

Bromsgrove District Council

Parkside, Market Street, Bromsgrove,
Worcestershire, B61 8DA

tel: 01527 881288



Bromsgrove
District Council

www.bromsgrove.gov.uk

August 2025

House
Road
Town
County
Postcode

Dear resident,

RE: CHANGES TO YOUR WHEELED BINS

We are introducing different bins in your area; your new bin will be delivered between September 2025 and December 2025. Around 90% of the bins across Bromsgrove District will be replaced.

- Your **new bin will arrive before or at the same time** as your old bin is collected.
- Collections will continue as normal during the rollout.
- Please **keep placing your bins out weekly**, even if they're only partially full.

If your new bin arrives before your next collection: use your **old bin as usual**, after it's emptied, **leave it out** and a separate crew will collect it. If your old bin has not been collected by 5pm on your collection day, please return your bin to your property and repeat the process on the next scheduled collection.

From January 2026 we **cannot empty the old diamond-type bins**, so it's essential that your old bin is presented for collection and replacement.



*Old Diamond type bin will be replaced –
follow instructions above*



*New Comb type bin will stay – no action
required*

Bromsgrove is the only district in the country that still uses the old diamond-type of wheelie bin – to collect them our trucks need a specialist attachment, this has become an issue:

- We cannot buy new vehicles or equipment that work with them.
- We cannot hire backup trucks when breakdowns occur.
- Our aging trucks cannot be replaced without switching bin types.

Replacing your bin with the type used across the rest of the country helps us to continue your weekly collections and ensure long-term reliability.

As we are swapping over the majority of bins in the district, we are also making some changes to standardise how they look:

- **Size:** No change - your new bin will be the same 240 litre capacity as your current bin
- **Lid colours:** Will remain **Grey**, **Green**, and **Brown**, indicating the type of waste.
- **Bin body colour:** All new bins will have a **grey body**, regardless of lid colour.

Despite the change of colour of the body of the bins, the lid colour will determine the waste type as before.



Green Lid – Recycling



Grey Lid – Refuse



Brown Lid – Garden waste

It is beneficial to ensure the correct waste goes in the correct bin by following the information in the leaflet included. The volume of incorrect items contaminating recycling bins is rising. This decreases the quality of recycling materials and leads to increased disposal costs. Utilising your recycling bin as much as possible will also create capacity in your grey bin.

Further information about the rollout is included with a list of Frequently Asked Questions. Information will also be available on our website www.bromsgrove.gov.uk/NewBins2025 or scan the below QR code. You can also follow us on Instagram, @BetterBromsgrove, and Facebook, search Bromsgrove District Council.

Yours Sincerely,

The Bromsgrove Waste Team



Frequently Asked Questions

Why are we not using the same bins as everyone else?

The current type of bin was introduced nearly 20 years ago, using funding from the Government. At the time there were two common types: diamond lift (what you currently have) and comb lift (what we're introducing). Over the years, the comb lift has proven to be the more cost-effective option, so they have become industry standard. Until recently this was not a problem. Now we have no option but to replace them so we can continue to deliver a high-quality service for our residents.

Why are we doing this now?

Costs to maintain the current bins have risen over the years – maintenance, purchasing, associated equipment. We're now at a point where our vehicles are due to be replaced and the attachments, we need to continue collecting the diamond bins are not available for the new trucks. The simplest and best long-term solution for our crews and residents is to roll out new comb lift bins for everyone.

Are the bins being replaced with bins of the same size?

Yes. The current standard capacity is 240 litres; the new standard bins are the same.

Are the bins being replaced with bins of the same colour?

Your new grey bins will look the same: grey body and lid. Recycling bins will have a grey body and green lid and if you are subscribed to the garden waste service the new bin will be grey body and brown lid.

Where should I place the bins for replacement?

Please continue to put your bins out as normal. Once a new bin is delivered, please leave your old bin out for emptying and removal as part of the next scheduled collection. If your old bin hasn't been removed by 5pm on your scheduled collection day, please return it to your property and repeat the same process for the following collection.

Where will my new bins be delivered to?

Your new bins will be delivered to wherever you usually place your bins for collection or within your property boundary where possible.

I receive an assisted bin collection service. Will I get an assisted collection to help with the bin exchange?

Yes, we will take care of everything. The collection crew will collect your bins from your property and empty them as normal, and the new bins will be returned to your normal bin storage area.

I currently have more than one bin. Will all my old bins be replaced with a new bin?

Our standard service is to provide one bin for residual waste, and one for recycling.

If you require additional recycling capacity, please visit our website at: <https://www.bromsgrove.gov.uk/residents/my-place/bins-and-recycling/> and complete the application form in the request new bin or replacement bin tab.

Additional grey bins are only issued in exceptional circumstances. Please ensure you are recycling as much as possible to create capacity in your grey bin. Further information on what can be recycled can be found in the leaflet included or at:

<https://www.worcestershire.gov.uk/lets-waste-less/recycling/what-put-green-bin>

If you wish to enquire about additional grey bin capacity, please visit our website www.bromsgrove.gov.uk/NewBins2025.

When can I start to use my new bins?

You can start to use your new bins immediately and present them for collection on your next collection date. There are no changes to your existing collection schedule.

When will my bins be swapped?

Our contractor, Jett, will be following our collection crews and removing your old style bin once it is empty. Jett will only remove the emptied bin (grey or green depending on the week) and will return on your next scheduled collection day to remove the other bin.

Why have my new bins arrived, and my old bins not removed?

To meet deadlines our contractor will, in some cases, be delivering bins ahead of removing your old bins. Your old bins will be removed on your collection day over a two weekly collection period. You can still use both new and old bins until the old bins have been collected.

When will the new vehicles arrive?

A new fleet of vehicles will start arriving in November/December and will be brought into service on collection routes where the bins have been swapped.

I am a Garden Waste customer; will my brown bin be swapped as well?

If you have the old-style brown bin, then this will also be swapped before the 2026 collection season starts. We will prioritise replacement of grey and green bins initially and then look to replace Garden Waste bins once these have been completed.

I already have comb lift style bins; will these be replaced?

No, if you already have comb lift style bins then you will retain these bins and use them as normal.

What will happen to the old bins?

They will be recycled, with the plastic body of the bin ground down and used in the manufacture of new wheelie bins.

Further information and delivery updates are available on our website or via social media channels. Please visit www.bromsgrove.gov.uk/NewBins2025 or follow us on Instagram, @BetterBromsgrove and Facebook search Bromsgrove District Council.