Neither satisfied nor dissatisfied	210	23.4	25.1
1523: Fairly dissatisfied	75	8.3	9.0
1524: Very dissatisfied	16	1.8	1.9
N/R	63	7.0	
Q35 Level of social and health services delivered	Base: 899		
1525: Very satisfied	150	16.7	17.7
1526: Fairly satisfied	381	42.4	45.0



	Frequency	% overall	% valid
1527: Neither satisfied nor dissatisfied	189	21.0	22.3
1528: Fairly dissatisfied	90	10.0	10.6
1529: Very dissatisfied	36	4.0	4.3
1027. Very dissatisfied	00	1.0	1.0
N/R	53	5.9	
Q35 Level of cultural, recreational and leisure services			
delivered	Base: 899		
1530: Very satisfied	77	8.6	9.3
1531: Fairly satisfied	334	37.2	40.2
1532: Neither satisfied nor dissatisfied	258	28.7	31.1
1533: Fairly dissatisfied	108	12.0	13.0
1534: Very dissatisfied	53	5.9	6.4
N/R	69	7.7	
Q35 Standard of schools	Base: 899		
1535: Very satisfied	176	19.6	21.5
1536: Fairly satisfied	343	38.2	42.0
1537: Neither satisfied nor dissatisfied	233	25.9	28.5
1538: Fairly dissatisfied	46	5.1	5.6
1539: Very dissatisfied	19	2.1	2.3
N/R	82	9.1	
Q35 Level of public transport services delivered	Base: 899		
1540: Very satisfied	76	8.5	8.9
1541: Fairly satisfied	223	24.8	26.2
1542: Neither satisfied nor dissatisfied	263	29.3	30.9
1543: Fairly dissatisfied	166	18.5	19.5
1544: Very dissatisfied	122	13.6	14.4
N/R	50	5.6	
Q36 You can influence decisions affecting your local area	Base: 899		
1545: Strongly agree	26	2.9	3.1
1546: Tend to agree	197	21.9	23.2
1547: Neither agree nor disagree	241	26.8	28.4
1548 Tend to disagree	281	31.3	33.1
1549: Strongly disagree	104	11.6	12.2
N/R	51	5.7	
Q36 You are involved in decision making processes that affect			
changes in your local area	Base: 899		
1550 Strongly agree	17	1.9	2.0
1551: Tend to agree	93	10.3	11.1
1552: Neither agree nor disagree	239	26.6	28.5
1553: Tend to disagree	301	33.5	35.9
1554: Strongly disagree	188	20.9	22.4
N/R	61	6.8	
Q36 By working together, people in my neighbourhood can			
influence decisions that affect the neighbourhood	Base: 899		
1555: Strongly agree	87	9.7	10.2
1556: Tend to agree	365	40.6	42.8
1557: Neither agree nor disagree	198	22.0	23.2



	Frequency	% overall	% valid
1558: Tend to disagree	137	15.2	16.1
1559: Strongly disagree	66	7.3	7.7
N/R	46	5.1	
Q37 Have you worked in a voluntary capacity in the last 12			
months?	Base: 899		
1560: Yes	159	17.7	
1561: No	707	78.6	
1562: Don't know	11	1.2	
N/R	22	2.4	
Q38 In the last 12 months have you done any of the following			
things, unpaid, for someone who is not a relative?	Base: 899		
1563: Keeping in touch with someone who has difficulty getting out	288	32.0	
1564: Doing shopping, collecting pension or paying bills for someo	150	16.7	
1565: Cooking, cleaning, laundry, gardening or other routine house	127	14.1	
1566: Decorating, or doing any kind of home or car repairs for som	95	10.6	
1567: Babysitting or caring for children	181	20.1	
1568: Sitting with or providing personal care (e.g. washing or dre	39	4.3	
1569: Looking after a property or pet for someone who is away	443	49.3	
1570: Giving advice to someone	389	43.3	
1571: Writing letters or filling in forms for someone else	162	18.0	
1572: Representing someone (for example talking to a council offic	66	7.3	
1573: Transporting or escorting someone (for example to a hospital	269	29.9	
1574: Anything else (please specify below)	50	5.6	
N/R	231	25.7	
Q39 Fewer accidents are likely to happen on roads where	D 000		
cameras are installed	Base: 899 491	54.6	56.2
1575: Agree 1576: Disagree	265	29.5	30.4
1577: Don't know	117	13.0	13.4
N/R	26	2.9	
Q39 Cameras mean that dangerous drivers are now more			
likely to get caught	Base: 899	40.4	40.0
1578: Agree	432 356	48.1 39.6	49.8 41.1
1579: Disagree 1580: Don't know	336 79	39.6 8.8	41.1 9.1
N/R	32	3.6	
Q39 Cameras are meant to encourage drivers to keep to the			
limits, not punish them	Base: 899		
1581: Agree	553	61.5	64.6
1582: Disagree	246	27.4	28.7



	Frequency	% overall	% valid
4500 5			, _
1583: Don't know	57	6.3	6.7
N/R	43	4.8	
Q39 Cameras are an easy way of making money out of			
motorists	Base: 899		
1584: Agree	538	59.8	63.1
1585: Disagree	200	22.2	23.5
1586: Don't know	114	12.7	13.4
N/R	47	5.2	
Q39 The primary aim of safety cameras is to save lives	Base: 899		
1587: Agree	551	61.3	64.0
1588: Disagree	228	25.4	26.5
1589: Don't know	82	9.1	9.5
N/R	37	4.1	
Q39 There are too many safety cameras in our local area	Base: 899		
1590: Agree	133	14.8	15.6
1591: Disagree	488	54.3	57.4
1592: Don't know	229	25.5	26.9
N/R	50	5.6	
Q39 The use of safety cameras should be supported as a			
method of reducing casualties	Base: 899		
1593: Agree	626	69.6	72.9
1594: Disagree	122	13.6	14.2
1595: Don't know	111	12.3	12.9
N/R	40	4.4	
Q40 Household type	Base: 899		
1596: Live alone	183	20.4	_
1597: Live with another adult(s) *	394	43.8	
1598: Live with children	57	6.3	
1599: Live with children and another adult(s) *	250	27.8	
N/R	15	1.7	
Q41 Do you have any long-term illness, health problem or			
disability which limits your daily activity or the work you can do			
(this includes problems due to old age)?	Base: 899		
1600: Yes	141	15.7	
1601: No	735	81.8	
N/R	23	2.6	
Q42 Age category	Base: 899		
1602:16 - 19	19	2.1	
1603: 20 - 24	20	2.2	
1604: 25 - 34	139	15.5	
1605: 35 - 44	185	20.6	
1606: 45 - 54	179	20.6 19.9	
1606: 45 - 54 1607: 55 - 64	179		
		16.0	
1608: 65 and over	199	22.1	



	Frequency	% overall	% valid
N/R	13	1.4	
Q43 Gender	Base: 899		
1609: Male	395	43.9	
1610: Female	476	52.9	
N/R	28	3.1	
Q44 Ethnicity	Base: 899		
1611: White - British	841	93.5	
1612: White - Irish	7	0.8	
1613: White - Any other background	2	0.2	
1614: White and Black Caribbean	2	0.2	
1615: White and Black African	0	0.0	
1616: White and Asian	6	0.7	
1617: Any other mixed background	0	0.0	
1618: Asian - Indian	5	0.6	
1619: Asian - Pakistani	1	0.1	
1620: Asian - Bangladeshi	0	0.0	
1621: Any other Asian background	2	0.2	
1622: Black - Caribbean	4	0.4	
1623: Black - African	2	0.2	
1624: Any other Black background	0	0.0	
1625: Chinese	0	0.0	
1626: Any other	2	0.2	
N/R	25	2.8	