



INFORMATION

about the gate to the tennis courts

1

What do I do if my PIN code doesn't work?

- Check your booking is on the correct day and time.
- Are you entering the code within your allocated booking time? (No more than 10 minutes before or after your booked session).
- Make sure you press the * key once then the six-or seven-digit code.

2

What do the tones/sounds mean on the keypad?

- **Two short tones** (with a blue light displayed) signals that the code has been input correctly.
- **A short tone** (with a red light displayed) signals that the code has been input incorrectly.
- **A long tone** (with a red light displayed) signals that the code has been input incorrectly three times. The keypad has now been locked, and you will need to wait one minute before trying again.

3

I think I've done everything correctly, but I still have an issue.

Please email us at

parksandopenspaces@bromsgroveandredditch.gov.uk

**When entering or exiting the courts,
please ensure the gate shuts fully behind you.**