

**If you are homeless,
contact a Homelessness
Officer at**

**Bromsgrove District Housing Trust
Buntsford Court
Buntsford Gate
Bromsgrove B60 3DJ**

**on
01527 557557**

**Outside office hours
0800 0304254**



CONTACT DETAILS

Citizens Advice Bureau
50-52 Birmingham Road
Bromsgrove B61 0DD

Appointments:

Monday - Thursday 9.30am and 11.00am

Drop-In: Monday 1.00pm - 3.30pm

Tuesday - Thursday 1.00pm - 3.00pm

Telephone service available Mon - Fri

Telephone: 01527 557397

e-mail:

housing@bromsgrovecab.cabnet.org.uk

*The service provided by the CAB Advisers has
received the Community Legal Service Quality
Mark and is available to everyone.*

**This leaflet can be provided in large print,
braille, CD, audio tape and computer disc.**

If you require
interpretation and translation
services please phone

01527 881288



Bromsgrove
District Council

www.bromsgrove.gov.uk



The Council House, Burcot Lane, Bromsgrove B60 1AA.
Tel: 01527 881288 Fax: 01527 881313

VERSION 2

The Housing Advice Service



In partnership with



Bromsgrove
District Council

www.bromsgrove.gov.uk

The Housing Advice Service

Bromsgrove and District Citizens Advice Bureau offer a Housing Advice Service on behalf of Bromsgrove District Council. The aim of this service is to provide advice and assistance to prevent homelessness occurring and to provide debt advice, financial appraisals for the 'Step Up' private tenancy scheme and housing advice to all residents of the Bromsgrove District and others seeking accommodation in the District.

The Advisers at the CAB can offer you advice about housing options and housing services available in the Bromsgrove area.

They can advise you about legal remedies available to deal with disputes and provide advocacy services or refer you to other specialist agencies.

The following information and advice is available:

MANAGING YOUR HOME

- Landlord and Tenant Law
- Rent Setting
- Dealing with Rent and Mortgage Arrears
- Housing Benefit and Other Housing Related Benefits
- Relationship Breakdown
- Neighbour Nuisance/Anti Social Behaviour
- Harassment and Illegal Eviction

ACCESS TO HOUSING

- Private Rented Accommodation
- Buying a Home
- The Housing Needs Register
- Sheltered Housing and Supported Housing Options
- Tenant Mobility Schemes

MAINTAINING YOUR HOME

- Home Maintenance
- Care in the Community

DEBT AND FINANCIAL ADVICE

If you live in Rented Accommodation, or are a housing association or privately renting tenant, struggling to pay your rent, the CAB may be able to help. They can help you to prioritise your debts, make sure you are claiming the right benefits and negotiate with the landlord or agent on your behalf.

HOME OWNERS

If you are in mortgage arrears CAB advisers will be able to advise you on how to prioritise your debts and maximise your income.

A FREE, INDEPENDENT, CONFIDENTIAL SERVICE

The Adviser at the CAB will ensure that you are being treated fairly and legally. The service is free, independent and confidential and is available for everyone. Advice is available face to face or by telephone and where people are unable to access the service any other way, a home visit can be arranged. The service has received the Community Legal Service Quality Mark.