

Grass Cutting Information

- We aim to be no longer than 4 weeks between cuts at a maximum, a 3 week cycle is the target subject to any unforeseen service delays.
- Bromsgrove council may not be responsible for the maintenance of a particular area or piece of grass, if this is the case we may be able to discuss that with you and help make the owners aware.
- In the event of a serious incident in the district such as flooding, we may need to use all available resources for a short time to support, this may include our landscaping team.
- Residents being proactive in keeping the highway verges clear of obstacles will help us to maintain the grass and avoid having additional follow up on sections the mowers can't get to safely.
- If a vehicle is parked on a verge we won't be able to cut the grass underneath until our next visit
- Our staff are happy to help but please remember to keep a safe distance if you do wish to speak to them directly whilst they are mowing. Otherwise please ring us on 01527 881188 if you have any issues
- We understand that some residents do not appreciate being woken by the sound of mowers and therefore we make every effort to avoid starting the machines before 8:30am.
- Grass cutting is done by us predominantly Monday to Friday. (excluding Bank holidays)
- We may opt to delay starting an area with lots of bins out during a collection day, so if you do see the grass team and they don't start cutting on that day, this may be why.
- Most of the grass we cut is on behalf of Worcestershire County Council, the exceptions being council recreation grounds, open spaces or Council operated buildings such as the Parkside building.
- We maintain our Public Open Spaces and Council owned Memorials.